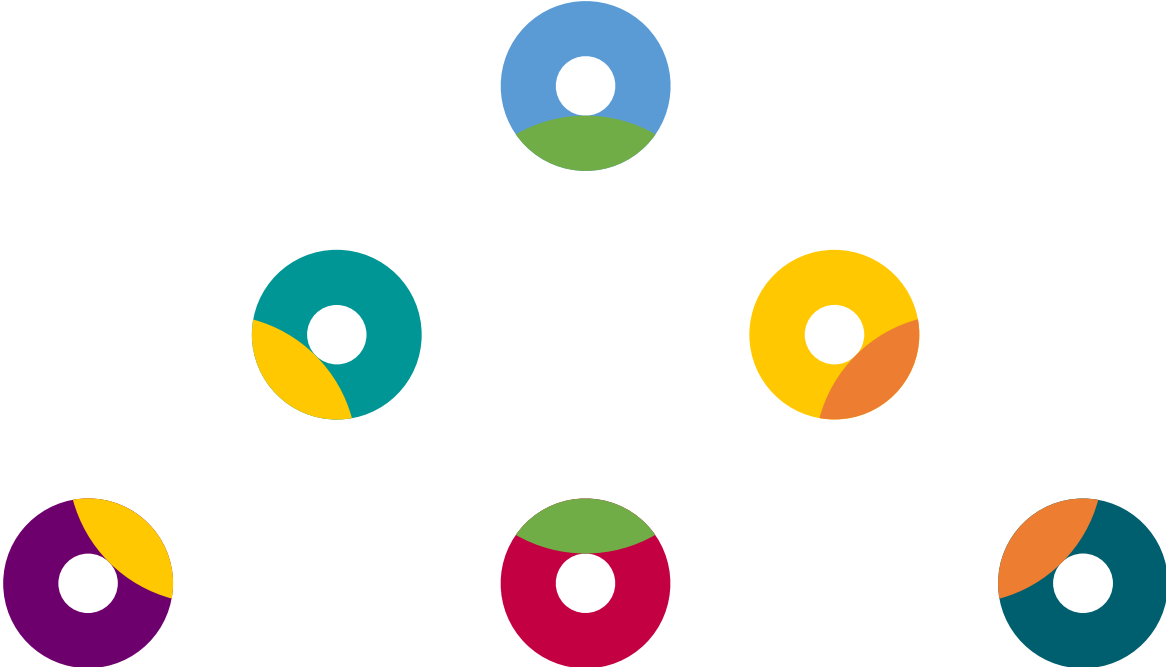


# CPP LivProtect



# Benefits Snapshot- LivProtect



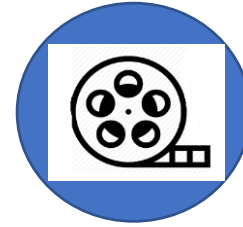
## Single call to block all cards

Block all credit, debit, ATM cards of all banks by calling CPP's 24-hour helpline



## Teleconsultation with Doctor

Tele-consult with qualified doctors



## Entertainment

Entertainment benefits like Zee5 and Gaana.com subscription



## Complimentary Insurance

Personal accident insurance cover of up to INR 5 lakhs

# Single Call to Block Cards



Access to dedicated  
24 X 7 toll-free helpline  
(1800-419-4000)



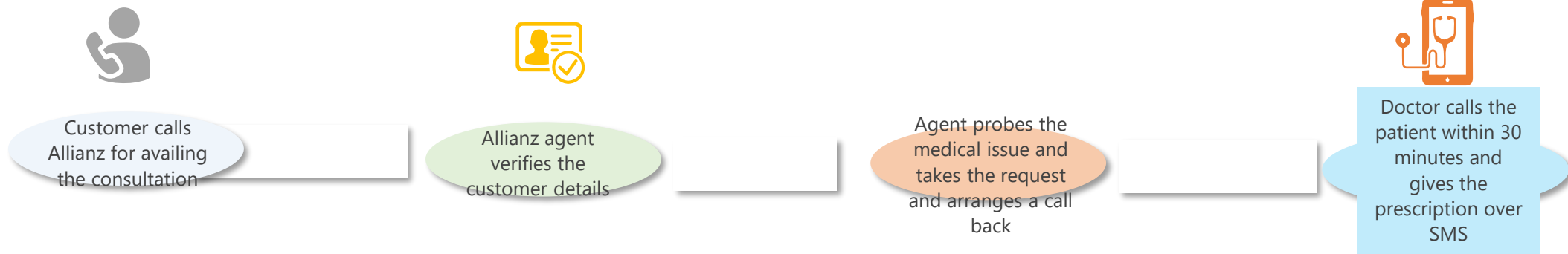
Helps block credit, debit, ATM cards  
of all banks in a single call

## **Brief process**

- Customer finds that he has lost/ misplaced any of this card ( Card needs to be on customer's name only)
- Customer calls up CPP helpline for blocking the card – Quotes his membership number and verifies
- CPP takes important details from customer to get his card blocked
- CPP team calls each of the bank simultaneously; Furnishes information on customer's behalf to get all customer's cards blocked, if required, CPP takes customer on a 3 partite call to facilitate card blocking

# Teleconsultation with Doctor by AWP Assistance (India) Private Limited

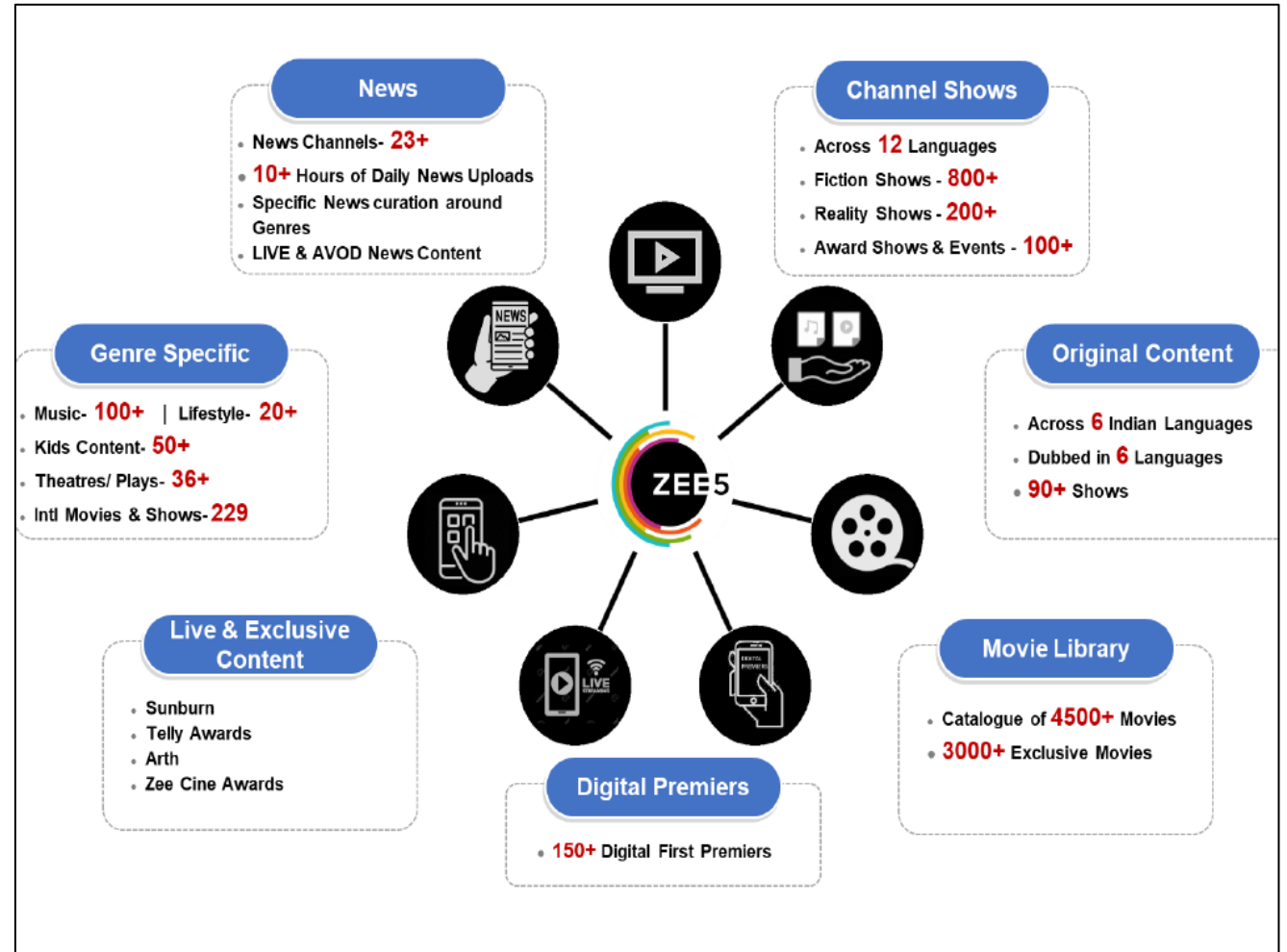
- Gives you access to qualified doctors with unlimited consultation during the membership period
- To avail the service, customer has to call Allianz helpdesk no. 18004190660
- Service available between 8 AM to 8 PM available all days (except Sunday and national holidays)
- **Multi lingual support** available
  - English, Hindi, Telugu, Marathi, Gujarati, Konkani, Kannada & Tamil
- *Customer eligible for **4 free consultations** during the membership period*



Provide registered mobile no or CPP Membership id for identification

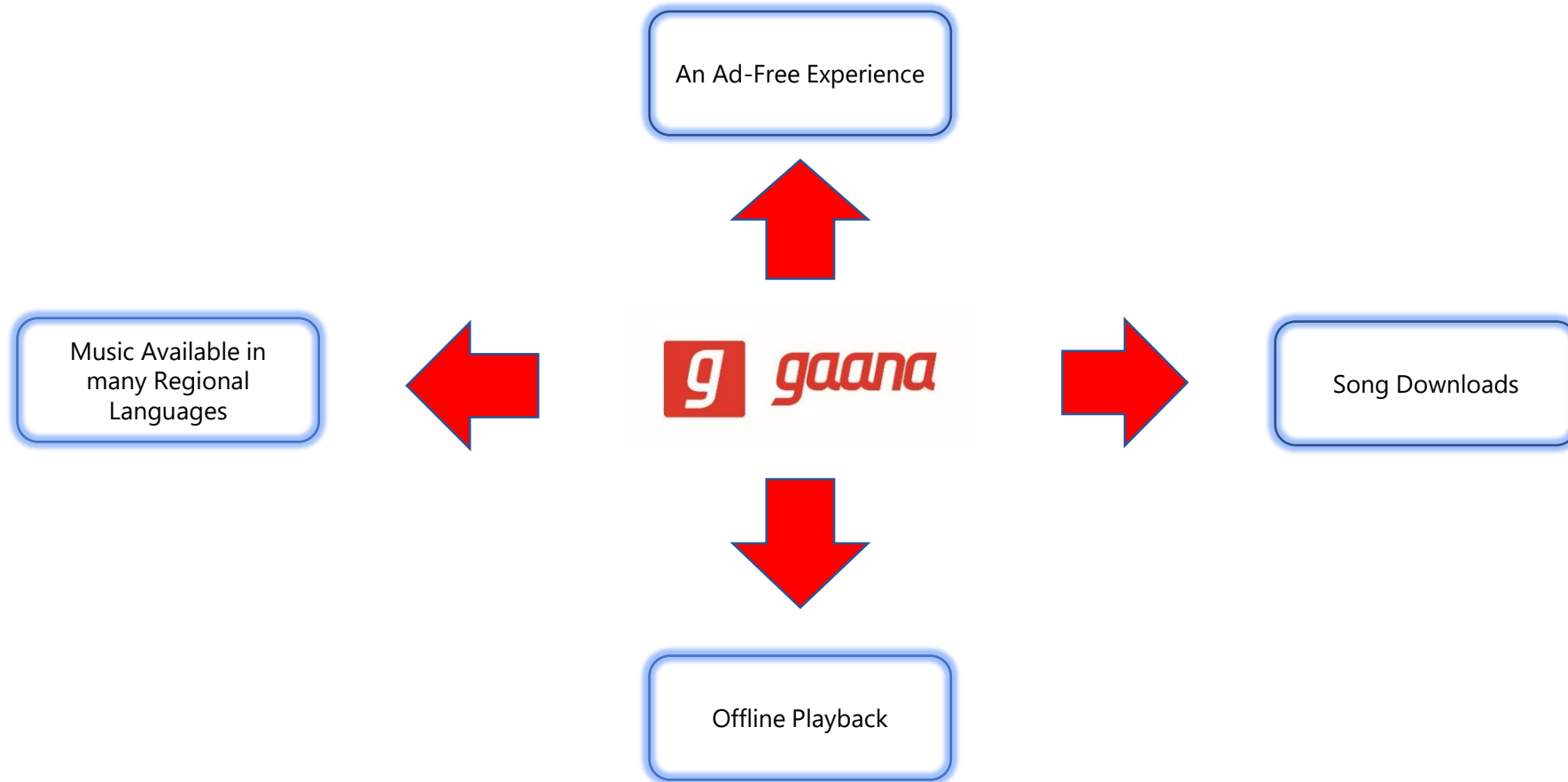
# ZEE5 All Access Annual Subscription

- ❑ Supports **12 Indian Languages**
- ❑ 90+ **LIVE TV channels**, TV shows, 80+ **Originals** Launched,  
25+ **Blockbuster** Digital Premieres, 3000+ **Movies**
- ❑ **3 devices** can be connected with the annual subscription
- ❑ **1 Lac+** Hours of Content
- ❑ All Access Annual Subscription for one year – INR 999



# GAANA PLUS Membership

- ✓ Gaana Plus membership offers unlimited access to over 30 million Hindi Songs, Bollywood Music, English MP3 songs, and Regional Music.
- ✓ Customer has to call CPP helpline for Gaana Plus subscription code after the membership is generated



# Complimentary Personal Accident Insurance Cover

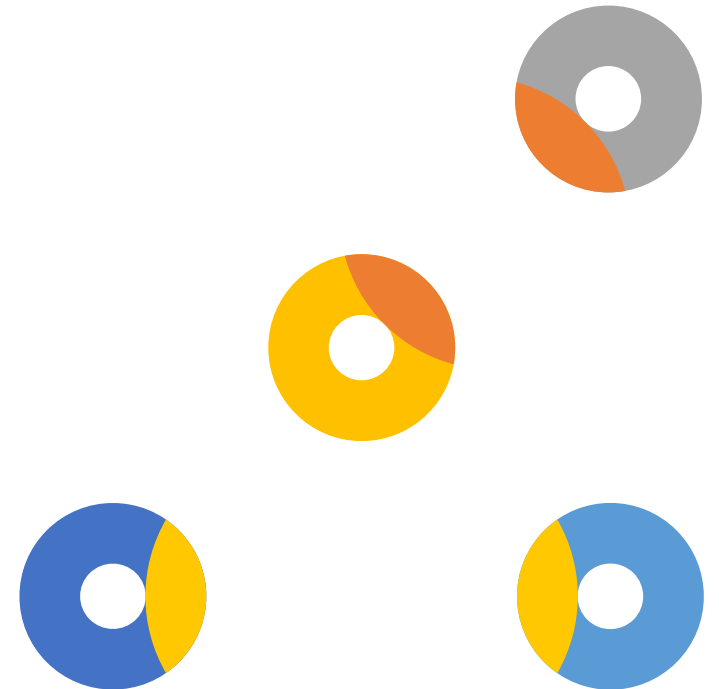
- Provides financial protection to customer's family members on untimely death due do accident
- Coverage of upto INR 3 lakhs & INR 5 lakhs
- Claim to be notified to BAGIC within 30 days from the event date
- Nominee has to submit below docs:
  - ✓ Duly Completed Personal Accident Claim Form signed by Nominee.
  - ✓ Copy of address proof (Ration card or electricity bill copy).
  - ✓ Attested copy of Death Certificate.
  - ✓ Burial Certificate (wherever applicable).
  - ✓ Attested copy of Statement of Witness, if any lodged with police authorities.
  - ✓ Attested copy of FIR / Panchanama/ Inquest Panchanama.
  - ✓ Attested copy of Post Mortem Report (only if conducted).
  - ✓ Attested copy of Viscera report

# CPP LivProtect–Product Snapshot

	V1	V2
MRP inclusive of taxes	499	999
Perceived Value in INR	1899	2898
Validity in year	1	1
No. of members covered	Primary only	Primary only
<b>Benefits</b>		
Single Call to block all cards	Yes	Yes
Zee5 Membership	Yes	Yes
Gaana.com Membership	No	Yes
Teleconsultation with Doctor_Allianz	4 consultations	4 consultations
Complimentary Personal Accident insurance upto INR 3 lakhs		upto INR 5 lakhs
Customer Communication	Digital (SMS & E-mail)	



# Thank You



# Usage Steps

## CPP Group India

### Teleconsultation with Doctor

#### Usage Instructions

1. Dial AWP IN toll free no. - 18004190660. Services are available between 8 am to 8 pm (Except Sunday & National holiday)
2. You will be connected to an AWP IN Agent
3. Quote your registered mobile no. or CPP Membership ID to the Agent
4. Agent will retrieve your membership details and will probe (if required) on the medical issue and will complete the below activities:
  - Customer verification- Name, DOB, Email Id
  - Captures medical symptom
  - Height/Weight
  - Medical report which depends on nature of the medical case
5. Agent will then arrange for a call back by a doctor
6. Post Teleconsultation by a doctor, member receives the prescription from AWP IN via a text message.

*Medical consultation support available in following languages - Hindi, English, Tamil, Telugu, Kannada, Malayalam, Odia.*

## CPP Group India

### Gaana Plus - Music Subscription

#### Download Instructions

1. Go to <https://gaana.com/redeemcoupon> on your web browser and Sign In
2. Enter the unique coupon code given below
3. Download the Gaana App on your smartphone
4. Enjoy your 12 months Gaana Subscription
5. Your one year Gaana Plus subscription is now active! Enjoy streaming songs, song downloads - an Ad-Free experience!