

1 February 2018

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|---|--|
| Corporate Relations Department.<br><b>BSE Limited</b><br>1 <sup>st</sup> Floor, New Trading Ring,<br>Rotunda Building, P J Tower,<br>Dalal Street, Mumbai 400 001 | Corporate Listing Department.<br><b>National Stock Exchange of India Ltd</b><br>Exchange Plaza, 5 <sup>th</sup> Floor<br>Plot No.C-1, G Block,<br>Bandra-Kurla Complex,<br>Bandra (East), Mumbai 400 051 |
| <b>BSE Code: 532978</b>   | <b>NSE Code: BAJAJFINSV</b>  |

**Subject: Investor Presentation for financial results of the third quarter and  
nine-months ended 31 December 2017**

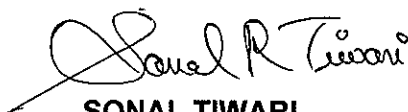
Dear Sir/Madam,

Further to our letter dated 18 January 2018, please find enclosed Investor Presentation for financial results of the third quarter and nine-months ended 31 December 2017 under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, read with Schedule III thereto.

This is for your information please.

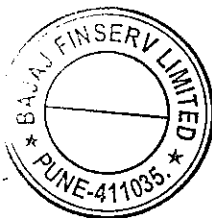
Thanking you,

Yours faithfully,  
**For Bajaj Finserv Limited**



**SONAL TIWARI  
COMPANY SECRETARY**

Encl: as above



**Bajaj Finserv Limited**

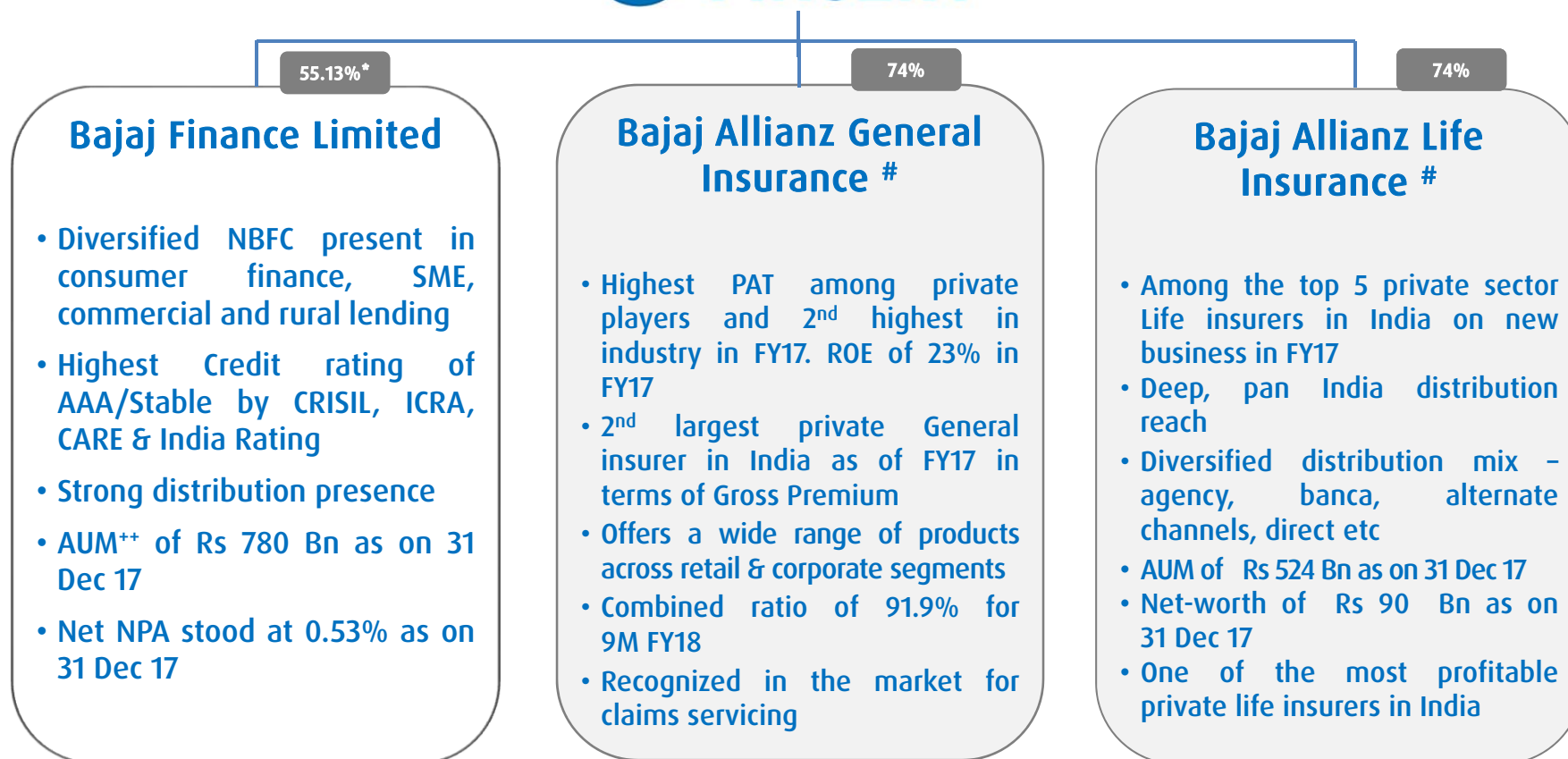


# BAJAJ FINSERV LIMITED

Investor Presentation – Q3 FY18\*

\* Financial year 2017-18

# Bajaj Finserv – A diversified financial services group



- Diversified NBFC present in consumer finance, SME, commercial and rural lending
- Highest Credit rating of AAA/Stable by CRISIL, ICRA, CARE & India Rating
- Strong distribution presence
- AUM\*\* of Rs 780 Bn as on 31 Dec 17
- Net NPA stood at 0.53% as on 31 Dec 17

- Highest PAT among private players and 2<sup>nd</sup> highest in industry in FY17. ROE of 23% in FY17
- 2<sup>nd</sup> largest private General insurer in India as of FY17 in terms of Gross Premium
- Offers a wide range of products across retail & corporate segments
- Combined ratio of 91.9% for 9M FY18
- Recognized in the market for claims servicing

- Among the top 5 private sector Life insurers in India on new business in FY17
- Deep, pan India distribution reach
- Diversified distribution mix – agency, banca, alternate channels, direct etc
- AUM of Rs 524 Bn as on 31 Dec 17
- Net-worth of Rs 90 Bn as on 31 Dec 17
- One of the most profitable private life insurers in India

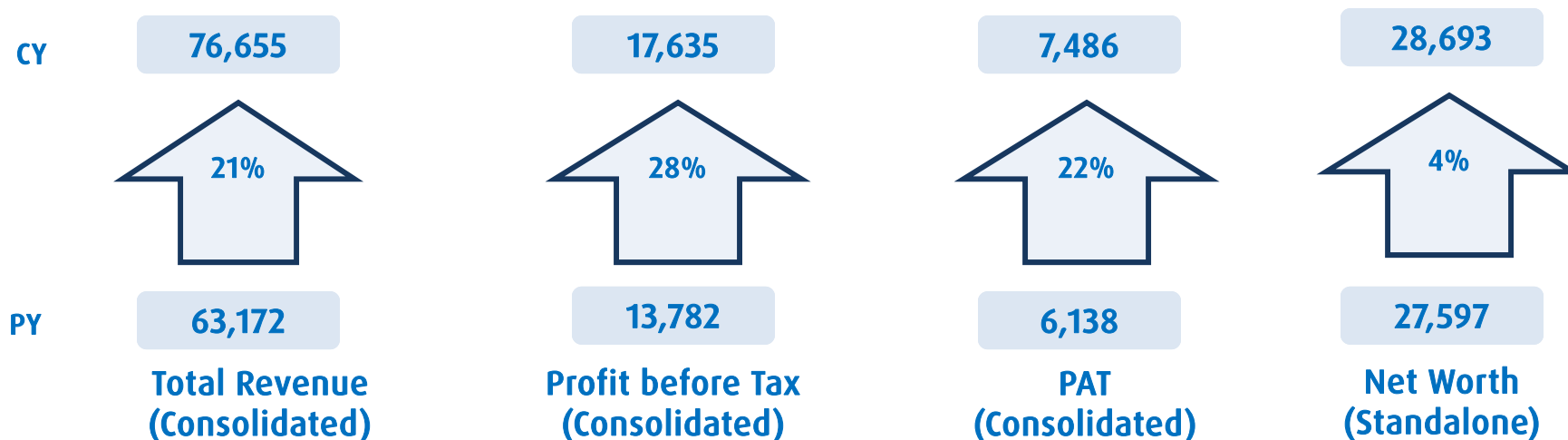
- Bajaj group has a long track record of building large scale, profitable businesses
- Bajaj Finserv is a diversified financial services group spanning life insurance, general insurance, and lending, with a pan India presence
- Bajaj Finserv is also a listed opportunity to participate in India's insurance sector
- BFL raised capital through Qualified Institutional Placement in the month of Sep 2017, as a consequence BFS shareholding in BFL reduced from 57.80% to 55.13% , during the period ended 31 Dec 2017
- ++ Includes AUM of Rs.16 Bn of Bajaj Housing Finance Limited. BHFL is a 100% subsidiary of BFL which became fully operational in Q3 FY18
- Shareholding is as of 31 Dec 2017. Chart shows only major subsidiaries. # Not listed

# Bajaj Finserv performance highlights



All Figures in Rs Million

## Performance Highlights of Q3 FY18 over Q3 FY17

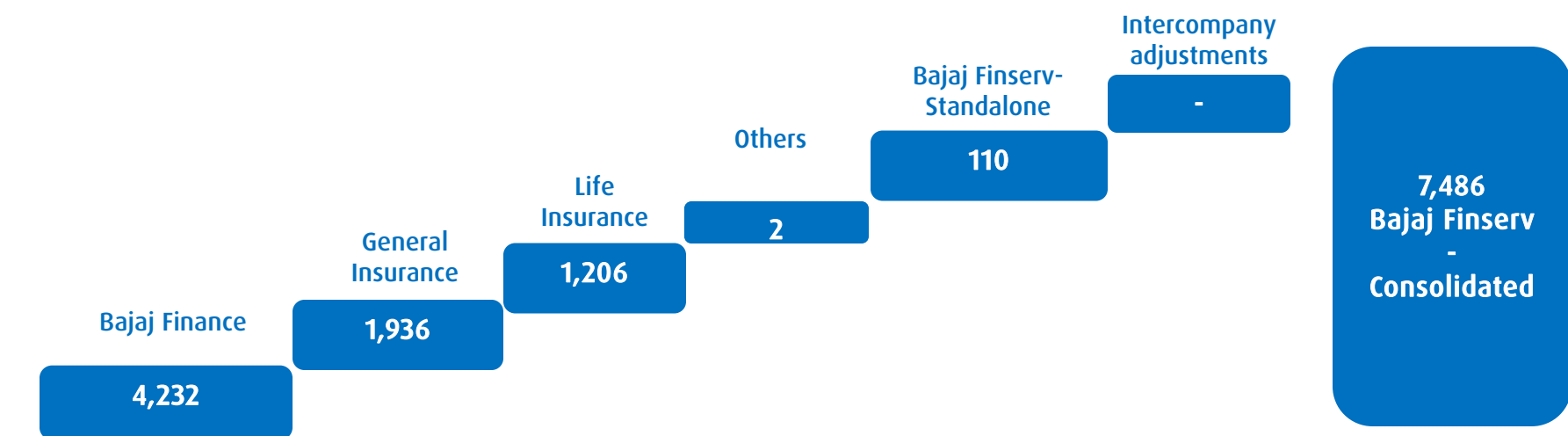


- Bajaj Finserv remains a debt free company. Bajaj Finserv's surplus funds stood at Rs. 6.6 Bn as on 31 Dec 2017 (Rs. 5.6 Bn as on 31 Dec 2016)
- Consolidated Net Worth stood at Rs. 201 billion (Rs. 153 Bn as on 31 Dec 2016) and Consolidated Book Value Per Share at Rs. 1,261 ( Rs.959 as on 31 Dec 2016)

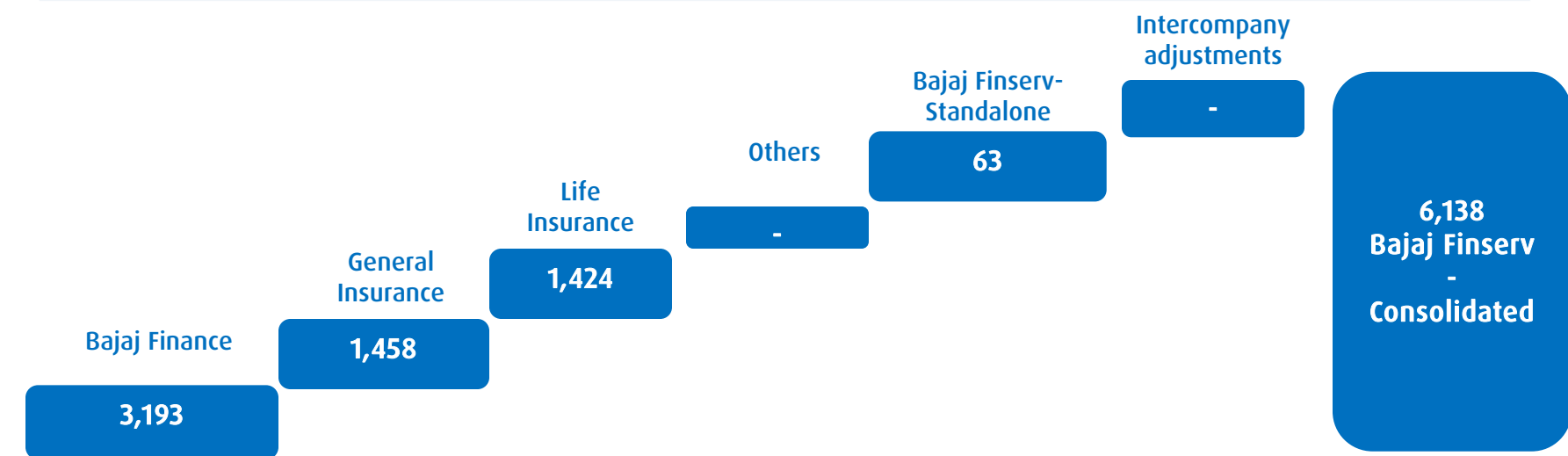
# Consolidated profit components

All Figures in Rs Million

## Consolidated profit components for Q3 FY18



## Consolidated profit components for Q3 FY17



# 9M Highlights



All Figures in Rs Million

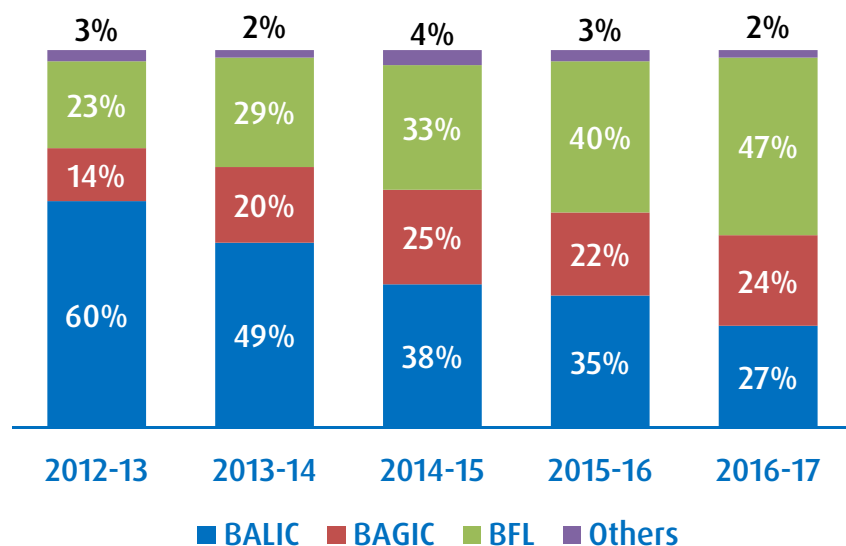


| BAJAJ FINSERV    | 9M FY18 | 9M FY17 | Growth |
|------------------|---------|---------|--------|
| Total Revenue    | 217,701 | 174,676 | 25%    |
| Net worth (Cons) | 200,614 | 152,625 | 31%    |
| PAT              | 20,560  | 17,271  | 19%    |

## Highlights of Group Companies

| BAJAJ FINANCE | 9M FY18 | 9M FY17 | Growth |
|---------------|---------|---------|--------|
| AUM           | 763,837 | 576,048 | 33%    |
| Total Income  | 97,720  | 73,193  | 34%    |
| PAT           | 19,257  | 13,874  | 39%    |

## Consolidated Profit Components \*



| BAGIC             | 9M FY18 | 9M FY17 | Growth |
|-------------------|---------|---------|--------|
| GWP               | 67,225  | 54,276  | 24%    |
| Total Investments | 132,578 | 104,726 | 27%    |
| PAT               | 7,346   | 5,630   | 30%    |

| BALIC       | 9M FY18 | 9M FY17 | Growth |
|-------------|---------|---------|--------|
| GWP         | 49,084  | 39,355  | 25%    |
| Investments | 524,008 | 468,057 | 12%    |
| PAT         | 5,450   | 6,380   | -15%   |

- Others includes Bajaj Finserv Standalone, and all remaining components.



**Bajaj Finance Limited #**

## Business Construct

- ☐ Non-bank with strategy & structure of a bank with consistent track record of profitability
- ☐ Focused on mass affluent & above clients with strong cross sell orientation
- ☐ Diversified financial services strategy seeks to optimise risk and profit to deliver a sustainable business model
- ☐ Business construct is to deliver a superior ROE and ROA
- ☐ Focused on continuous innovation to transform customer experience to create growth opportunities



# Bajaj Finance – Overview



## DIFFERENTIATORS

**Part of the Bajaj Group – one of the oldest & most respected business houses**

**Focus on mass affluent and above customers**

**Strong focus on cross selling assets, insurance and wealth products to existing customer**

**Diversified lending strategy**

**Highly agile and innovative**

**Deep investment in technology and analytics**

- ❑ A trusted brand with strong brand equity
- ❑ Overall franchise of 24.81 Mn and Cross sell client base of 14.37 Mn
- ❑ Centre of Excellence for each business vertical to bring efficiencies across businesses and improve cross sell opportunity
- ❑ AUM mix for Consumer : SME : Commercial : Rural stood at 47.9% : 31.5% : 13.5% : 7.1%
- ❑ Continuous improvement in features of products & timely transitions to maintain competitive edge
- ❑ Has helped establish a highly metricised company and manage risk & controllership effectively

# Bajaj Finance's businesses

## BAJAJ FINANCE

### Consumer

- Largest consumer electronics, digital products & furniture lender in India
- Presence in 529 locations with 46,000+ active points of sale
- Amongst the largest personal loan lenders
- EMI (Existing Member Identification) Card franchise of over 11.4 Mn (incl EMI & Virtual EMI cards)
- Among the largest new loans acquirers in India (4.53 Mn in Q3 FY18)

### SME

- Focused on affluent SMEs with an average annual sales of ₹ 10-12 Crores with established financials & demonstrated borrowing track records
- Offer a range of working capital & growth capital products and mortgage (Loan against property, Lease Rental Discounting & Home Loans) products to SME & self employed professionals
- Relationship management approach to cross sell

### Commercial

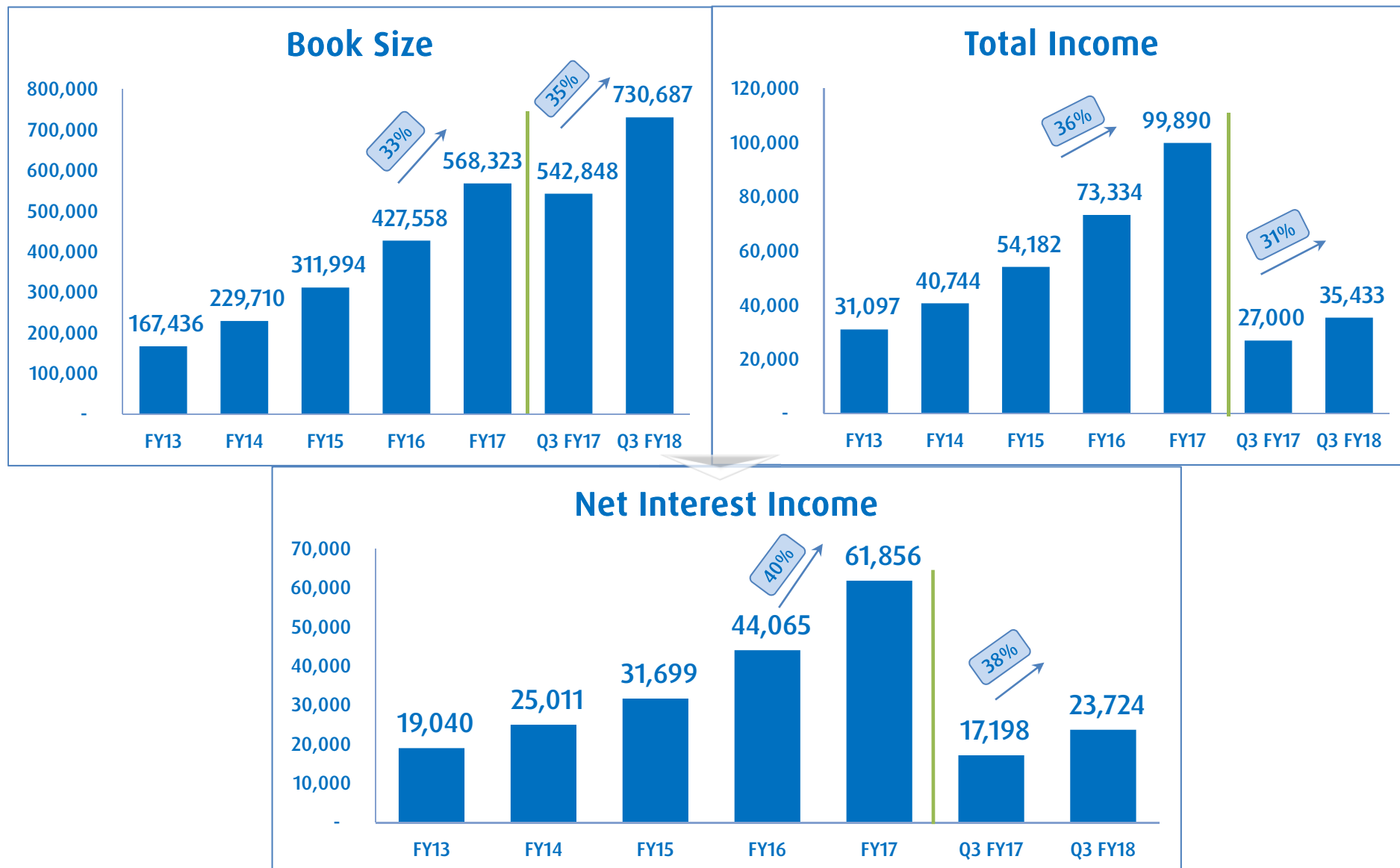
- Wholesale Lending products covering short, medium and long term financing needs of selected sectors viz.
  - ✓ Auto component and ancillary manufacturers
  - ✓ Light engineering vendors
  - ✓ Financial institutions
- Structured products collateralized by marketable securities or mortgage

### Rural

- Unique hub-and-spoke model in 588 locations and retail presence across 7,200+ points of sale
- Diversified rural lending model with 9 product lines for consumer and MSME segments

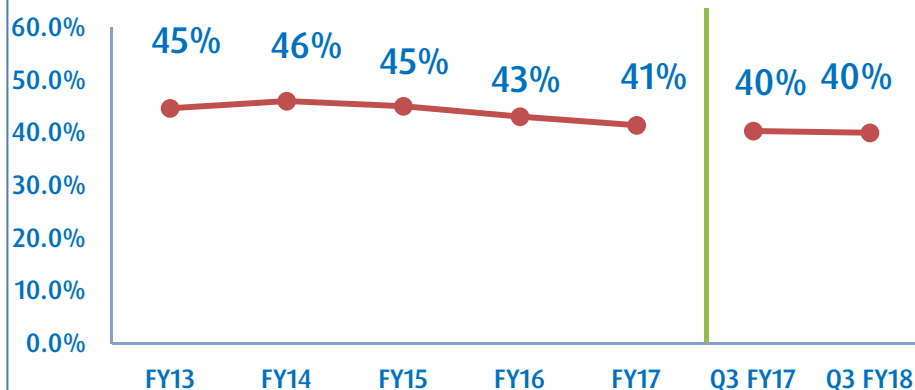
# Bajaj Finance has clocked healthy growth in revenues

All Figures in Rs Million

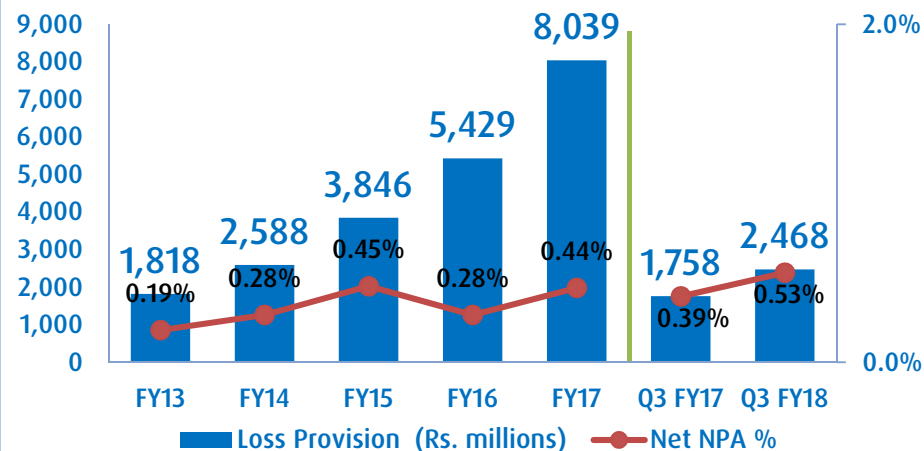


# Portfolio quality continues to be good, and operating costs remain under control

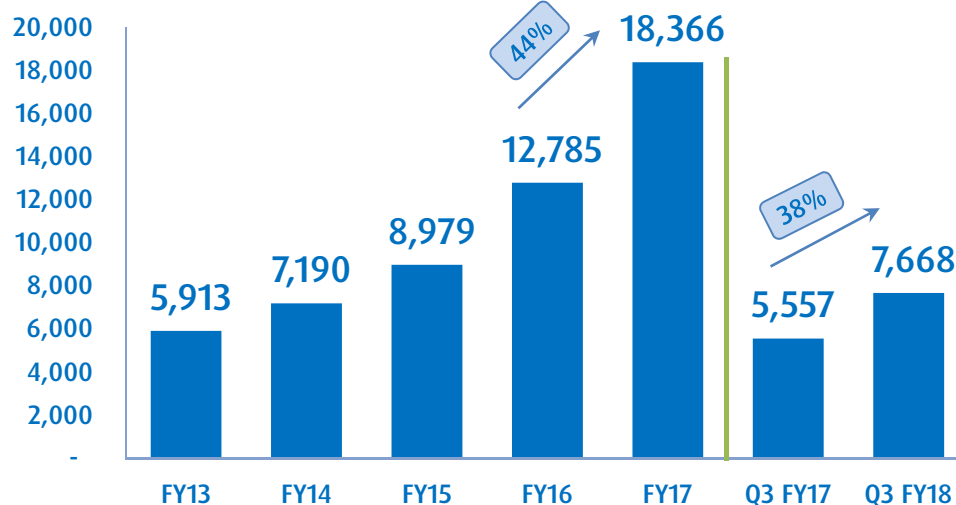
## Operating expenses as a % of NII



## Loss Provision and Net NPA%



## PAT

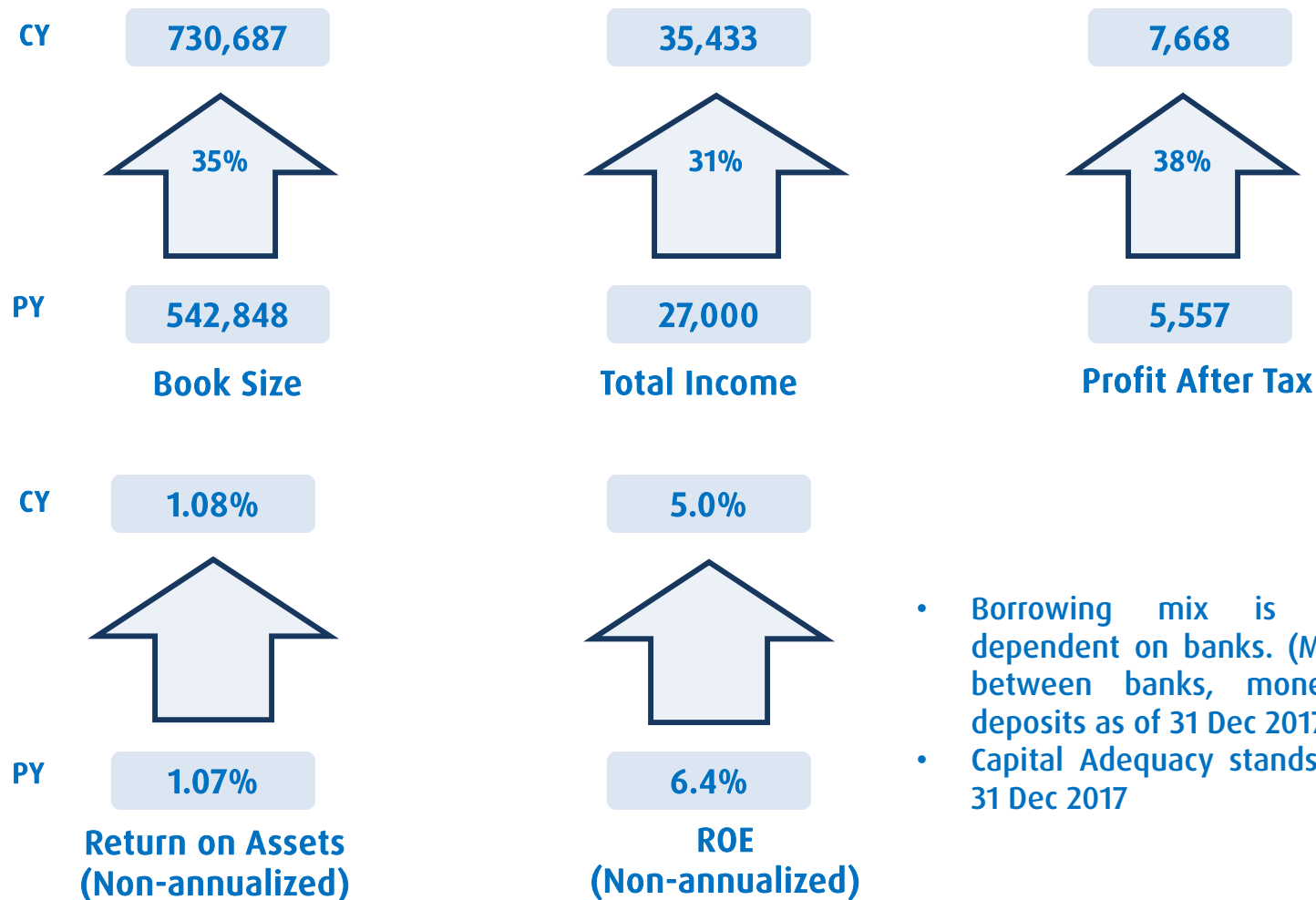


# Bajaj Finance – Q3 highlights



All Figures in Rs Million

## Performance Highlights of Q3 FY18 over Q3 FY17



- Borrowing mix is not excessively dependent on banks. (Mix of 32 : 57 : 11 between banks, money markets and deposits as of 31 Dec 2017)
- Capital Adequacy stands at 24.84% as of 31 Dec 2017



**Bajaj Allianz General Insurance**

## STRATEGY

- ☐ Grow faster than market in chosen segments
- ☐ Presence across retail and commercial lines, with a focus on retail business
- ☐ Emphasis on profitability through superior underwriting, & strong cash flow generation, resulting in superior ROE & CoR
- ☐ Deliver industry leading customer experience

## DIFFERENTIATORS

### Strong selection of Risk

- ❑ Industry leading combined ratios over the last several years with superior ROE
- ❑ Highest PAT in private sector in FY17

### Disruptive Innovation

- ❑ Trend-setter in the industry for cash-less claims. First to insource health insurance administration
- ❑ Geographic expansion through unique models viz. virtual points of sale

### Balanced distribution mix

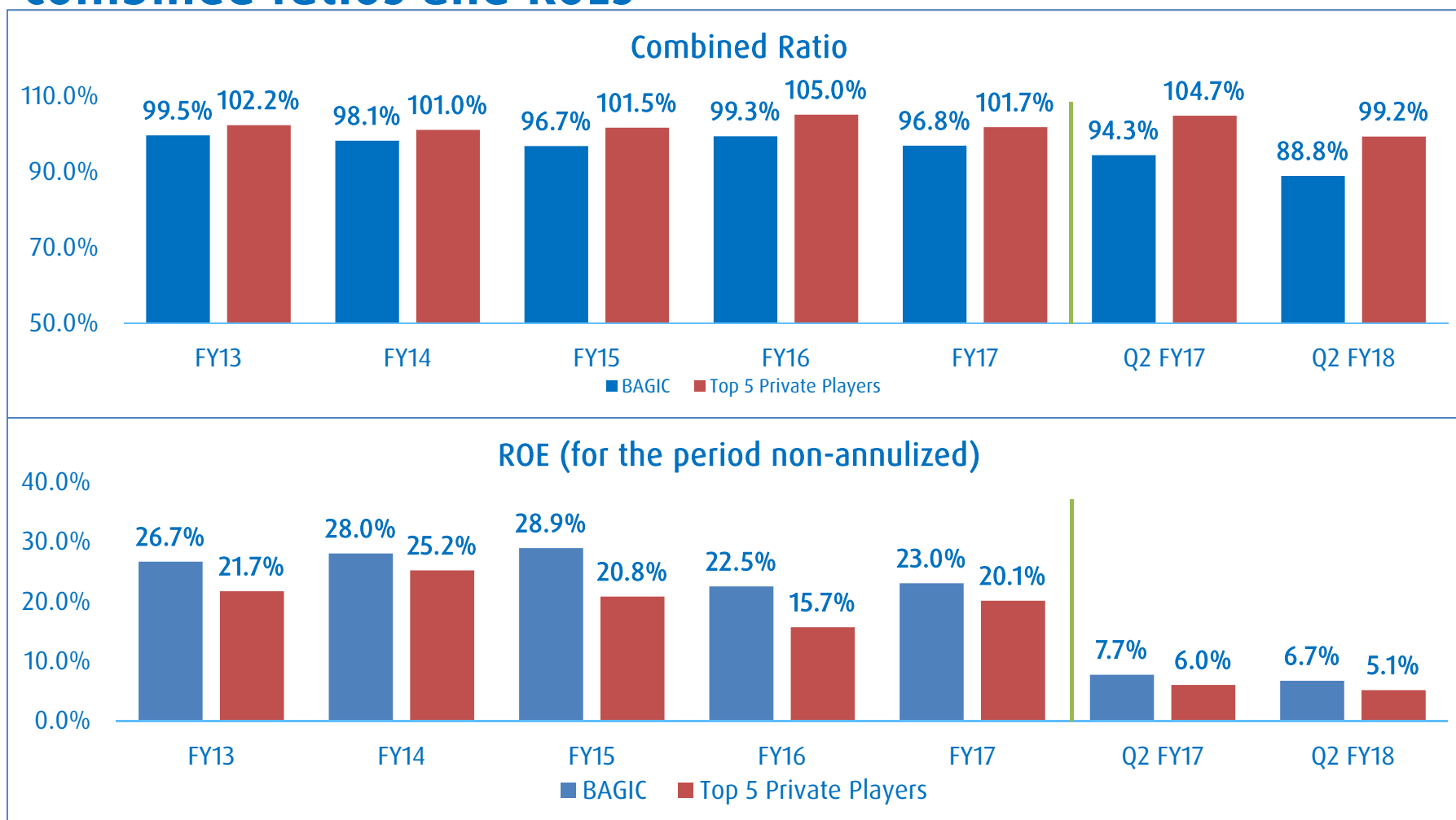
- ❑ Multi channel distribution network with motor dealers, manufacturer tie ups, agency, Bancassurance, direct etc.
- ❑ Over 9.9 Mn policies in FY17

### Excellent claims servicing

- ❑ Has a consistent track record of excellence in claims servicing
- ❑ Winner of “Private Sector General Insurance Company of the Year” in Fintelekt Insurance Awards 2017”



# Consistently delivering industry leading combined ratios and RoEs



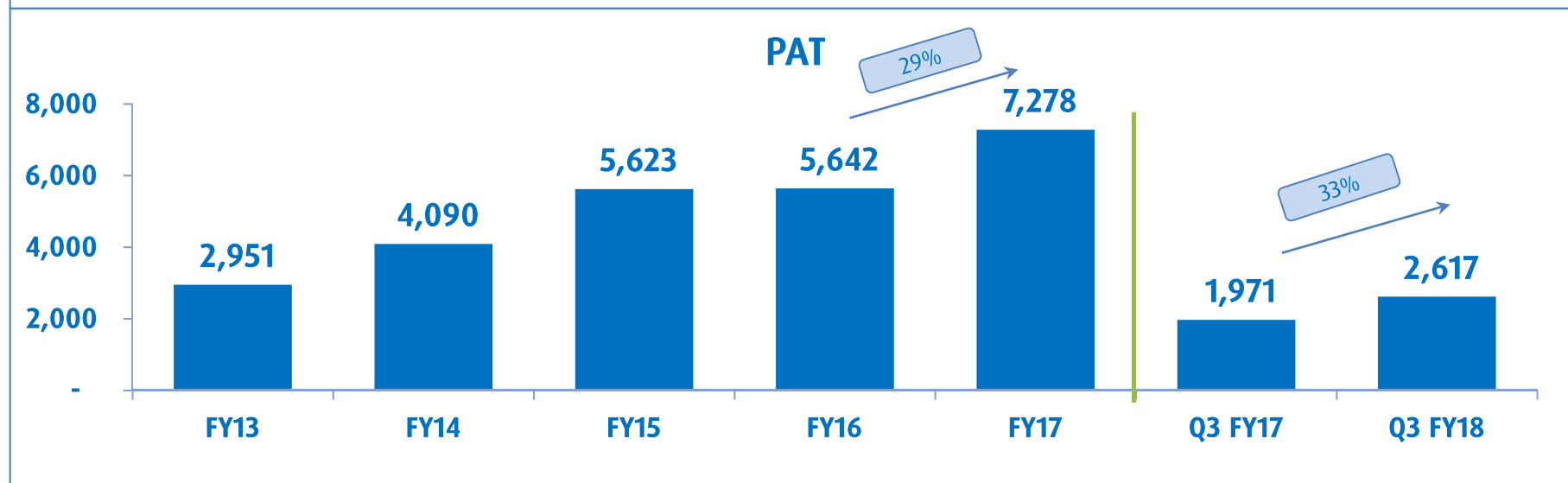
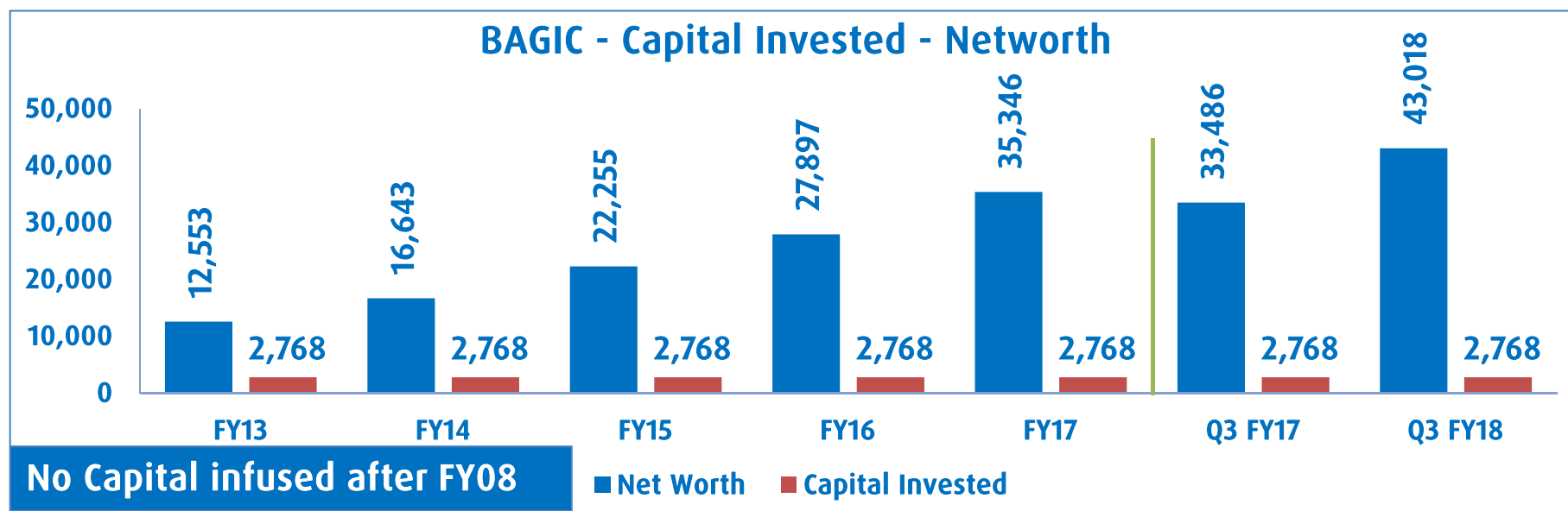
Source : Public disclosures of General insurance Companies

1. Combined Ratios are in accordance with the Master Circular on 'Preparation of Financial statements of General Insurance Business' issued by IRDA effective from 1<sup>st</sup> April, 2013. (Net claims incurred divided by Net Earned Premium) + (Expenses of management including net Commission divided by Net Written Premium). Pool losses, wherever applicable, include the impact of the erstwhile IMTPIP and Declined Risk Pool.

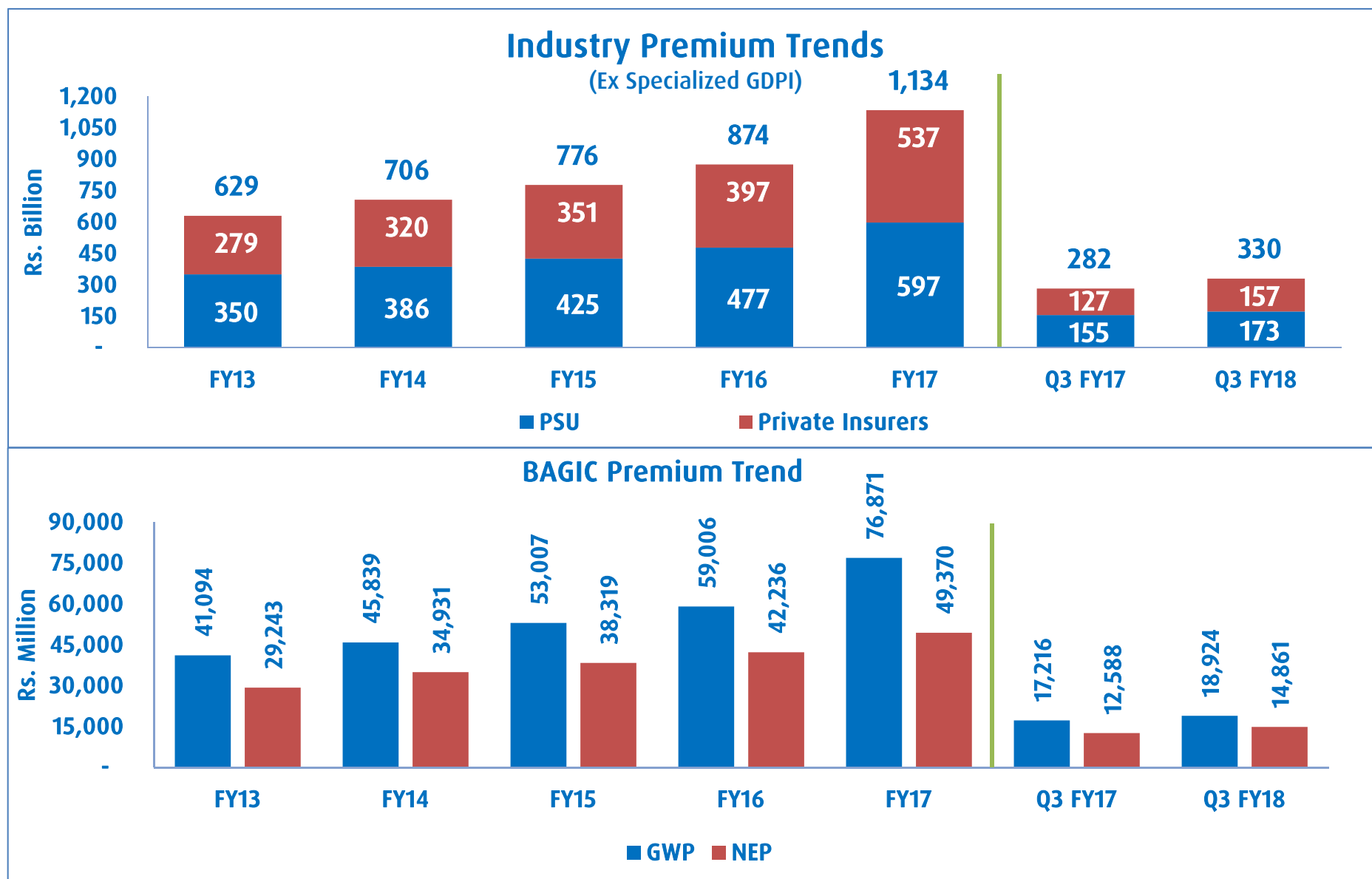
2. Combined ratio ex Motor Third Party Pool for BAGIC for FY13 & FY14 were 89.4% and 94.2% respectively.

# BAGIC continues to deliver high efficiency of capital

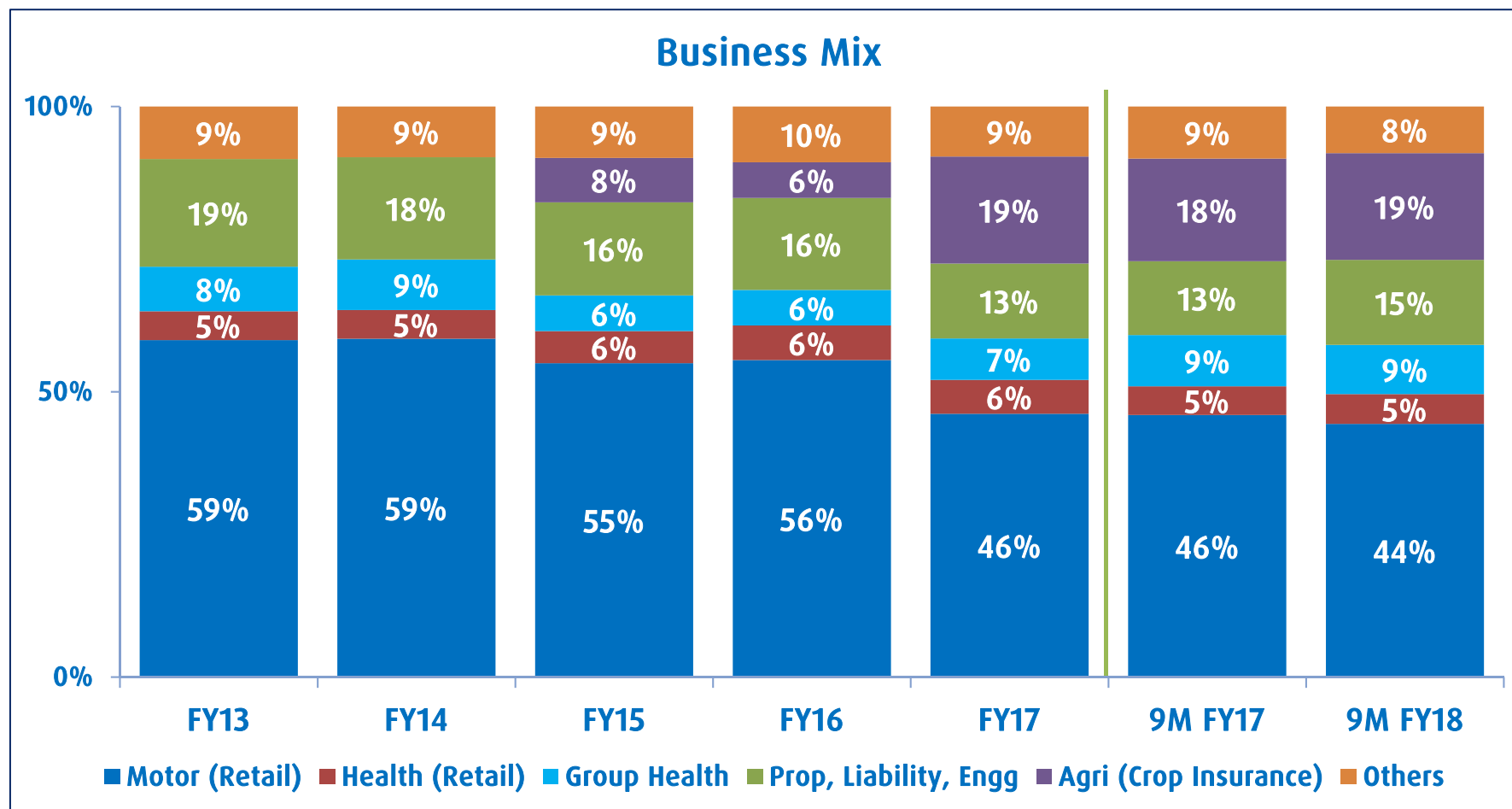
All Figures in Rs Million



# BAGIC retains its position among top 2 private insurers in terms of GWP

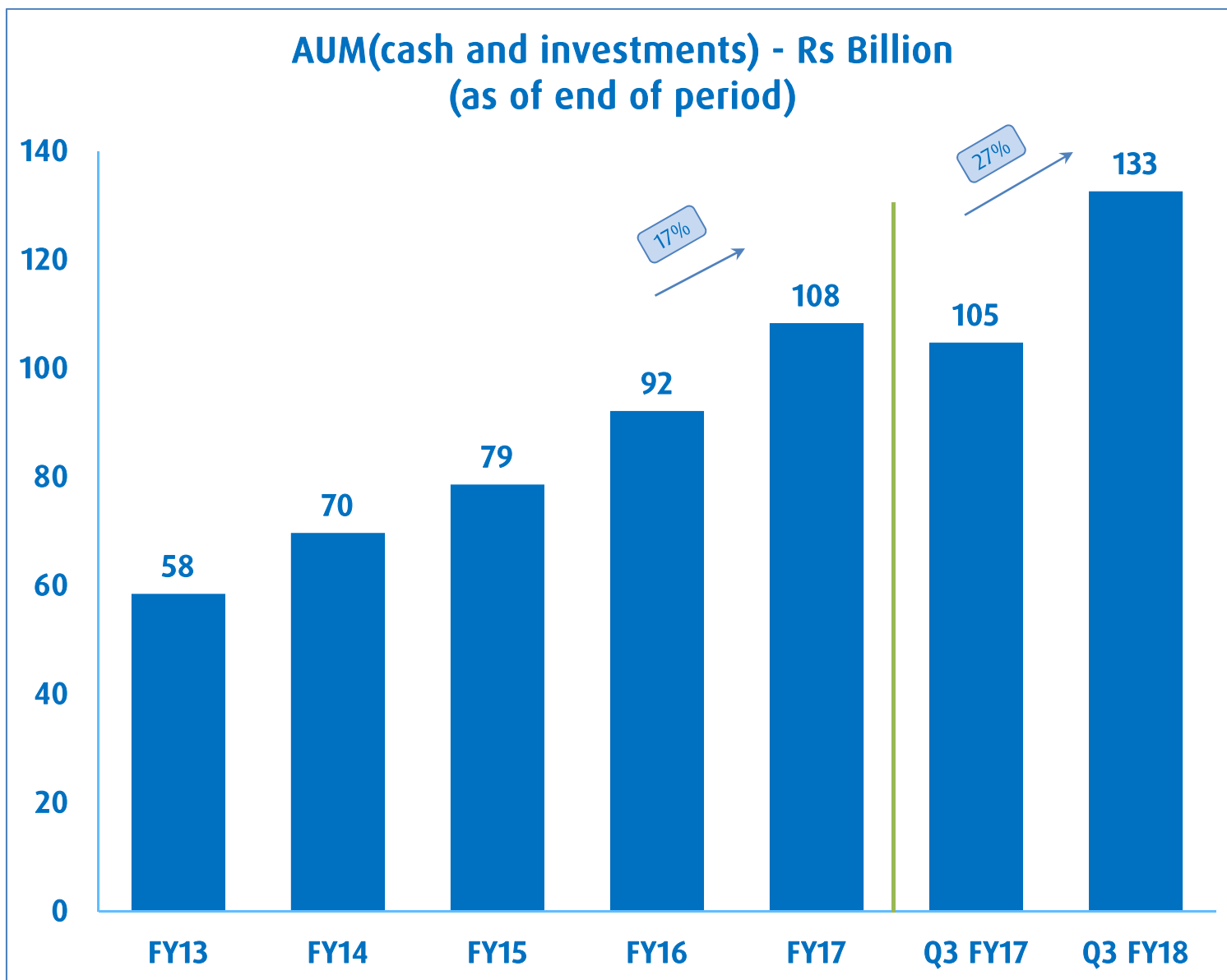


# BAGIC has a balanced business mix



- Business mix is retail focused
- Ex Crop GWP Growth for Q3 FY18 was 23% & for 9M FY18 growth was 23%

# BAGIC continues strong AUM growth



**BAGIC  
continues to  
grow its  
AUM  
strongly**

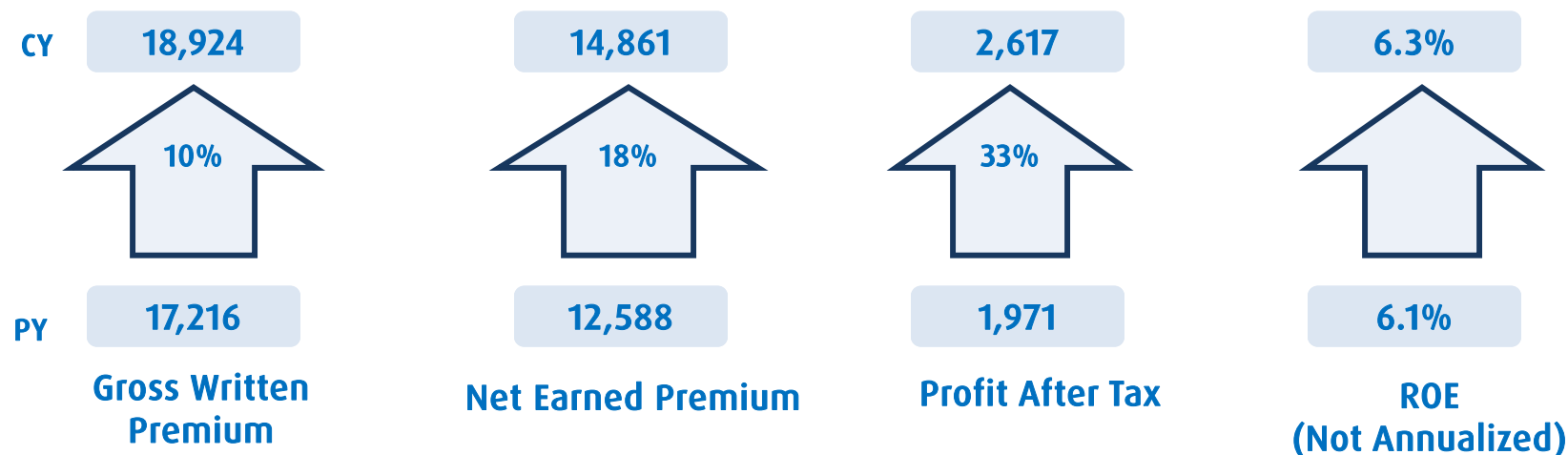
**Investments  
are largely  
in fixed  
income  
securities**

# Bajaj Allianz General – Q3 highlights



All Figures in Rs Million

## Performance Highlights of Q3 FY18 over Q3 FY17



- Ex Crop GWP was Rs. 18,187 Mn in Q3 FY18 (Rs.14,815 Mn Q3 FY17) a growth of 23%
- Solvency Ratio was 313% as against regulatory requirement of 150% as of 31 Dec 2017



**Bajaj Allianz Life Insurance**

## STRATEGY

- ☐ Grow regular premium
- ☐ Diversified distribution channels with an emphasis on individual agents
- ☐ Maintain a balanced product mix
- ☐ Maintain leadership amongst private companies in the financial inclusion segment



## DIFFERENTIATORS

### Large Proprietary Agency Force

- ❑ Large pan proprietary agency force
- ❑ Wide distribution reach of offices and agents
- ❑ Lean support structure

### Financial Inclusion

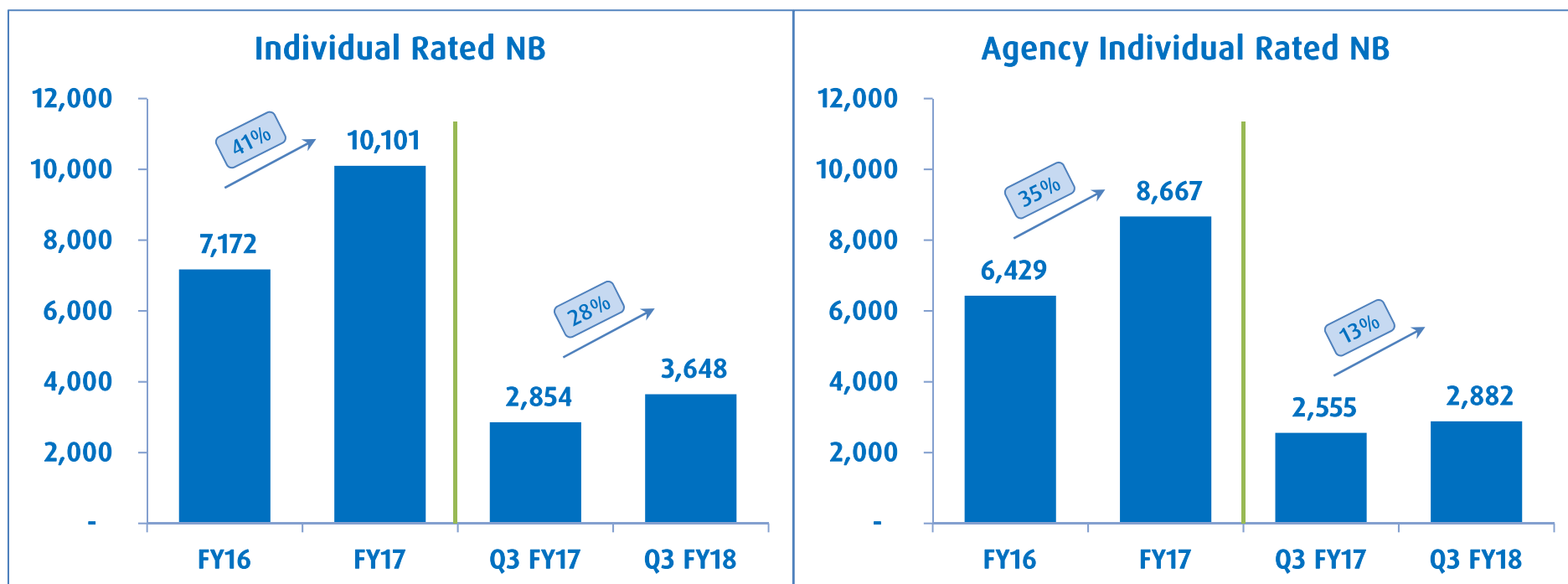
- ❑ In terms of lives covered in group schemes, BALIC leads the private sector, with about 35% share of lives covered in FY17
- ❑ Unique, well entrenched participant in rural markets through partnerships with MFIs, banks etc.

### Sustainable Model

- ❑ Balanced product mix between Unit-Linked Insurance Plans (ULIP) and Traditional products- ULIP was 72% of individual rated new business in Q3 FY18

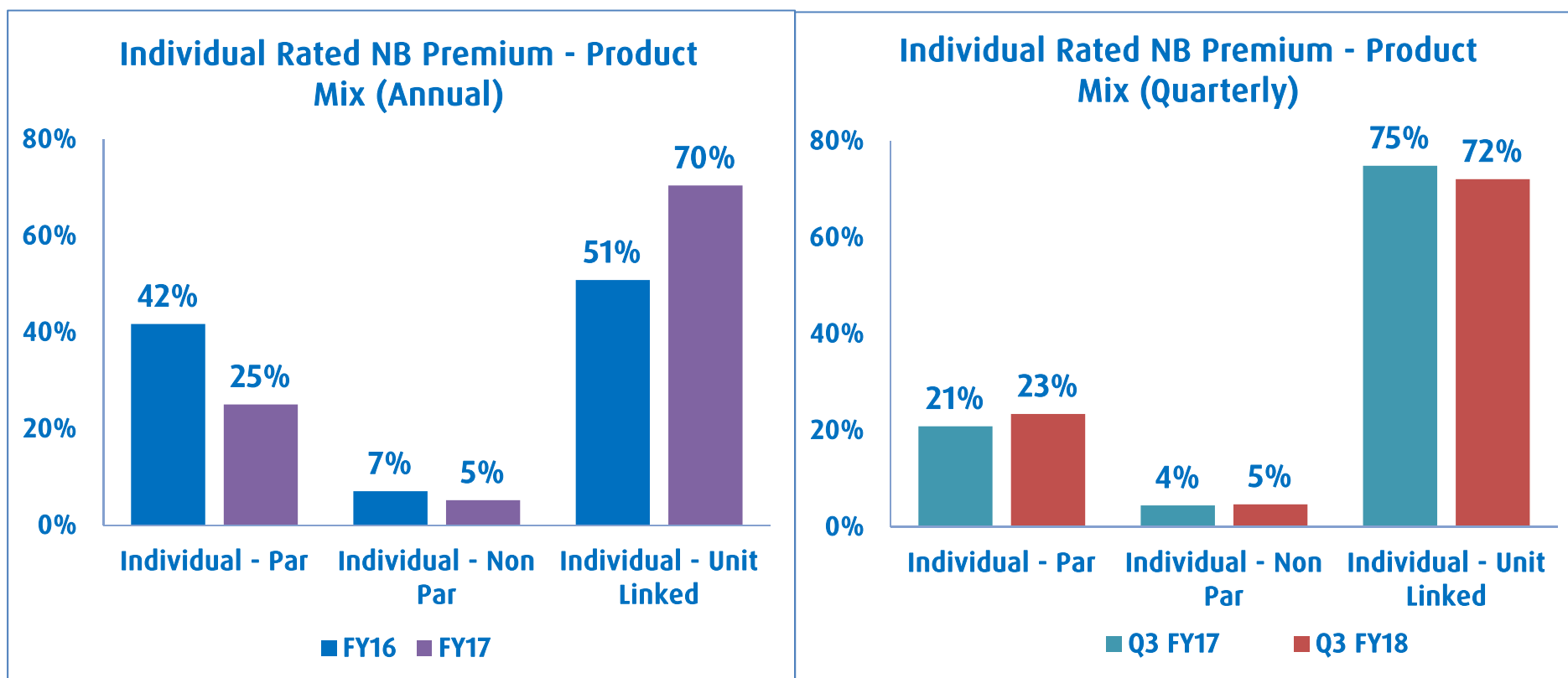
# Strong growth in Individual Rated premiums

All Figures in Rs Million



- Focus for Q3 was on balancing product mix between ULIP and Traditional.
- BALIC's focus is to grow regular premium which is reflected in Individual Rated New Business premium
- BALIC's Individual Rated New Business has grown 41% in FY 17, 28% in Q3 FY18 over Q3 FY17 & by 48% in 9M FY18 over 9M FY17

# Diversified product mix

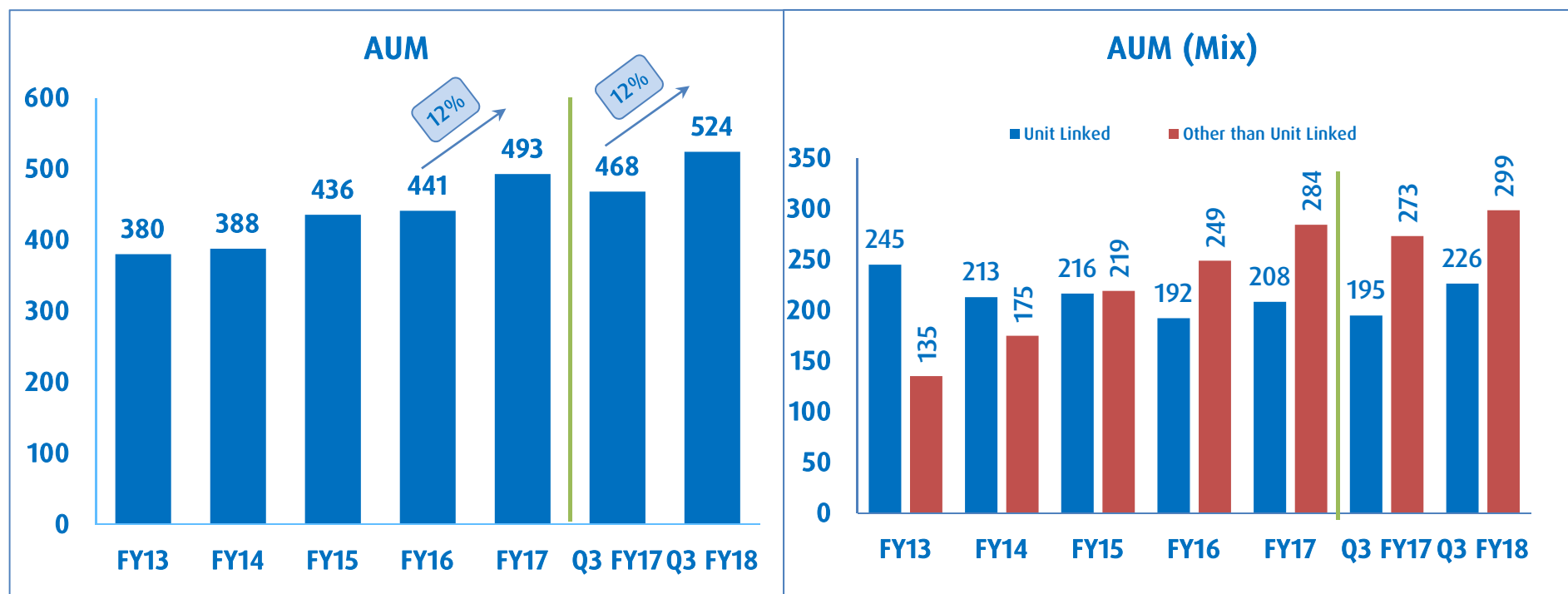


- Individual Rated NB product mix is well diversified across par, non par and UL
- Group Business : Group Fund new business in Q3 FY18 was Rs 3,287 Mn (Q3 FY17 Rs 2,778 Mn) and in FY 17 Rs 13,902 Mn (FY 16 Rs 10,852 Mn). In Q3 FY18 Group Fund business was 35% of New Business (PY 36%)
- During Q3 share of ULIP was lower, in line with BALIC's focus

# Assets Under Management have grown 12%



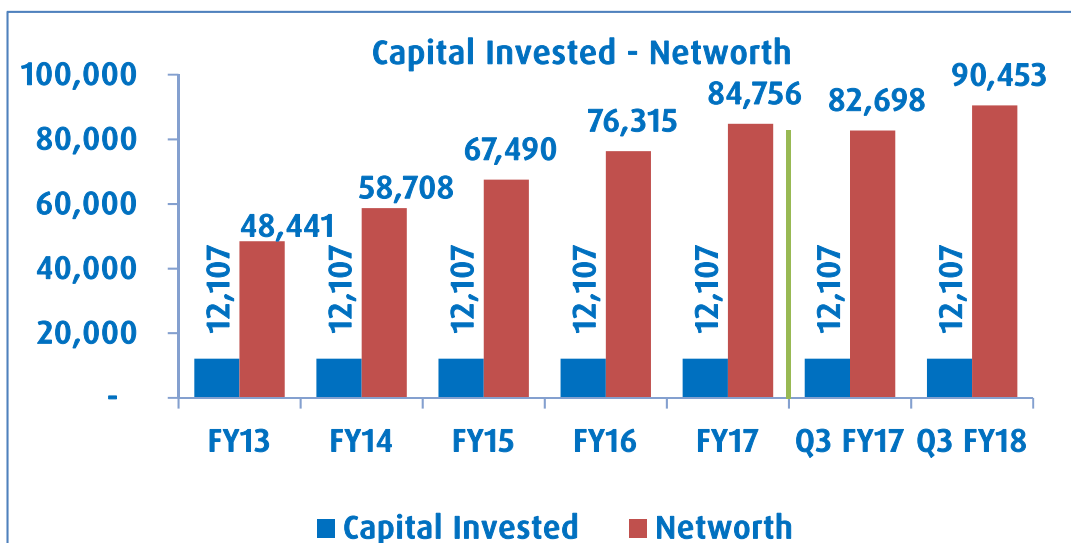
AUM as of end of period in  
Rs Billion



Of the UL Funds of Rs 226 Billion, 66% is equity funds as on 31 Dec 2017

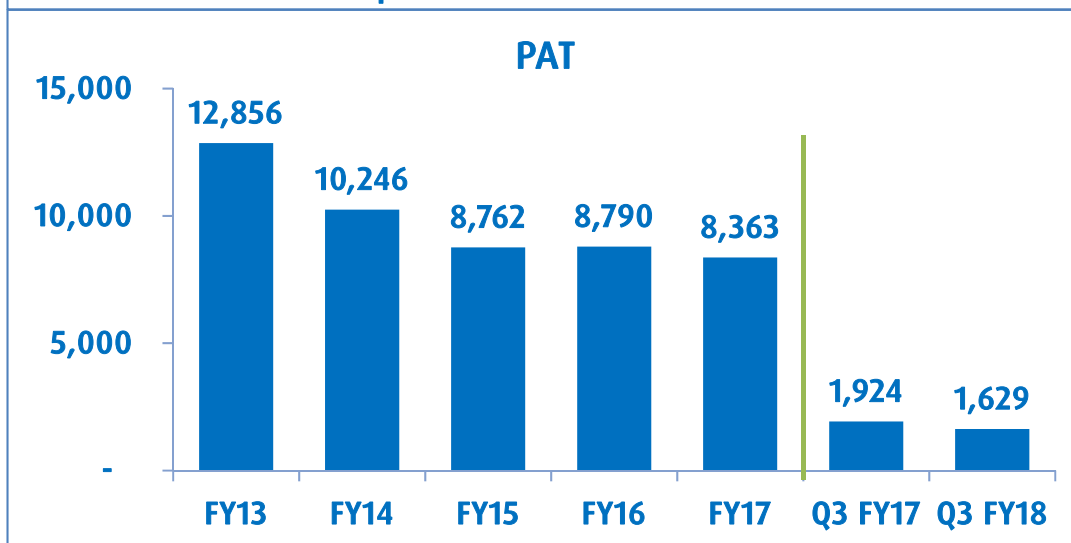
# BALIC is amongst the most capital efficient private insurers

All Figures in Rs Million



**BALIC's Network is 7.5 times the Capital infused as of Q3 FY18**

**No Capital infused after FY08**



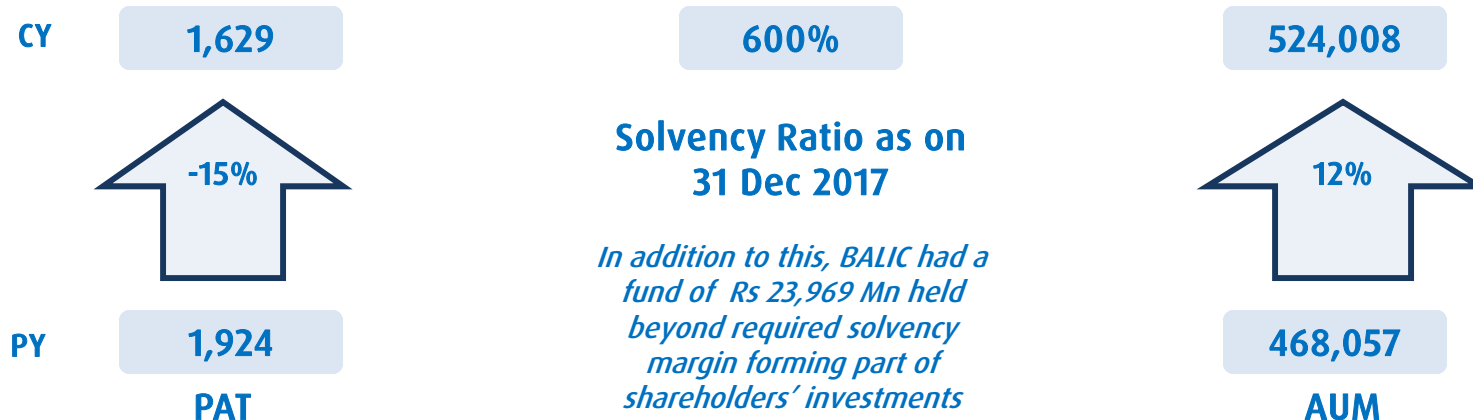
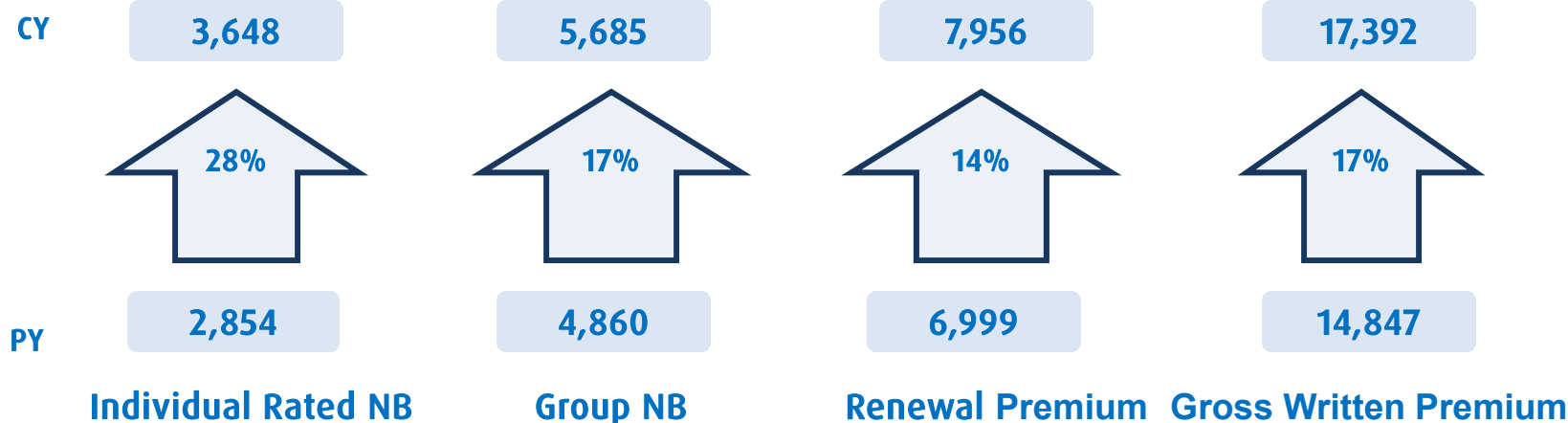
**Includes net transfer from Policyholders' account to P&L – Rs 373 Mn in Q3 FY18 (Q3 FY17 Rs 299 Mn)**

# Bajaj Allianz Life – Q3 highlights



All Figures in Rs Million

## Performance Highlights of Q3 FY18 over Q3 FY17



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