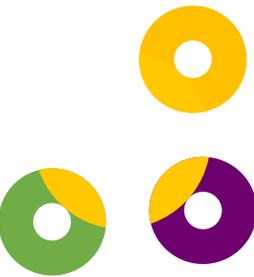
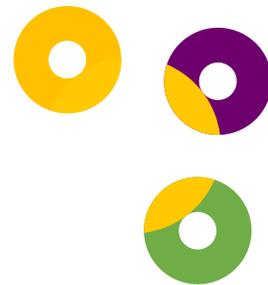


CPP FONESAFE LITE



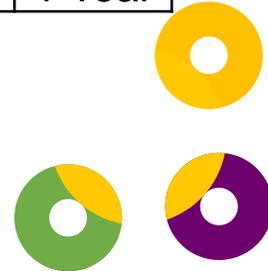
FONESAFE LITE – VARIANTS –

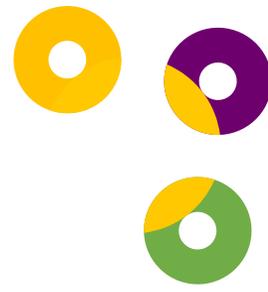
Only for Mobile Phones and Tablets



PARTICULARS		Tiers							
		T1	T2	T3	T4	T5	T6	T7	T8
HANDSET VALUE	Handset Price Range (INR)	6k-10k	10k-12k	12k-20k	20k-30k	30k-40k	40k-50k	50k-70k	>70k
FEATURES	Mobile Security (F-Secure SAFE)	Y	Y	Y	Y	Y	Y	Y	Y
	Live TV Subscription (Zee5)	Y	Y	Y	Y	Y	Y	Y	Y
	SIM blocking, IMEI registration	Y	Y	Y	Y	Y	Y	Y	Y
	Complimentary Screen Damage Protection (Up to 2 Incidents)	Y	Y	Y	Y	Y	Y	Y	Y
COST	Max. Retail Price (INR) (incl. taxes)	649	899	1099	1499	1999	2599	2999	3599
Tenure		1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year

Cover starts from Invoice date for 365 days





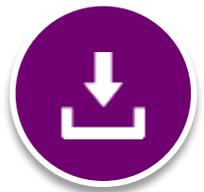
Features: F-SECURE SAFE



- ❑ One of the world's largest internet security providers
- ❑ HQ in Finland, 25+ years in existence
- ❑ Present in 40 countries, Crores of users across the world
- ❑ Revenue of INR 1000 crore+



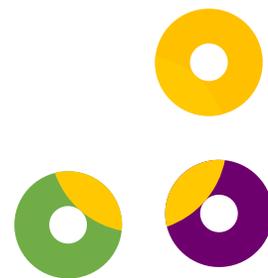
- ✓ Anti virus and Anti-malware
- ✓ Remote lock; Remote data wipe
- ✓ Fraudulent website protection
- ✓ SIM Card lock - locks phone if SIM card is removed
- ✓ Remote locate phone using GPS
- ✓ Scream Alarm - set off alarm in case of misplaced phone
- ✓ Auto scan of downloaded apps
- ✓ SIM Card change - send SMS and location to trusted number



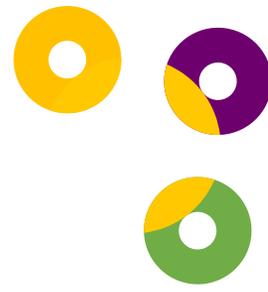
Easy download;
up to date
security



Available for
both Android and
Apple devices



Features: SonyLIV



Live TV subscription (SonyLIV)

- ❑ SonyLIV is a part of the network of television channels owned by Sony Pictures Networks India Pvt. Ltd.
- ❑ SonyLIV is an online portal service with various contents which can be viewed by way of streaming over the Internet on mobile and similar other handheld devices and via mobile applications.

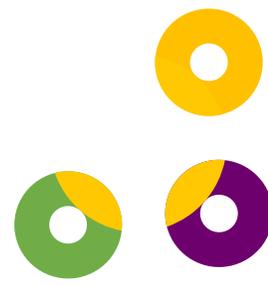


Some of the Available Channels

- ✓ Sony TV
- ✓ Sony SAB
- ✓ Sony MAX
- ✓ Sony SIX
- ✓ Sony YAY
- ✓ Food Food
- ✓ Animax

Benefits

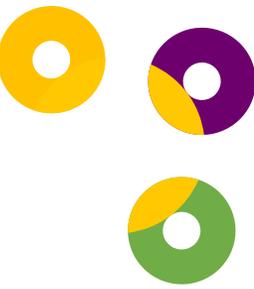
- ✓ LIVE TV Subscription on device of choice
- ✓ 12 Month Subscription
- ✓ Access to a variety of channels, movies and music!
- ✓ Premium users are able to download and watch the favorite videos offline



Features: Complimentary Screen Replacement

- ❑ **Complimentary screen replacement** is offered to the customer as a part of this membership
- ❑ Customer can avail this facility '**not more than twice**' during the membership tenure
- ❑ Total liability is capped at '**up to 50% of the invoice value**' for a '**maximum of two**' screen replacements
- ❑ **Liquid damage** and **Physical damage (except screen damage)** are **not covered** under this membership
- ❑ Customer will receive welcome pack over SMS/ Email and **no physical pack** will be sent



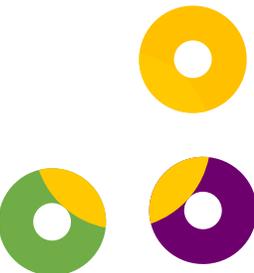


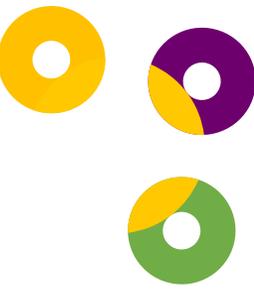
Single number assistance

CPP India has a dedicated helpline to deal with the customer's queries, handset replacement, claims etc.

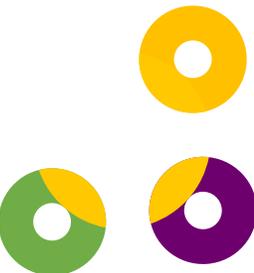
Mobile benefits

- SIM Card and IMEI registration
- SIM Card blocking

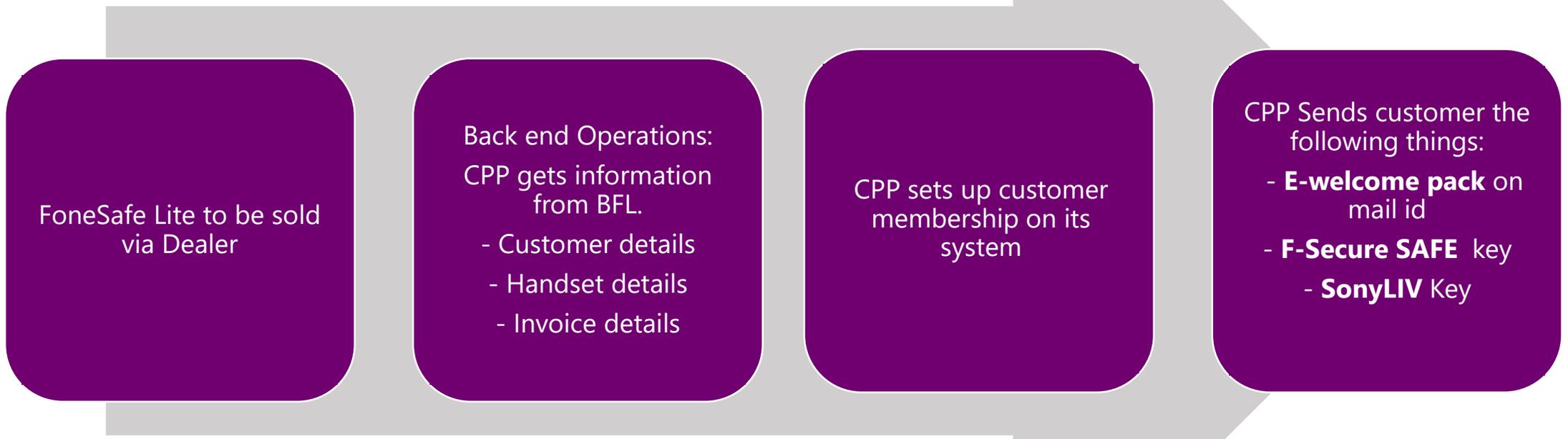
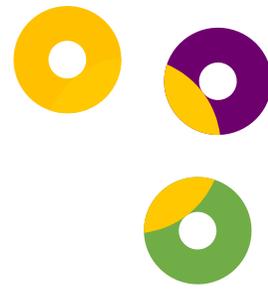




- ✓ We are selling FoneSafe Lite with features around Emergency Help, Assistance, Entertainment and Security Features
- ✓ Screen Replacement is provided complimentary to the customer
- ✓ However, this is not an Insurance based sale



Sales Process Flow



FoneSafe Lite to be sold via Dealer

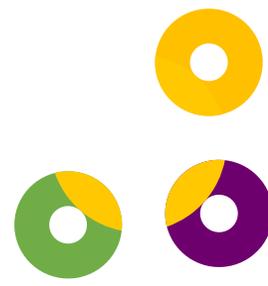
Back end Operations:
CPP gets information from BFL.

- Customer details
- Handset details
- Invoice details

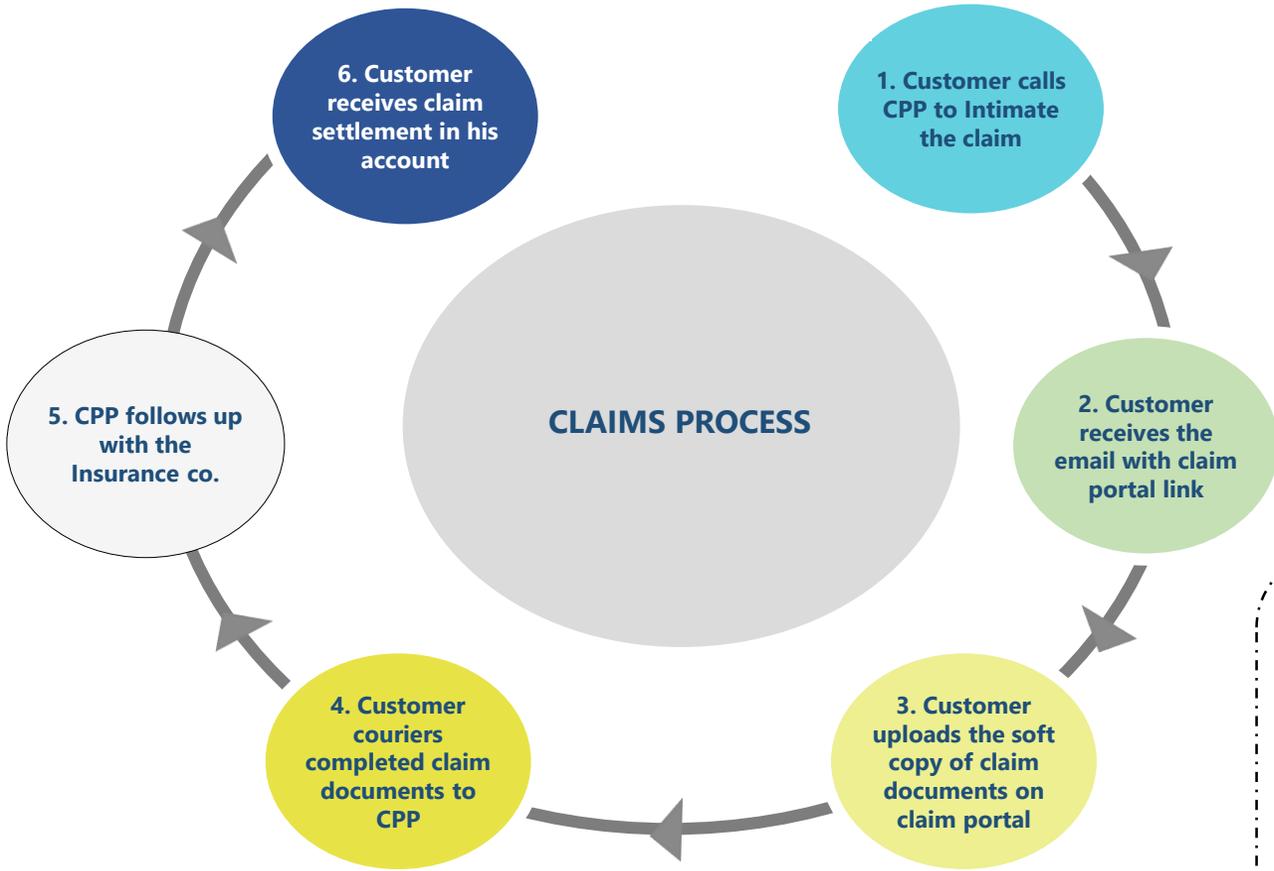
CPP sets up customer membership on its system

CPP Sends customer the following things:

- **E-welcome pack** on mail id
- **F-Secure SAFE** key
- **SonyLIV** Key



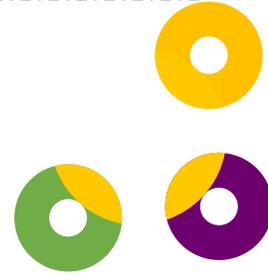
Claims Process and Documents



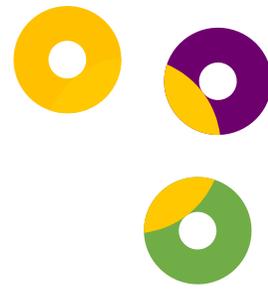
Compulsory deductible rates for Mobile Phones, Tablets	
Purchase Value Range	Deductible
Between Rs. 6000 -Rs. 12000	Rs. 500
Between Rs. 12000 -Rs. 20000	Rs. 500
Between Rs. 20000 -Rs. 30000	Rs. 500
Between Rs. 30000 -Rs. 40000	Rs. 1000
Between Rs. 40000 -Rs. 50000	Rs. 1000
Between Rs. 50000 -Rs. 70000	Rs. 1000
Rs. 70000 and above	Rs. 1000

- Documents Required**
- Completed Claim form
 - Purchase invoice of the Mobile Phone
 - Repair bill from Authorized Service Centre
 - Photo identity proof
 - Cancelled cheque with name print
 - Damage phone photos
 - Statement of Incident
 - Aadhar Card Copy

- Reasons for Claim Rejection**
- Non Submission of Claim Documents
 - Delay in Document Submission
 - Delay in Intimation
 - Non-Intimation
 - Intimation before Damage



Claim Portal Link



Link to upload claim documents, please login to:

<https://in-claims.cppdirect.com/claims-ui/>

Supported browsers:

Google Chrome



Mozilla Firefox



Internet Explorer



Benefits of logging to the link to upload documents

- Access available 24x7
- Simpler method to upload documents to process claims
- Easy to track claim status
- In case of any discrepancy of documents submitted online, additional documents required can be arranged by the customer for claim process
- All physical documents related to claims to be sent to: Mega Calibre, C/o CPP Assistance Services Pvt. Ltd., D-139, Okhla Industrial Area, Phase – I New Delhi-110020

