

**BAJAJ FINSERV LIMITED**

**Terms of reference for Stakeholders Relationship Committee**

[Approved by the Board on 26 April 2024 and  
Last Reviewed on 29 April 2025]

1. Resolving the grievances of the security holders of the Company including complaints related to transfer/transmission of shares, non-receipt of annual report, non-receipt of declared dividends, issue of new/duplicate certificates, general meetings etc.;
2. Review of measures taken for effective exercise of voting rights by shareholders.;
3. Review of adherence to the service standards adopted by the Company in respect of various services being rendered by the Registrar & Share Transfer Agent.; and
4. Review of the various measures and initiatives taken by the Company for reducing the quantum of unclaimed dividends and ensuring timely receipt of dividend warrants/annual reports/statutory notices by the shareholders of the Company.
5. To approve the issuance of duplicate share certificates in lieu of original share certificates lost or misplaced.