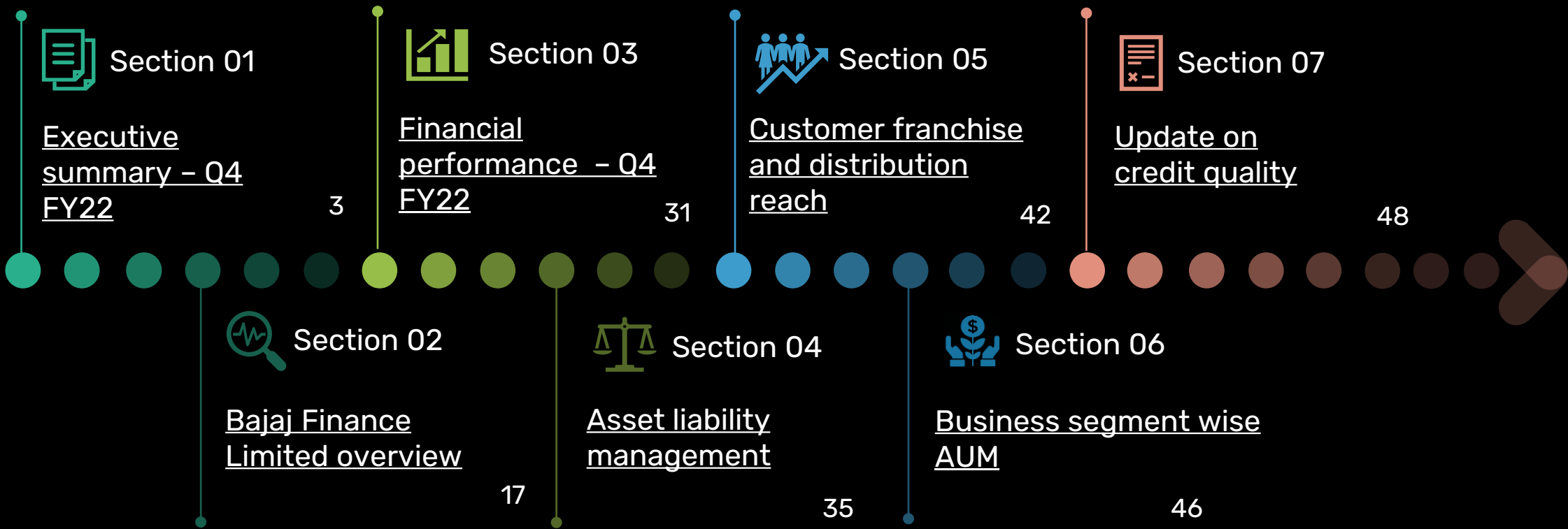




BAJAJ FINANCE LIMITED

Q4 FY22 Investor Presentation
26 April 2022

Presentation Path





Section 01

Executive summary – Q4 FY22

1.1

Quarter gone by

1.2

Lead financial indicators

1.3

Business Transformation
Update

1.4

Consolidated financial performance –
FY22

Quarter gone by

An excellent quarter for the Company across balance sheet growth, portfolio quality and profitability. Omnipresence agenda continued to accelerate in Q4. Overall, excited about FY23 prospects.

	<u>Core AUM</u>	<u>Opex to NII</u>	<u>PAT</u>	<u>ROE*</u>	<u>Net NPA</u>
<u>Q4 FY22</u>	<div><div>\$ 25,612 MM</div><div>YoY Growth 26%</div></div>	<div><div>34.6%</div><div>Q4 FY21 34.5%</div></div>	<div><div>\$ 323 MM</div><div>YoY Growth 80%</div></div>	<div><div>5.7%</div><div>Q4 FY21 3.7%</div></div>	<div><div>0.68%</div><div>Q4 FY21 0.75%</div></div>
<u>FY22</u>	<div><div>\$ 25,612 MM</div><div>YoY Growth 26%</div></div>	<div><div>34.6%</div><div>FY21 30.7%</div></div>	<div><div>\$ 937 MM</div><div>YoY Growth 59%</div></div>	<div><div>17.4%</div><div>FY21 12.8%</div></div>	<div><div>0.68%</div><div>FY21 0.75%</div></div>

AUM (including IPO financing receivables) stood at \$ 26,327 MM

*Not annualized

1. Strong Core AUM growth* of \$ 1,445 MM in Q4. In Q4, AUM growth was secular across all lines of businesses. In FY22, the Company added \$ 5,241 MM of core AUM.
2. AUM as of 31 March 2022 was up 29% at \$ 26,327 MM as against \$ 20,393 MM as of 31 March 2021. In FY22, AUM composition remained steady.
3. In Q4, the Company booked 6.28 MM new loans as against 5.47 MM in Q4 FY21. In FY22, new loans booked were 24.68 MM as compared to 16.88 MM in FY21.
4. In Q4, volume growth in B2B consumption businesses was 15% and disbursements growth was 27%. B2B disbursements were \$ 1,758 MM in Q4 FY22 as against \$ 1,387 MM in Q4 FY21.
5. In Q4, the Company added 2.21 MM new customers to its franchise.
6. Customer franchise stood at 57.57 MM as of 31 March 2022, a growth of 19% YoY. Highest ever customer franchise addition of 9 MM in FY22. Cross sell franchise stood at 32.77 MM, a growth of 22% YoY. The Company is comfortable adding 8-9 MM new customers in FY23.
7. In Q4, the Company added 81 new locations. Geographic presence stood at 3,504 locations and 1,33,200+ distribution points as of 31 March 2022.
8. Competitive intensity remained elevated across products. The Company continues to protect its margin profile across businesses. It reflected in core AUM growth of 26% and NIM growth of 30%.
9. In Q4, cost of funds was 6.71%. Liquidity buffer stood at \$ 1,348 MM as of 31 March 2022. Liquidity buffer has now normalized to pre-covid levels.

*Core AUM growth = (AUM growth for the quarter – short tenor IPO financing book + additional losses on account of COVID, if any).

10. Deposits book grew by 19% YOY to \$ 4,107 MM as of 31 March 2022. Its contribution to consolidated borrowings stood at 19% as of 31 March 2022. The Company has created a deposits V2 plan to grow deposits book significantly over the next 3 years.
11. In Q4, Opex to NII was 34.6%. The Company continues to invest in teams and technology for business transformation. Given the deep investments being committed to Omnichannel strategy (geo-expansion, app platform, web platform), the Company expects Opex to NII to remain elevated for FY23.
12. In Q4, loan losses and provisions were \$ 94 MM. This includes an additional charge of \$ 13 MM for one large B2B commercial account. In Q4, loan loss to average receivables was 0.38%. On a quarterly basis this metric is now better than pre-covid levels. The Company has a management overlay of \$ 141 MM as of 31 March 2022.
13. In Q4, portfolio credit metrics and debt management efficiencies across products improved further and is better than pre-covid levels across most businesses.
14. GNPA & NNPA stood at 1.60% and 0.68% as of 31 March 2022 as against 1.73% and 0.78% as of 31 December 2021. The Company's GNPA and NNPA ratios are now better than pre-covid levels.
15. Overall stage 2 assets stood at \$ 515 MM as of 31 March 2022 as against \$ 707 MM as of 31 December 2021.
16. Overall stage 3 assets stood at \$ 418 MM as of 31 March 2022 as against \$ 414 MM as of 31 December 2021. This includes one large B2B commercial account of \$ 52 MM which has moved to Stage 3 in Q4 FY22.
17. The portfolio composition across Stage 1, Stage 2 and Stage 3 is now better than pre-covid metrics. Stage 1 is at 96.43%, Stage 2 is at 1.97% and Stage 3 at 1.60% as against pre-covid Stage 1 of 95.83%, Stage 2 of 2.51% and Stage 3 of 1.65% as of 31 December 2019.

18. On portfolio credit quality, 10 portfolios are green and 1 is yellow (two and three-wheeler).
19. Consolidated post tax profit grew by 80% to \$ 323 MM in Q4 FY22 as compared to \$ 180 MM in Q4 FY21.
20. Capital adequacy remained strong at 27.22% as of 31 March 2022. Tier-1 capital was 24.75%.
21. The Board of Directors has recommended a dividend of \$ 0.27 per equity share of the face value of \$ 0.03 (1000%) for FY22. This amounts to 19.07% of the Company's standalone profit for FY22 and is in line with the Company's dividend distribution policy.
22. On 15 February 2022, RBI allowed deferment till 30 September 2022 of Para 10 of its earlier circular dated 12 November 2021 pertaining to upgradation of NPA accounts only on receipt of entire overdue of the customer. As a matter of prudence, the Company has not opted for this deferment.

Bajaj Housing Finance Limited (BHFL)

23. BHFL AUM grew by 37% to \$ 7,110 MM as of 31 March 2022. The Company crossed a significant milestone of ₹ 50K crore (\$ 6,667 MM) AUM during Q4 FY22.
24. In Q4, Net Interest Income grew by 22% to \$ 60 MM from \$ 49 MM in Q4 FY21.
25. In Q4, Opex to NII stood at 32.5% as against 26.6% in Q4 FY21. Since Q3, BHFL has accelerated its investment in geographic expansion and deepening of organization structures for next level of growth.
26. In Q4, loan losses and provisions were \$ 5.1 MM as against \$ 4 MM in Q4 FY21. BHFL has maintained its management overlay provision at \$ 28 MM as of 31 March 2022.
27. GNPA & NNPA stood at 0.31% and 0.14% as of 31 March 2022 as against 0.35% and 0.18% as of 31 December 2021.

28. In Q4, BHFL delivered post tax profit of \$ 26 MM as against \$ 24 MM in Q4 FY21, a growth of 11%.
29. Capital adequacy of BHFL was 19.72% as of 31 March 2022. On 7 April 2022, BFL infused capital of \$ 333 MM in BHFL to support its capital needs for next 24 months.

Bajaj Financial Securities Limited (BFSL)

30. In Q4, BFSL added 62K customers to its broking franchise. Its Retail and HNI customer franchise stood at 331K as of 31 March 2022.
31. Margin Trading Finance book grew to \$ 96 MM as of 31 March 2022 as against \$ 25 MM as of 31 March 2021.
32. In Q4, total Income was \$ 5 MM as against \$ 2 MM in Q4 FY21.
33. In Q4, Profit after tax was \$ 1.2 MM as against \$ 0.6 MM in Q4 FY21.

Business Transformation update

In FY23, Omnipresence strategy will expand from geography and digital app platform to also include creation of a digital web platform.

1. Web remains an extremely important driver of traffic, volumes and service to customers in the digital space. As part of its Omnichannel strategy, the Company is building a web platform which will provide a platform agnostic experience across web and app. In the last 7-9 months, the Company has invested in domain talent and technology to build a large digital web platform.
2. In FY23, the Company will completely transform web experience enabled by a common technology infrastructure layer between app and web. The UI/UX will be identical to digital app platform for ease of navigation and customer experience. The new digital web platform will also have significant expansion of content infrastructure to drive search traffic. Once implemented, the digital web platform will offer a consistent experience across both app and web ('web' = 'app') and customers will be able to commence journey on one platform and conclude on the other platform.
3. Phase 1 of web platform will go live by October 2022 and phase 2 by March 2023. Post implementation of both phases, customers will get full-service platform agnostic experience (commence on app, conclude on web and vice versa)

Geography

4. In Q4, the Company added 81 new locations to its distribution footprint. Total geographic footprint stood at 3,504 locations and 1,33,200+ distribution points. In FY22, the Company added 516 new locations. The Company continues to invest deeply in UP, Bihar and north-eastern states.

Digital app platform

5. Insurance marketplace went live in March 2022 offering 4 motor insurance products, 9 health insurance products, 8 asset insurance products and 345 pocket insurance products. Its key features include compare, review, buy policies, service section including policy documents, claims request, updation of policy details and dedicated real estate for insurance partner for hosting their contents like company information, product information, customer testimonials etc.
6. Investments marketplace in partnership with Bajaj Finserv Direct Ltd. went live in February 2022 offering various mutual funds and fixed deposit options to customers. Its key features include options to explore and invest, seamless onboarding for existing mutual fund investors, easy online KYC process for new investors, various investment calculators, portfolio view, etc.
7. Rewards management system (RMS) went live in March 2022. RMS will drive higher customer engagement on the app enabling higher conversion rates. RMS delivers rewards in the form of reward points, cash back into wallet and vouchers for online & offline purchases. In Q4, rewards program has been implemented for all payment products and plan is to deploy the same for all loan journeys as we deliver phase 2 by Q3 FY23.
8. In Q4, the Company added net 2.6 MM users on its digital app platform as against 3.6 MM in Q3 FY22. In FY23, the Company intends to add 14-16 MM net new users.
9. The Company has net 19.1 MM active users on its digital app platform as of 31 March 2022 as against net 16.5 MM active users as of 31 December 2021. In FY23, the Company intends to have 33-35 MM net active users.
10. As articulated in Q3, the Company had planned to build 17 new features and components as part of its phase 2 digital app platform. The final additional features and components which will get deployed in FY23 between 3 sprints, now stands at 62 features and components.

11. In Q4, the Company booked 455K new EMI card customers digitally. Cards In Force (CIF) of EMI cards acquired digitally now stands at 1.8 MM. In Q4, this CIF delivered 234K loans.
12. In Q4, EMI store visits were 36.9 MM as against 44.7 MM in Q3 FY22 which had festival seasonality. In Q4, the Company booked 526K new loans from B2B marketplace as against 393K new loans in Q3 FY22. EMI store currently hosts 25,972 SKUs across 27,449 merchants and 375 manufacturers as of 31 March 2022.
13. In Q4, digital app platform delivered volumes of \$ 240 MM for personal loan and 29K cards for credit card distribution business.
14. In Q4, debt management services transactions on digital app platform stood at 385K as against 76K in Q3 FY22.
15. Flexi loan transactions on digital app platform went live in December 2021. In Q4, flexi loan transactions through digital app platform stood at 780K.
16. In Q4, the Company added 18 engagement partners as part of its app in app framework. The Company now has 48 engagement partners on its app platform across B2B merchants, lifestyle merchants and other engagement categories.

Payments

17. QR based P2M acquiring business has gone live. Distribution expansion is underway.
18. The Company has significantly accelerated its investments in building a full-service payments business across issuance and acquiring. It has created a strategic business unit for payments to accelerate payments initiatives. In FY23, the Company has plans to launch P2P, EDC, PG businesses on its own or through strategic partnerships. In FY23, the Company has set aside deep investments to grow payments business.

19. In Q4, the Company added 1.7 MM wallets as against 2.5 MM in Q3 FY22. The Company has 6.5 MM customers on its wallet as of 31 March 2022. In Q4, ~ 1 MM transactions were done by these customers. In FY23, as a result of rewards management system launch, all cashback promotion initiatives across the Company will be routed through wallets, helping create a virtuous cycle of engagement and velocity.
20. In Q4, 1.1 MM new UPI VPAs were created as against 550K in Q3 FY22. The Company has 2.1 MM VPAs as of 31 March 2022. These customers made 890K transactions in Q4 FY22.
21. In Q4, 1.4 MM bill payment transactions were executed by the customers using the Company's bill pay service.

Consolidated financial performance - FY22

Balance Sheet and Franchise:

1. New loans booked increased by 46% to 24.68 MM as of 31 March 2022 as against 16.88 MM as of 31 March 2021.
2. Customer franchise increased by 19% to 57.57 MM as of 31 March 2022 as against 48.57 MM as of 31 March 2021.

Operating Efficiencies

3. Net Interest Income for FY22 was up by 27% to \$ 2,919 MM as against \$ 2,303 MM in FY21.
4. Opex to NII for FY22 was 34.6% as against 30.7% in FY21.

Credit Cost

5. Loan losses and provisions (expected credit loss) for FY22 stood at \$ 640 MM as against \$ 796 MM in FY21. In FY22, loan loss to average receivables was 2.84%. The Company has a management overlay provision of \$ 141 MM as of 31 March 2022.

Profitability and Capital

6. Profit after tax for FY22 grew 59% to \$ 937 MM as against \$ 589 MM in FY21.
7. Capital adequacy ratio (including Tier-II capital) as of 31 March 2022 stood at 27.22%. Tier-I capital stood at 24.75%. Consolidated leverage was 4.9X. The Company remains one of the most capitalised companies in financial sector amongst large companies.

8. The Board of Directors has recommended a dividend of \$ 0.27 per equity share of the face value of \$ 0.03 (1000%) for FY22. This amounts to 19.07% of the Company's standalone profit for FY22 and is in line with the Company's dividend distribution policy.
9. ROA for FY22 was 4.2% and ROE was 17.4% despite carrying high capital and impact of 'Delta' wave on Q1 FY22.

Subsidiaries:

10. BHFL Profit after tax for FY22 grew by 57% to \$ 95 MM as against \$ 60 MM in FY21.
11. BHFL Net Interest Income grew by 36% in FY22 to \$ 215 MM as against \$ 159 MM in FY21.
12. BHFL Opex to NII stood at 29.2% in FY22 as against 27.7% in FY21.
13. BHFL Capital adequacy ratio (including Tier-II capital) as of 31 March 2022 stood at 19.72%
14. In FY22, BFSL delivered total income of \$ 17 MM and Profit after tax of \$ 2.3 MM.
15. In FY22, BFSL acquired 289K customers. The customer franchise stood at 331K as of 31 March 2022.



Section 02

Bajaj Finance Limited overview

2.1

Bajaj group structure

2.2

What do we stand for

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Our general long-term guidance on
Financial metrics shareholder profile

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Key strategic differentiators

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Our shareholder profile

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15-years financial snapshot

2.7

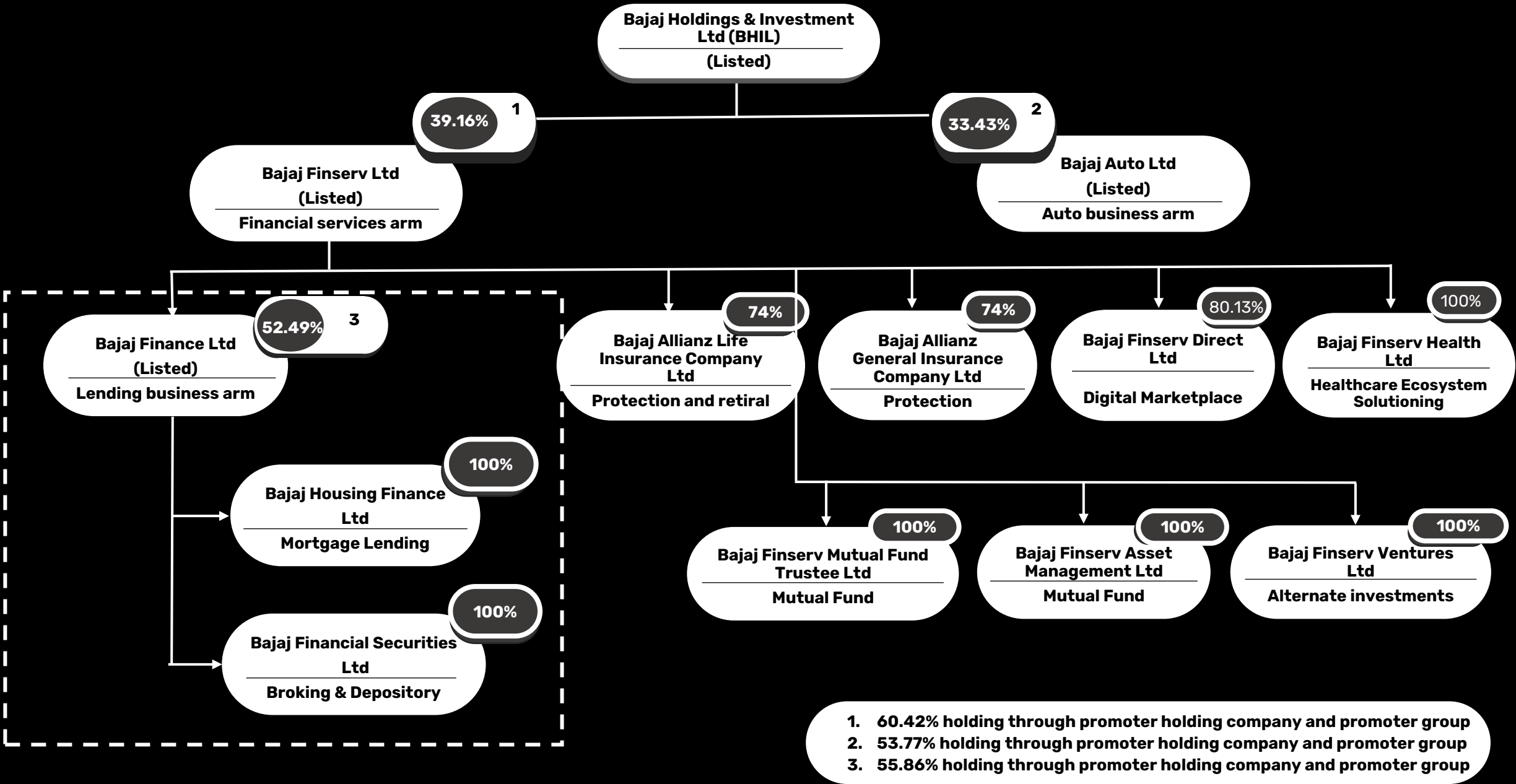
Product suite

2.8

Executive summary

Bajaj group structure

BAJAJ FINANCE LIMITED



“Non-bank with strategy & structure of a bank”

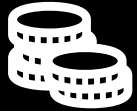
“Focused on mass affluent & above clients with a strategy to cross sell”

“Diversified financial services strategy with an optimal mix of risk and profit to deliver a sustainable business model”

“Business construct to deliver a sustainable ROA of 4-4.5% and ROE of 19-21% in the long term”

“Focused on continuous innovation to transform customer experience and create growth opportunities”

General long-term guidance on financial metrics BAJAJ FINANCE LIMITED



AUM growth
in corridor of
25%-27%



Profit growth
in corridor of
23%-24%



GNPA
in corridor of
1.4%-1.7%



NNPA
in corridor of
0.4%-0.7%



Return on assets
in corridor of
4%-4.5%

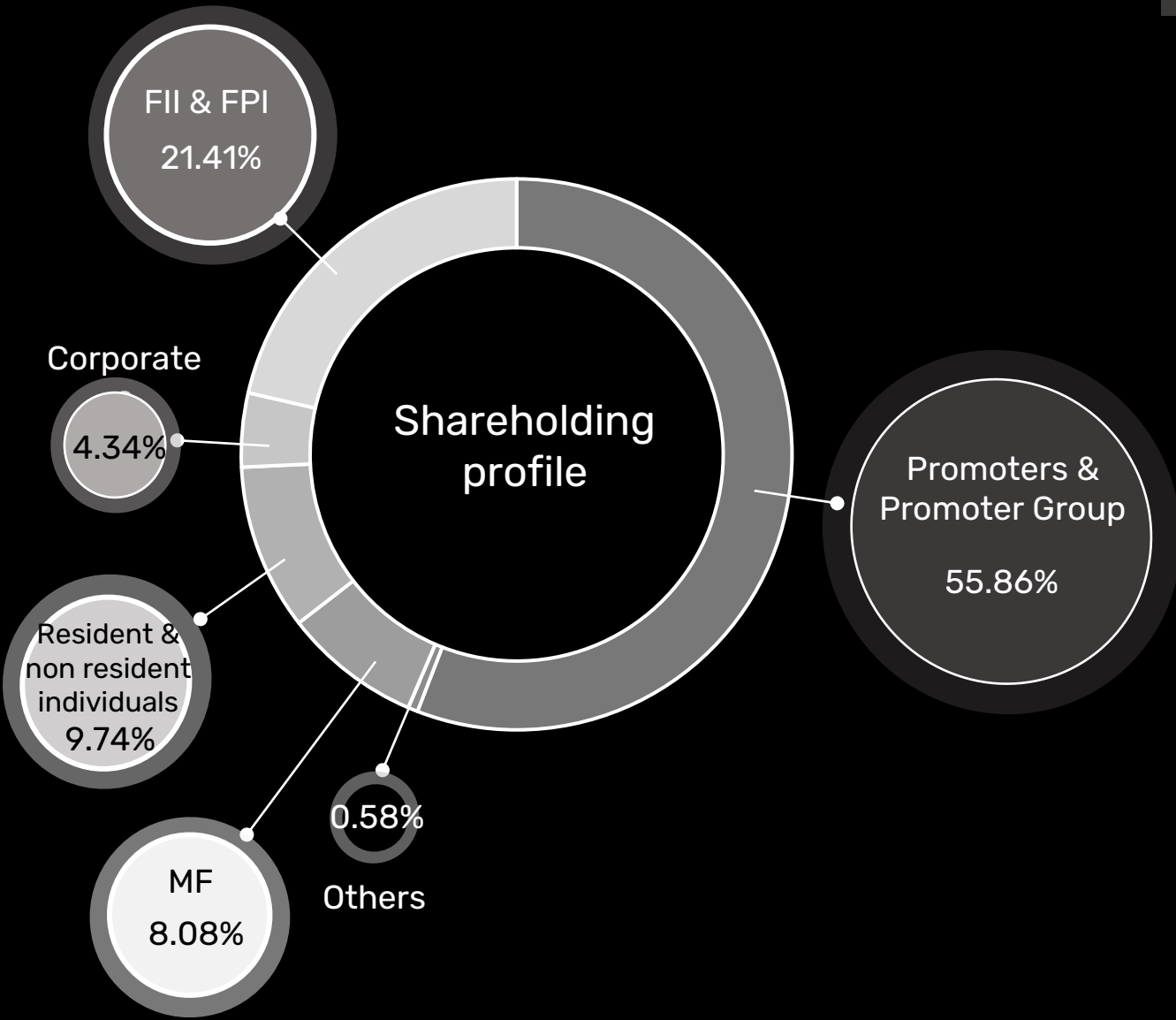


Return on equity
in corridor of
19%-21%

Key strategic differentiators

Part of the Bajaj group – one of the oldest & most respected business houses	A trusted brand with strong brand equity
Focus on mass affluent and above clients	Total customer franchise of 57.57 MM
Strong focus on cross selling assets, payments, insurance and deposit products to existing customers	Centre of Excellence for each business vertical to bring efficiencies across businesses and improve cross sell opportunity
A well diversified balance sheet	Consolidated lending AUM mix for Consumer: Rural: SME: Commercial: Mortgages stood at 32% : 10% : 13% : 14% : 31%. Consolidated borrowing mix for Money Markets: Banks: Deposits: ECB stood at 50% : 28% : 19% : 3%
Agile and innovative	Continuous transformation in product features and digital technologies to maintain competitive edge
Committed to technology and analytics to transform customer experience	Has helped achieve multi product cross sell and manage risk & controllership effectively. Focussed on delivering frictionless experience to customer
Committed to digital	Has adopted digital technology trends and navigated from digitisation to digitalisation. Now transforming to a customer centric digital enterprise

Our shareholder profile



Top 20 investors & their holdings

S.No	Name of Shareholder	As on 31 Mar 22	As on 31 Dec 21	As on 31 Mar 21
1	BAJAJ FINSERV LTD	52.49%	52.65%	52.74%
2	GOVERNMENT OF SINGAPORE	3.19%	3.13%	4.20%
3	MAHARASHTRA SCOOTERS LIMITED	3.13%	3.14%	3.15%
4	AXIS MUTUAL FUND TRUSTEE LIMITED A/C AXIS MUTUAL FUND A/C AXIS BLUECHIP FUND	0.79%	0.73%	0.69%
5	AXIS MUTUAL FUND TRUSTEE LIMITED A/C AXIS MUTUAL FUND A/C AXIS LONG TERM EQUITY FUND	0.75%	0.75%	0.80%
6	NEW HORIZON OPPORTUNITIES MASTER FUND	0.74%	0.77%	0.77%
7	SBI-ETF NIFTY 50	0.74%	0.71%	0.63%
8	NEW WORLD FUND INC	0.61%	0.58%	0.56%
9	VANGUARD EMERGING MARKETS STOCK INDEX FUND, A SERIES OF VANGUARD INTERNATIONAL EQUITY INDEX FUNDS	0.54%	0.54%	0.50%
10	VANGUARD TOTAL INTERNATIONAL STOCK INDEX FUND	0.50%	0.51%	0.45%
11	SBI LIFE INSURANCE CO. LTD	0.48%	0.46%	0.38%
12	AXIS MUTUAL FUND TRUSTEE LIMITED A/C AXIS MUTUAL FUND A/C AXIS FOCUSED 25 FUND	0.45%	0.48%	0.46%
13	SBI-ETF SENSEX	0.44%	0.41%	0.34%
14	EUROPACIFIC GROWTH FUND	0.44%	0.37%	0.27%
15	ISHARES CORE EMERGING MARKETS MAURITIUS CO	0.40%	0.39%	0.39%
16	PEOPLE'S BANK OF CHINA	0.39%	0.39%	0.41%
17	ST. JAMES'S PLACE EMERGING MARKETS EQUITY UNIT TRUST MANAGED BY WASATCH ADVISORS INC	0.39%	0.41%	0.00%
18	DF INTERNATIONAL PARTNERS	0.38%	0.38%	0.38%
19	FIDELITY INVESTMENT TRUST FIDELITY SERIES EMERGING MARKETS OPPORTUNITIES FUND	0.37%	0.35%	0.39%
20	SBI EQUITY HYBRID FUND	0.35%	0.35%	0.35%

Above shareholding is as of 31 March 2022

15-years financial snapshot

BAJAJ FINANCE LIMITED

Values in MM
USD 1 – INR 75

Financials snapshot @	FY08	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	CAGR (15 yrs.)
AUM	330	339	538	1,010	1,748	2,336	3,208	4,321	5,897	8,026	10,990	15,452	19,620	20,393	26,327	37%
Income from operations	67	80	122	187	290	415	543	722	978	1,332	1,701	2,467	3,518	3,558	4,219	34%
Interest expenses	23	22	27	49	99	161	210	300	390	507	615	883	1,263	1,255	1,300	34%
Net Interest Income (NII)	44	58	95	138	190	254	333	423	587	825	1,086	1,584	2,255	2,303	2,919	35%
Operating Expenses	26	29	43	61	89	113	153	190	253	342	436	560	755	708	1,011	30%
Loan Losses & Provision	15	22	35	27	21	24	34	51	72	107	137	200	524	796	640	31%
Profit before tax	4	7	18	49	80	116	145	181	262	376	512	824	976	799	1,267	51%
Profit after tax	3	5	12	33	54	79	96	120	171	245	333	533	702	589	937	51%

Ratios	FY08	FY09	FY10	FY11	FY12	FY13	FY14	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22
Opex to NII	58.1%	50.6%	44.8%	44.4%	47.0%	44.6%	46.0%	45.0%	43.1%	41.4%	40.2%	35.3%	33.5%	30.7%	34.6%
Return on assets	0.7%	1.4%	2.8%	4.4%	4.2%	4.1%	3.6%	3.3%	3.5%	3.7%	3.7%	4.2%	4.1%	3.1%	4.2%
Return on equity	2.0%	3.2%	8%	19.7%	24.0%	21.9%	19.5%	20.4%	20.9%	21.6%	20.1%	22.5%	20.2%	12.8%	17.4%
Net NPA *	7%	5.50%	2.20%	0.80%	0.12%	0.19%	0.28%	0.45%	0.28%	0.44%	0.43%	0.63%	0.65%	0.75%	0.68%
Provision coverage ratio	30%	32%	55%	79%	89%	83%	76%	71%	77%	74%	70%	60%	60%	58%	58%
CRAR (standalone)	40.7%	38.4%	25.9%	20.0%	17.5%	21.9%	19.1%	18.0%	19.5%	20.3%	24.7%	20.7%	25.0%	28.3%	27.2%
Leverage ratio	2.6	2.5	3.8	5.9	6.4	5.3	6.2	6.8	6.3	6.6	5.4	6.3	5.1	4.7	4.9

@ All figures till including FY17 are as per previous GAAP on standalone basis. All figures from FY18 onwards are as per IndAS and on consolidated basis.

* As per the RBI regulations, NNPA numbers for up to FY15 are at 6 months overdue, FY16 are at 5 months overdue, FY17 are at 4 months overdue and FY18 onwards are at 3 months overdue. Hence NPA across periods are not comparable.

Product suite

BAJAJ FINANCE LIMITED

Consumer	SME	Commercial	Rural	Deposits	Payments	Partnerships & Services
1. Consumer Durable Loans	1. Unsecured Working Capital Loans ^(E)	1. Loan against securities	1. Consumer Durable Loans	1. Retail Term Deposits	1. PPI	1. Life Insurance Distribution
2. Digital Product Loans ^(E)		2. IPO financing	2. Digital Product Loans	2. Corporate Term Deposits	2. UPI	2. General Insurance Distribution
3. Lifestyle Product Loans	2. Loans to self employed and Professionals ^(E)	3. ESOP financing	3. Lifestyle Product Loans	3. Systematic Deposit Plan	3. BBPS	3. Health Insurance Distribution
4. Lifecare financing		4. Vendor financing to auto component manufacturers	4. Personal Loans Cross Sell			4. Pocket Insurance ^(E)
5. EMI Cards	3. Secured Enterprise Loans	5. Financial Institutions Lending	5. Salaried Personal Loans			5. RBL Co-Branded Credit Card
6. Retail spend financing	4. Used-car financing	6. Light Engineering Lending	6. Gold Loans			6. DBS Co-Branded Credit Card
7. 2-Wheeler & 3-Wheeler loans	5. Medical equipment financing	7. Specialty Chemicals Lending	7. Loans to Professionals			7. Financial Fitness Report
8. Personal Loan Cross-Sell						
9. Salaried Personal Loans ^(E)						
10. E-Commerce financing						
11. Retailer finance						
12. Health EMI Card						

BAJAJ HOUSING FINANCE LIMITED

1. Salaried Home Loans ^(E)	1. Loan Against Property	1. Developer Finance	1. Loan Against Property
2. Salaried Loan Against Property	2. Self Employed Home Loans	2. Commercial Construction Finance	2. Home Loans
3. Affordable housing finance	3. Lease Rental Discounting	3. Corporate Lease Rental Discounting	3. Secured Enterprise Loans

BAJAJ FINANCIAL SECURITIES LIMITED

1. Trading Account ^(E)	4. HNI Broking	7. Mutual Funds ^(E)
2. Depository Services ^(E)	5. Retail Broking ^(E)	8. Distribution of PMS
3. Margin Trading Financing ^(E)	6. IPOs and OFS	

(E) Also available through digital channels

Overview	<ul style="list-style-type: none">• 35-year-old non-bank with a demonstrated track record of profitable growth• Diversified financial services company focused on Consumer, Rural, SME, Commercial, Mortgages and Payments• Focused on mass affluent client with a strategy to cross sell• Strong focus on deposits acceptance and fee product distribution• Present in 3,504 locations with over 133K+ point of sale• Customer franchise of 57.57 MM as of 31 March 2022• Amongst the largest new loan acquirers in the country (6.28 MM in Q4 FY22)• AUM mix as of 31 March 2022 – Consumer: Rural: SME: Commercial: Mortgages stood at 32% : 10% : 13% : 14% : 31%• Core AUM of \$ 25,612 MM as of 31 March 2022 and post tax profit of \$ 323 MM in Q4 FY22• Capital adequacy ratio (including Tier II capital) of 27.22% as of 31 March 2022. Tier I capital stood at 24.75%
Subsidiaries	<ul style="list-style-type: none">• 100% shareholding in Bajaj Housing Finance Limited• 100% shareholding in Bajaj Financial Securities Limited
Treasury	<ul style="list-style-type: none">• Strategy is to create a balanced mix of wholesale and retail borrowings• Borrowings of \$ 22,031 MM with a mix of 50% : 28% : 19% : 3% between money markets, banks, deposits & ECB as of 31 March 2022
Credit Quality	<ul style="list-style-type: none">• Consolidated GNPA and NNPA as of 31 March 2022 stood at 1.60% and 0.68% respectively• Provisioning coverage ratio was 58% as of 31 March 2022• Provisioning coverage on stage 1 & 2 stood at 134 bps as of 31 March 2022

Executive summary – Bajaj Finance Limited

Overview	<ul style="list-style-type: none">• Focused on Consumer, Rural, SME, Commercial and Payments businesses• Strategic business unit organization design supported by horizontal common utility functions to drive domain expertise, scalability and operating leverage• Focused on cross sell, customer experience and product & process innovations to create a differentiated & profitable business model• AUM of \$ 19,566 MM as of 31 March 2022• AUM mix as of 31 March 2022 - Consumer: Rural: SME: Commercial: Mortgage stood at 43% : 13% : 17% : 18% : 9%• Post tax profit of \$ 302 MM in Q4 FY22• Capital adequacy ratio (including Tier II capital) of 27.22% as of 31 March 2022. Tier I capital stood at 24.75%
Consumer business	<ul style="list-style-type: none">• Present in 1,368 locations with 95.9K+ active distribution points of sale as of 31 March 2022• Largest consumer electronics, digital products & lifestyle products lender in India• 2-wheeler financing business disbursed 135.4K accounts in the quarter (de-growth of 16% YOY)• 3-wheeler financing business disbursed 20.6K accounts in the quarter (de-growth of 3% YOY)• Amongst the largest personal loan lenders in India
Payments	<ul style="list-style-type: none">• EMI Card franchise stood at 30 MM cards in force (CIF) as of 31 March 2022• Bajaj Finserv - RBL Bank co-branded credit card CIF stood at 2.75 MM as of 31 March 2022• Bajaj Finserv Mobikwik app has 22.07 MM users as of 31 March 2022 who have linked their EMI card to the wallet• Digital app platform has 19.14 MM active users as of 31 March 2022
Rural business	<ul style="list-style-type: none">• Highly diversified lender in rural markets offering 10 loan products across consumer and SME business categories• Operates with a unique hub and spoke business model• Present in 2,136 towns and villages with 29.8K+ active distribution points of sale as of 31 March 2022

SME Business	<ul style="list-style-type: none">• Offers unsecured working capital loans to SME and self-employed professionals• Secured offerings include enterprise loans against property• Focused on accelerating used car financing business (average ticket size of ~ \$ 9k)• Focused on affluent SMEs (average sales of \$2 to 3 MM) with established financials & demonstrated borrowing track record
Commercial business	<ul style="list-style-type: none">• Offers short, medium and long-term financing to mid market corporates• Focused on auto ancillaries, pharma, specialty chemicals, financial institution groups, lease rental discounting and top mid corporate clients in India
Treasury	<ul style="list-style-type: none">• Strategy is to create a balanced mix of wholesale and retail borrowings with a focus on long term borrowings• Borrowings stood at \$ 16,405 MM with a mix of 53% : 18% : 25% : 4% between money markets, banks, deposits & ECB as of 31 March 2022
Credit Quality	<ul style="list-style-type: none">• GNPA and NNPA as of 31 March 2022 stood at 2.02% and 0.85% respectively• Provisioning coverage ratio as of 31 March 2022 was 58%• Provisioning coverage on stage 1 & 2 stood at 151 bps as of 31 March 2022
Credit Rating	<ul style="list-style-type: none">• Credit rating for long term borrowing is AAA/Stable by CRISIL, ICRA, CARE & India Ratings• Credit rating for short term borrowing is A1+ by CRISIL, ICRA & India Ratings• Credit rating for FD program is FAAA/Stable by CRISIL & MAAA (Stable) by ICRA• Long term issuer credit rating of BB+/Positive and short-term rating of B by S&P Global ratings

Executive summary – Bajaj Housing Finance Ltd. BAJAJ FINANCE LIMITED

Bajaj Housing Finance Limited	<ul style="list-style-type: none">• A 100% subsidiary of Bajaj Finance Limited, registered with National Housing Bank as a Housing Finance Company• Independent organization design having all dedicated functions and units to drive domain expertise, scalability and operating leverage• Offers full range of mortgage products such as home loans, loan against property and lease rental discounting to salaried & self-employed customers. It also offers construction finance and inventory finance to credit worthy developers.• Focused on mass affluent and above customers (salaried and self employed)• AUM of \$ 7,110 MM as of 31 March 2022. Post tax profit of \$ 95 MM for FY22• Capital adequacy ratio (including Tier II capital) was 19.72% as of 31 March 2022
Home Loans	<ul style="list-style-type: none">• Offers home loans to salaried customers for an average ticket size of approximately \$ 65K• Focused on originating home loans at developer points – B2B home loans business• Focused on enabling customers to buy homes along with balance transfer proposition directly as well as through channel partners• Currently present across 58 locations in India• Home loan mix as of 31 March 2022 – Salaried: Self Employed: Professionals stood at 91%: 4%: 5%
Loan Against Property	<ul style="list-style-type: none">• Offers loan to mass affluent and above self-employed customers for an average ticket size of \$ 76K• Focused on offering customized propositions to both self employed and salaried customers directly as well as through channel partners• Currently present across 26 locations in India
Rural	<ul style="list-style-type: none">• Offers home loans and loans against property to salaried and self-employed customers with an average ticket size of approximately \$ 24K for home loans and \$ 17K for loan against property• Hub and spoke strategy through branch network and ASSC tie ups• Currently present across 109 locations in India

Executive summary – Bajaj Housing Finance Ltd. BAJAJ FINANCE LIMITED

Lease Rental Discounting

- Offers loan against lease rentals to high-net-worth individuals and developers on commercial property leased mainly to corporate tenants
- Offers construction finance for commercial properties to existing LRD customers
- All lease rental discounting transactions are backed by rentals through escrow mechanism
- Ticket size of lease rental discounting ranges up to \$ 73 MM with an average ticket size of approximately \$ 5 MM
- Currently present across 13 locations in India

Developer Financing

- Offers construction finance and inventory finance mainly to category A and A+ developers in India
- Average ticket size ranges between \$ 3–4 MM
- Currently present in 9 locations

Credit Quality

- GNPA and NNPA, recognized as per extant RBI prudential norms and provisioned as per Expected Credit Loss (ECL) method prescribed in Ind AS, as of 31 March 2022 stood at 0.31% and 0.14% respectively

Treasury

- Strategy is to create a balanced and sustained mix of borrowings
- Borrowings stood at \$ 5,532 MM with a mix of 59% : 41% between banks and money markets as of 31 March 2022 against mix of 61% : 39% as of 31 December 2021

Credit Rating

- Credit rating for long term borrowing is AAA/Stable by CRISIL & IND AAA/Stable by India Ratings
- Credit rating for short term borrowing is A1+ by CRISIL & IND A1+ by India Ratings

Bajaj Financial Securities Limited	<ul style="list-style-type: none">• A 100% subsidiary of Bajaj Finance Limited, registered with Securities and Exchange Board of India (SEBI)• Member of Stock Exchanges (NSE and BSE), Depositories (NSDL & CDSL) and AMFI for distribution of Mutual Funds• Offers Capital Market products – Broking, Depository services, Margin Trade Financing, Mutual Funds, IPOs and Distribution of PMS• Broking business caters to two different business segments – HNI and Retail• Received issuer rating of AAA from CRISIL• Delivered PAT of \$ 1.2 MM in Q4 FY22 and cumulative profit of \$ 2.3 MM for FY22
HNI Broking	<ul style="list-style-type: none">• Business oriented towards delivering relationship-based Broking solutions to UHNI & HNI client segment• Physical branch network across 7 locations – Mumbai, Ahmedabad, Pune, Bangalore, Kolkata, Delhi and Rajkot (New).• Added 800+ UHNI/HNI clients in Q4 FY22. Total UHNI/HNI client base stood at 6.3K+ as of 31 March 2022
Retail Broking	<ul style="list-style-type: none">• Added 61K+ trading and demat accounts in Q4 FY22 . Total retail client base stood at 325K as of 31 March 2022• Crossed 1,000+ network of partners and affiliates online accounts• Working with 200+ Independent Business Advisor (IBAs)• Focused on driving client activation of BFSL Platform, monthly activation rate has increased to 55% in the quarter
Capabilities Update	<ul style="list-style-type: none">• Gone live with below capabilities on web and mobile during Q4 FY22 :<ul style="list-style-type: none">• Thematic Basket: Curated Stock Baskets in partnership with Pickright• NCD : UPI Based application for new NCD issues.• Alert & Notification: Provision to set custom alerts for stocks and notification framework for Mobile App• Guest Login : App excess for guest users along with virtual trading functionality• Demo Tour: Revamped demo tour to guide customer for usage of our platform• IBA Portal: Platform for IBAs to get all information at one stop

Section 03 **Financial performance**

3.1

Financial statement summary – Consolidated

3.2

Financial statement summary – Bajaj Finance Limited

3.3

Financial statement summary – Bajaj Housing Finance Limited

Financial statement summary – Consolidated

BAJAJ FINANCE LIMITED

Values in MM
USD 1 – INR 75

Financials snapshot	Q4 FY22	Q4 FY21	Y-o-Y	FY22	FY21	Y-o-Y
Assets under management	26,327	20,393	29%	26,327	20,393	29%
Assets under finance	25,523	19,558	30%	25,523	19,558	30%
Interest income	982	805	22%	3,636	3,107	17%
Fee and other income	155	103	51%	539	372	45%
Net gain on fair value changes on investment	13	7	97%	44	79	(45%)
Total Income	1,151	914	26%	4,219	3,558	19%
Interest expenses	342	293	17%	1,300	1,255	4%
Net Interest Income	809	621	30%	2,919	2,303	27%
Operating Expenses	280	214	31%	1,011	708	43%
Loan losses and provisions	94	164	(43%)	640	796	(20%)
Profit before tax	435	243	79%	1,267	799	59%
Profit after tax	323	180	80%	937	589	59%
Ratios						
Operating expenses to Net Interest Income	34.6%	34.5%		34.6%	30.7%	
Loan loss to average AUF*	0.38%	0.87%		2.84%	4.14%	
Earning per share - Basic (\$) *	0.53	0.30		1.55	0.98	
Return on Average Assets*	1.3%	0.9%		4.2%	3.1%	
Return on Average Equity *	5.7%	3.7%		17.4%	12.8%	

Financial statement summary – Bajaj Finance Ltd.

BAJAJ FINANCE LIMITED

Values in MM
USD 1 – INR 75

Financials snapshot	Q4 FY22	Q4 FY21	Y-o-Y	FY22	FY21	Y-o-Y
Assets under management	19,566	15,389	27%	19,566	15,389	27%
Assets under finance	19,237	15,079	28%	19,237	15,079	28%
Interest income	851	705	21%	3,164	2,723	16%
Fee and other income	154	91	70%	518	347	49%
Net gain on fair value changes on investment	11	5	101%	35	70	(51%)
Total Income	1,016	801	27%	3,716	3,139	18%
Interest expenses	260	230	13%	1,010	993	2%
Net Interest Income	756	572	32%	2,706	2,147	26%
Operating Expenses	260	202	29%	945	669	41%
Loan losses and provisions	89	160	(45%)	616	763	(19%)
Profit before tax	408	210	95%	1,145	715	60%
Profit after tax	302	155	95%	847	527	61%
Ratios						
Operating expenses to Net Interest Income	34.4%	35.3%		34.9%	31.2%	
Loan loss to average AUF*	0.48%	1.09%		3.59%	5.05%	
Earning per share - Basic (\$) *	0.50	0.26		1.41	0.88	
Return on Average Assets*	1.6%	1.1%		4.9%	3.5%	
Return on Average Equity *	5.5%	3.3%		16.3%	11.7%	

Financial statement summary – BHFL

BAJAJ FINANCE LIMITED

Values in MM
USD 1 – INR 75

Financials snapshot	Q4 FY22	Q4 FY21	YoY	FY22	FY21	YoY
Assets under management	7,110	5,183	37%	7,110	5,183	37%
Assets under finance	6,198	4,456	39%	6,198	4,456	39%
Interest income	128	99	29%	464	384	21%
Fee and other income	11	12	(8%)	30	29	4%
Net gain on fair value changes on investment	2	1	78%	8	8	(2%)
Total Income	141	112	26%	502	421	19%
Interest expenses	81	63	28%	287	262	10%
Net Interest Income	60	49	22%	215	159	36%
Operating Expenses	20	13	50%	63	44	43%
Loan losses and provisions	5	4	27%	24	33	(27%)
Profit before tax	36	32	11%	128	82	57%
Profit after tax	26	24	11%	95	60	57%
Ratios						
Operating expenses to Net Interest Income	32.5%	26.6%		29.2%	27.7%	
Loan loss to average AUF*	0.08%	0.09%		0.45%	0.80%	
Earning per share – Basic (\$) *	0.005	0.005		0.019	0.012	
Return on Average Assets*	0.4%	0.6%		1.8%	1.5%	
Return on Average Equity *	3.0%	3.0%		11.1%	7.8%	



Section 04

Asset liability management

4.1

Conservative leverage standards –
Bajaj Finance Limited

4.2

Resilient business model –
Consolidated

4.3

Behaviouralized ALM – Bajaj Finance
Limited

4.4

Behaviouralized ALM – Bajaj Housing
Finance Limited

4.5

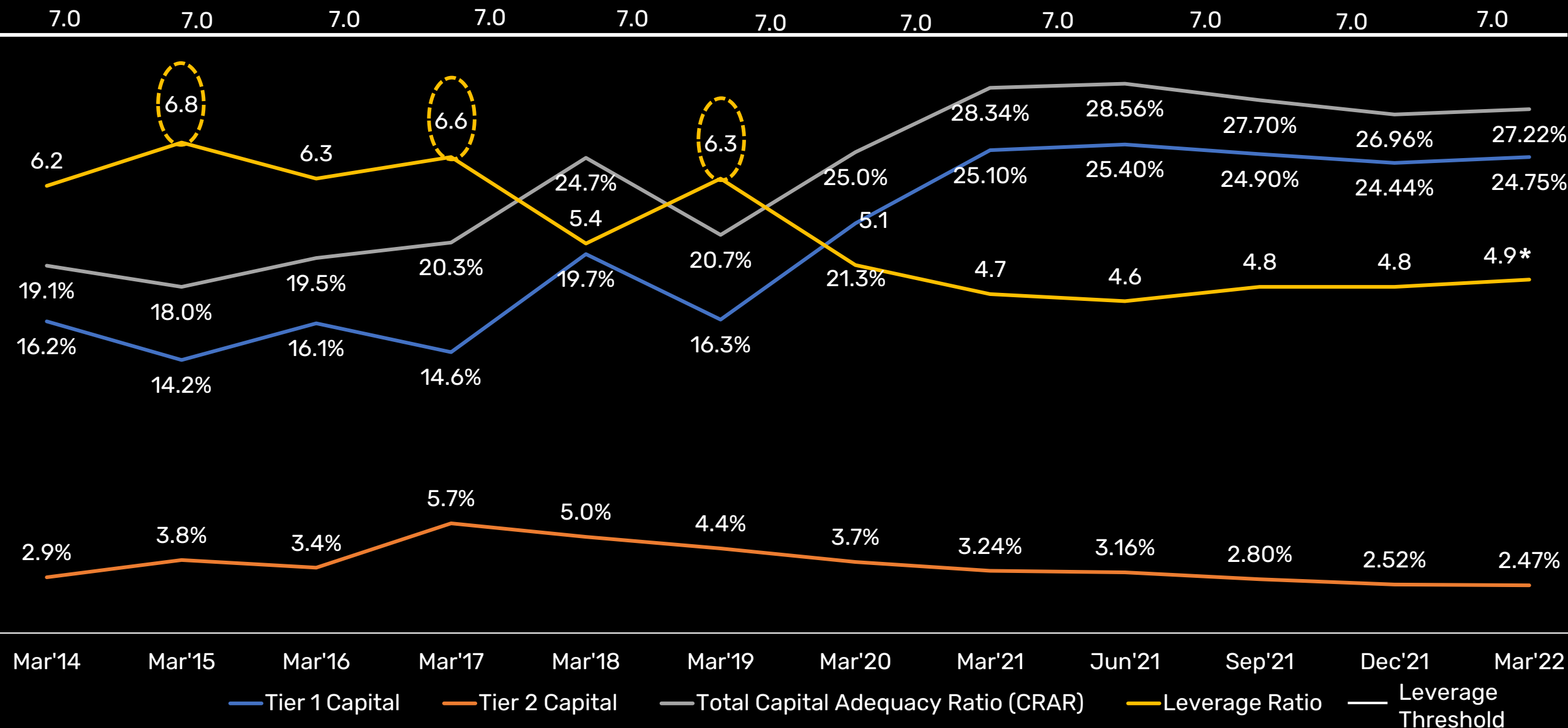
Disciplined ALM Management –
Bajaj Finance Limited

4.6

Liability mix over the last 10 years –
Consolidated

Conservative leverage standards

BAJAJ FINANCE LIMITED

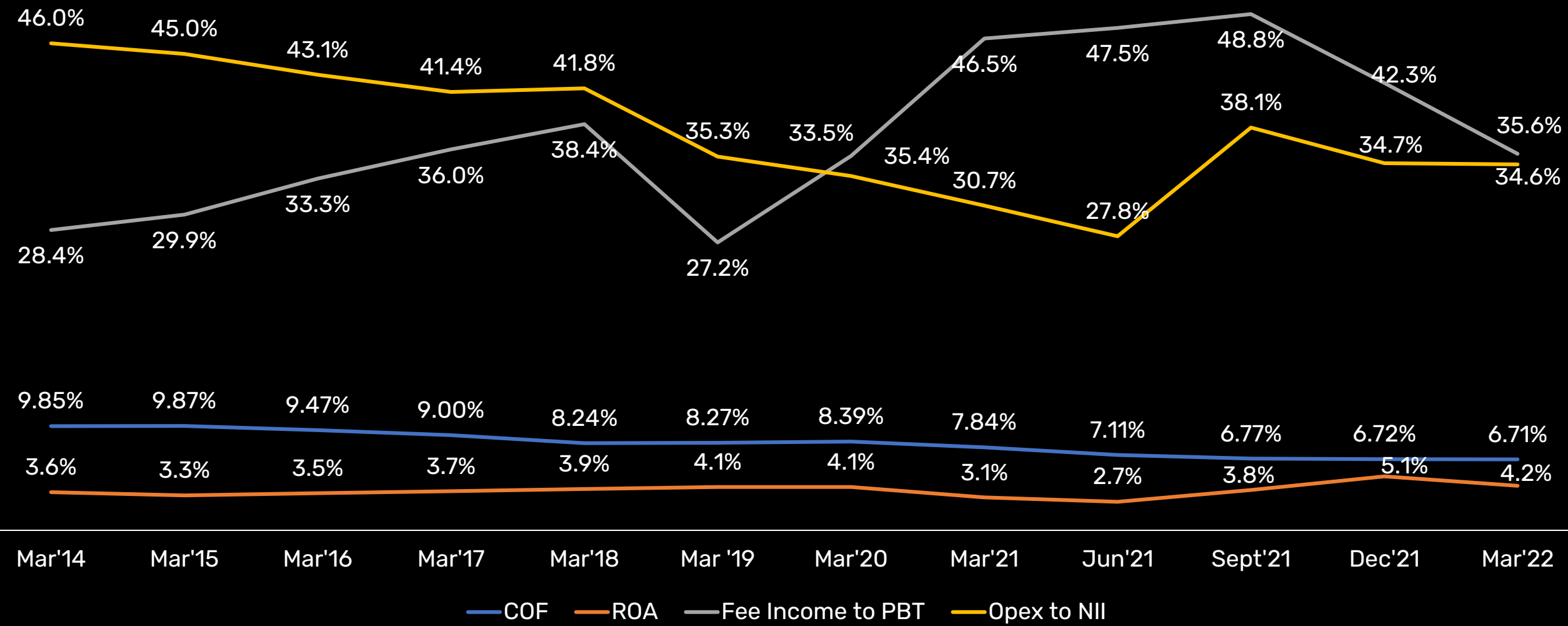


*Standalone leverage is approximately 4X as of 31 March 2022

Capital Adequacy Ratios (CRAR) are on standalone basis

Mar '19 onwards numbers are as per Ind AS

Denotes point at which the Company initiated its capital raising plan

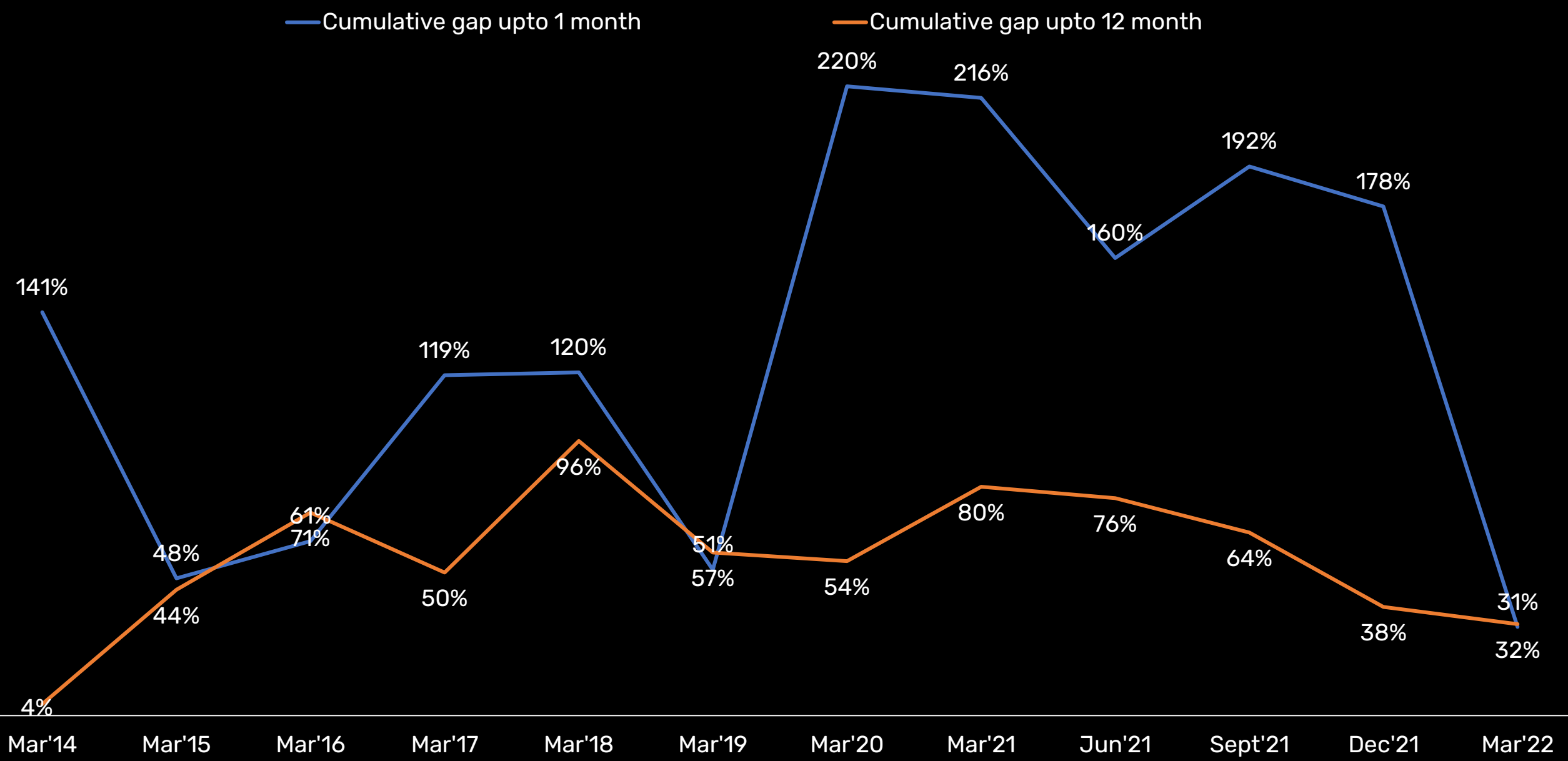


BAJAJ FINANCE LIMITED

USD 1 – INR 75

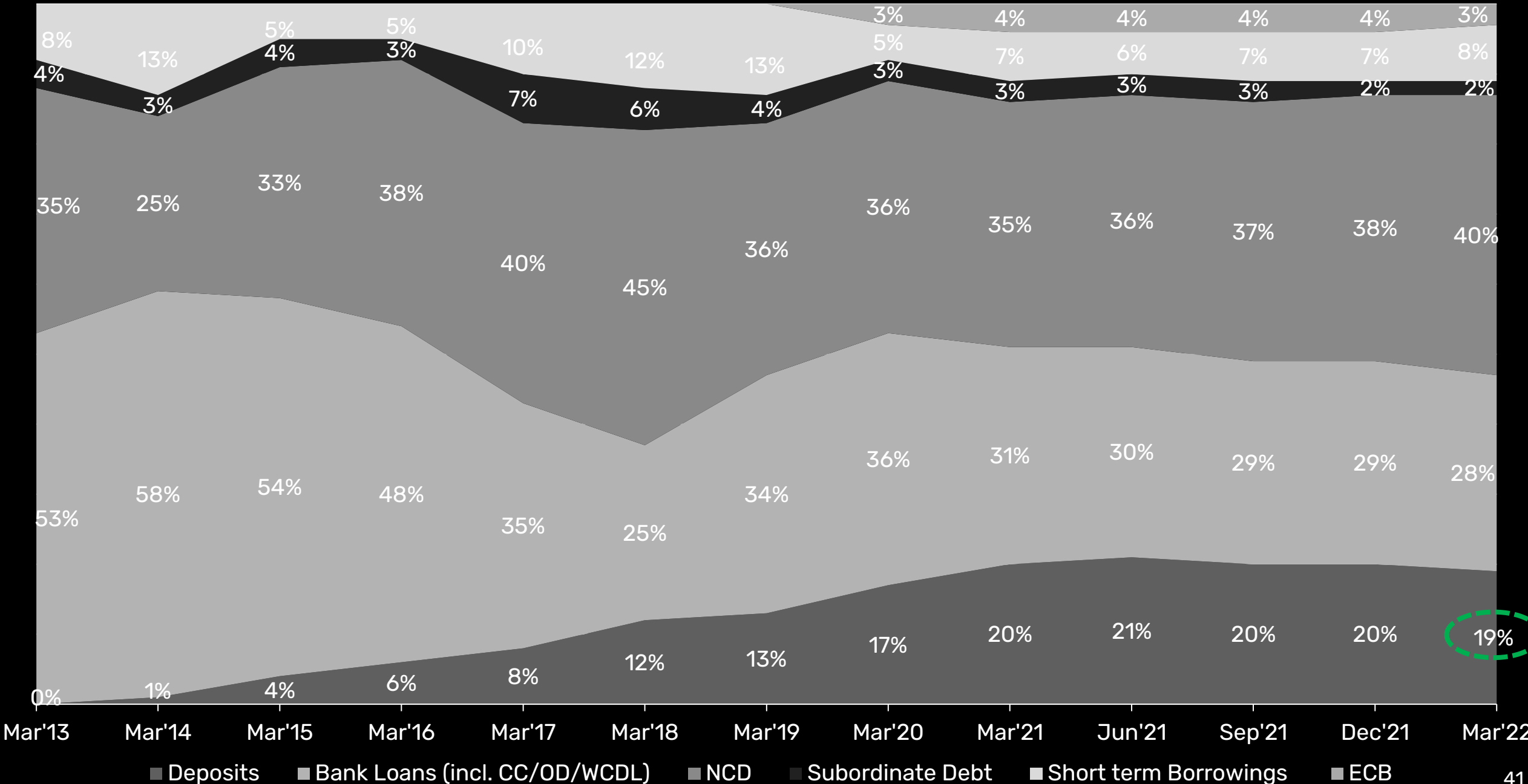
LCR was maintained at 134% as against regulatory requirement of 60%

Behaviouralized ALM as of 31 March 2022 – BHFL BAJAJ FINANCE LIMITED													
	Values in MM											USD 1 – INR 75	
Particulars	1-7 D	8-14 D	15-30 D	>1-2 M	>2-3 M	>3-6 M	>6 M-1 Y	>1-3 Y	>3-5 Y	>5-7 Y	>7-10 Y	>10 Y	Total
Cash & Investments	92	60	-	-	-	-	-	-	-	-	-	-	221
Advances	62	43	56	124	119	354	596	1,713	1,086	743	682	619	6,198
Other inflows	27	34	127	69	182	76	139	185	151	48	57	123	1,217
Total Inflows (A)	181	137	182	193	301	499	735	1,898	1,237	791	740	741	7,635
Cumulative Total Inflows (B)	181	318	500	693	995	1,493	2,228	4,126	5,364	6,155	6,894	7,635	
Borrowings	102	67	11	126	244	387	917	2,786	815	150	75	240	5,921
Capital Reserves and Surplus	-	-	-	-	-	-	-	-	-	-	-	899	899
Other Outflows	66	58	164	65	33	86	4	3	1	-	333	-	815
Total Outflows (C)	168	125	176	191	278	474	921	2,789	817	150	409	1,139	7,635
Cumulative Total Outflows (D)	168	293	469	660	938	1,412	2,333	5,121	5,938	6,088	6,497	7,635	
Mismatch (E = A - C)	13	12	7	2	23	25	(186)	(890)	421	641	331	(397)	
Cumulative mismatch (F = B-D)	13	25	31	33	57	81	(105)	(995)	(574)	67	397	-	
Cumulative mismatch as % (F/D)	7%	8%	7%	5%	6%	6%	(4%)	(19%)	(10%)	1%	6%	-	
Permissible cumulative gap %	(10%)	(10%)	(20%)										
Additional borrowings possible			157										



Consolidated Liability mix over last 10 years

BAJAJ FINANCE LIMITED





Section 05

Customer franchise and distribution reach

5.1

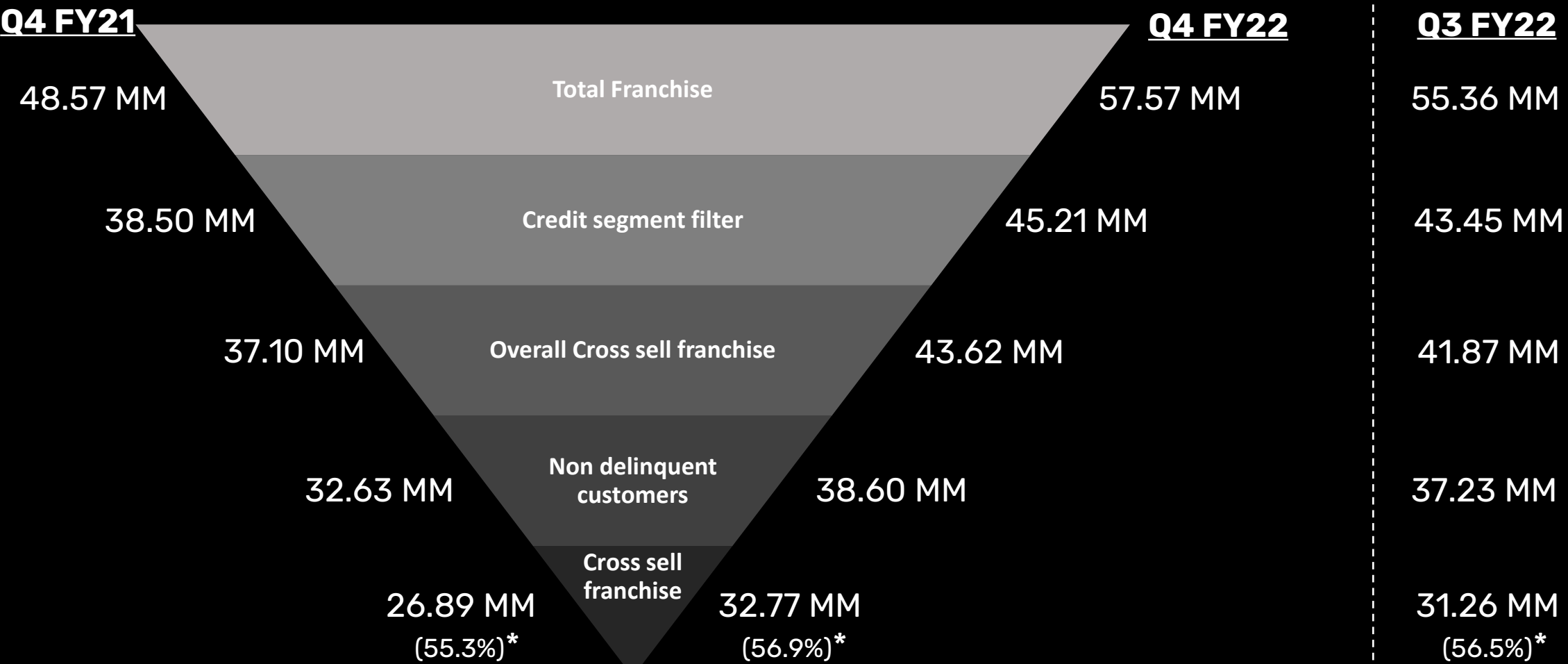
Customer franchise

5.2

Geographic presence

5.3

Strong distribution reach

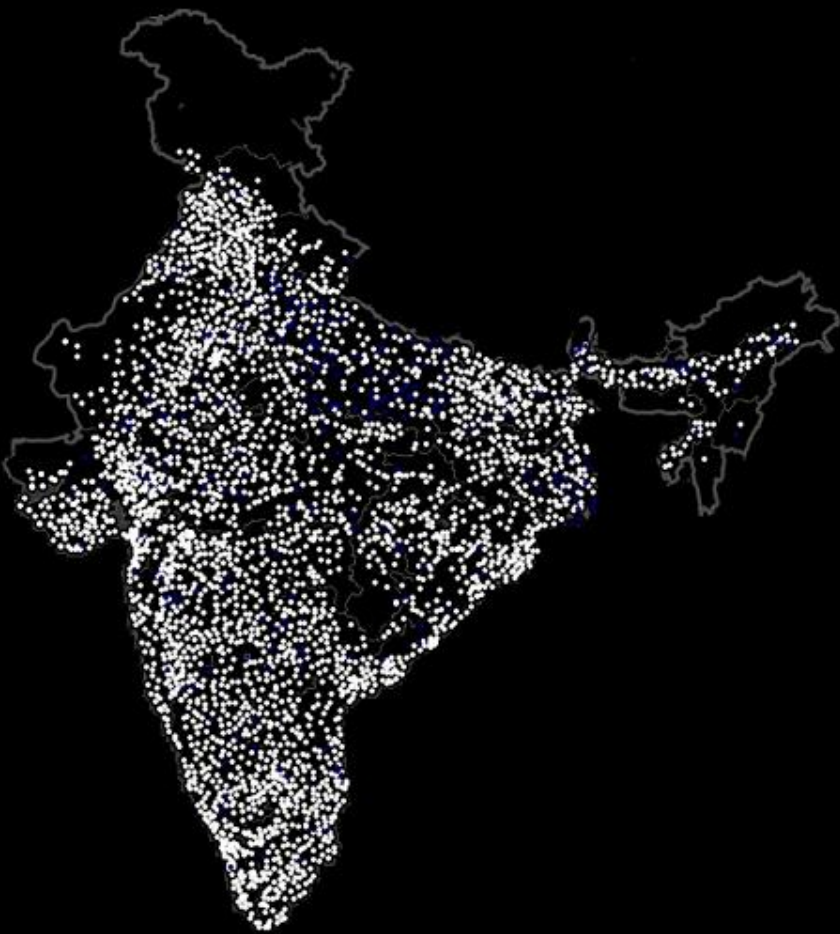


Customer Franchise addition



*Represents cross sell franchise as a % of total franchise

Geographic presence



Geographic Presence	31 Mar 2018	31 Mar 2019	31 Mar 2020	31 Mar 2021	31 Dec 2021	31 Mar 2022
Urban lending branches	730	927	1,035	1,298	1,368	1,368
Rural lending branches	602	903	1,357	1,690	2,055	2,136
Total Bajaj Finance presence	1,332	1,830	2,392	2,988	3,423	3,504

Strong distribution reach

Active distribution	31 Mar 2018	31 Mar 2019	31 Mar 2020	31 Mar 2021	31 Dec 2021	31 Mar 2022
Consumer durable stores – Urban	15,500+	20,400+	24,200+	26,400+	29,500+	30,600+
Consumer durable stores – Rural	8,200+	14,500+	19,600+	24,000+	27,900+	29,800+
Digital product stores	15,900+	22,500+	26,400+	23,800+	28,800+	29,500+
Lifestyle retail stores	6,000+	7,700+	9,500+	9,800+	10,800+	11,000+
EMI card – retail spends stores	12,100+	19,100+	24,300+	14,300+	17,800+	18,800+
Bajaj Auto dealers, sub-dealerships and ASSC	3,900+	4,600+	5,500+	5,900+	6,000+	6,000+
Direct Sales Agents/Independent Financial Agents	2,100+	2,800+	4,900+	6,100+	7,500+	7,500+
Overall active distribution network	64,300+	91,700+	1,14,400+	1,10,300+	1,28,300+	1,33,200+



Section 06

Business segment wise AUM

Business segment wise AUM - Consolidated					BAJAJ FINANCE LIMITED		
						Values in MM USD 1 – INR 75	
Assets Under Management	Consolidated as of 31 March 2021	BFL as of 31 March 2022	BHFL as of 31 March 2022	Consolidated as of 31 March 2022	Growth YoY	Composition as of 31 March 2021	Composition as of 31 March 2022
Auto Finance Business	1,615	1,359	-	1,359	(16%)	8%	5%
Sales Finance Business	1,537	1,997	-	1,997	30%	8%	8%
Consumer B2C Business	4,060	4,974	196	5,170	27%	20%	20%
Rural Sales Finance Business	384	551	-	551	43%	2%	2%
Rural B2C Business	1,576	2,040	-	2,040	29%	8%	8%
SME Lending Business	2,696	3,319	18	3,331	24%	13%	13%
Securities Lending Business	785	1,309	-	1,405	79%	4%	5%
IPO Financing Business	22	715	-	715	NA	NA	2%
Commercial Lending Business	1,106	1,533	-	1,533	39%	5%	6%
Mortgages Business	6,612	1,769	6,896	8,226	24%	32%	31%
Total	20,393	19,566	7,110	26,327	29%		
Co-brand Credit Card – CIF	2.10 MM			2.75 MM			
EMI Card – CIF	23.80 MM			30.0 MM			
Co-brand Wallets	19.80 MM			22.10 MM			

Section 07 **Update on credit quality**

7.1

Provisioning Coverage - Consolidated

7.2

ECL summary - Consolidated

7.3

ECL summary - Bajaj Housing Finance Limited

7.4

Stagewise ECL provisioning

7.5

Portfolio credit quality - Consolidated

Provisioning Coverage - Consolidated

BAJAJ FINANCE LIMITED

Values in MM
USD 1 – INR 75

Particulars	AUM 31 Mar 22	GNPA	NNPA	PCR (%)	GNPA %			NNPA %		
					30 Sep 21	31 Dec 21	31 Mar 22	30 Sep 21	31 Dec 21	31 Mar 22
Auto Finance Business	1,359	165	83	50%	16.00%	11.04%	11.01%	9.25%	5.84%	5.83%
Sales Finance Business	1,997	58	27	54%	0.64%	0.30%	2.81%*	0.13%	0.06%	1.32%*
Consumer B2C Business	5,170	48	12	75%	2.11%	1.33%	0.95%	0.54%	0.34%	0.24%
Rural Sales Finance Business	551	1	-	84%	1.09%	0.24%	0.16%	0.21%	0.05%	0.02%
Rural B2C Business	2,040	25**	8**	69%**	3.09%	2.55%	1.19%**	1.28%	1.42%	0.37%**
SME Lending Business	3,331	49	12	75%	1.69%	1.39%	1.43%	0.43%	0.35%	0.36%
Securities Lending Business	2,120	-	-	18%	0.02%	0.06%	0.01%	0.02%	0.05%	0.01%
Commercial Lending Business	1,533	6	3	53%	0.45%	0.42%	0.38%	0.29%	0.26%	0.18%
Mortgages Business	8,226	66	31	53%	0.97%	0.95%	0.86%	0.59%	0.52%	0.40%
Total	26,327	418	175	58%	2.45%	1.73%	1.60%	1.10%	0.78%	0.68%

* In Q4, GNPA & NNPA for Sales Finance business is elevated on account of one large commercial B2B account. Adjusted for it, GNPA & NNPA are 0.25% & 0.05%

**Includes Gold loan GNPA of \$ 2.1 MM and NNPA of \$ 2.0 MM. Net of Gold loan, the GNPA, NNPA and PCR are 1.25%, 0.32% and 75%

ECL summary – Consolidated

Asset categorization	31 Mar 2021	30 Jun 2021	30 Sep 2021	31 Dec 2021	31 Mar 2022
Stage 1 & 2 (represents standard assets)	98.21%	97.04%	97.55%	98.27%	98.40%
Stage 3 (classified as NPA)	1.79%	2.96%	2.45%	1.73%	1.60%
Stage 3 (not classified as NPA)	-	-	-	-	-

Summary of stage wise assets and provision for impairment allowance

Assets and impairment allowance	31 Mar 2021	30 Jun 2021	30 Sep 2021	31 Dec 2021	31 Mar 2022
Gross Stage 1 & 2 assets* (A)	19,984	20,692	21,805	23,485	25,693
ECL Provision Stage 1 & 2 (B)	362	361	338	366	345
Net Stage 1 & 2 assets (C = A-B)	19,622	20,331	21,466	23,119	25,348
ECL Provision % Stage 1 & 2 assets (D = B/A)	1.81%	1.74%	1.55%	1.56%	1.34%
Gross Stage 3 assets@ (E)	364	632	547	414	418
ECL Provision Stage 3 (F)	213	324	304	230	242
Net Stage 3 assets (G = E-F)	151	308	243	184	175
Coverage Ratio % Stage 3 assets (H= F/E)	58%	51%	55%	56%	58%
Overall coverage ratio	2.82%	3.21%	2.87%	2.50%	2.25%

*Gross Stage 1 & 2 assets represent loans balance as per Ind AS after adjusting for the impact of amortisation of fees earned and acquisition cost incurred including other assets like security deposits, advance to dealer, receivable from related parties, capital advances etc

@ Gross Stage 3 assets represents loans balance as per Ind AS after adjusting for the impact of (i) amortisation of fees earned and acquisition cost incurred and (ii) overdue interest considered recoverable under Ind AS and other receivables considered as non-performing as at the end of respective periods.

ECL summary – Bajaj Housing Finance Limited

BAJAJ FINANCE LIMITED

Asset categorization	31 Mar 2021	30 Jun 2021	30 Sep 2021	31 Dec 2021	31 Mar 2022
Stage 1 & 2 (represents standard assets)	99.65%	99.72%	99.65%	99.65%	99.69%
Stage 3 (represents GNPA)	0.35%	0.28%	0.35%	0.35%	0.31%

Summary of stage wise assets and provision for impairment allowance

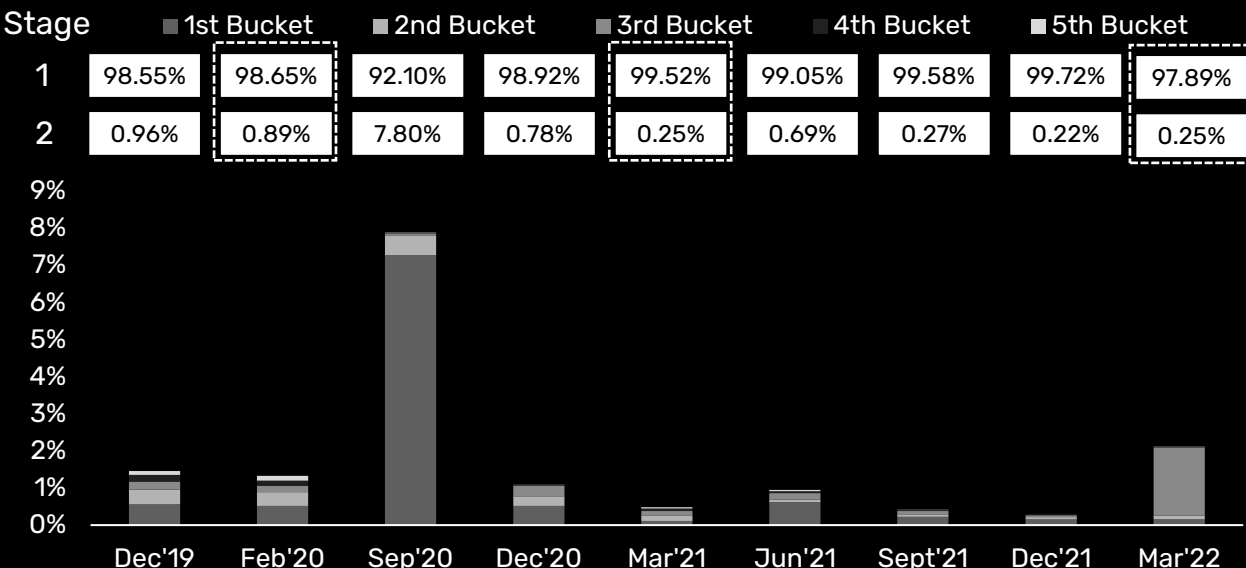
Assets and impairment allowance	31 Mar 2021	30 Jun 2021	30 Sep 2021	31 Dec 2021	31 Mar 2022
Gross Stage 1 & 2 assets* (A)	4,533	4,850	5,319	5,835	6,240
ECL Provision Stage 1 & 2 (B)	41	42	44	48	52
Net Stage 1 & 2 assets (C = A-B)	4,492	4,808	5,275	5,787	6,189
ECL Provision % Stage 1 & 2 assets (D = B/A)	0.91%	0.87%	0.83%	0.82%	0.83%
Gross Stage 3 assets@ (E)	15.9	13.7	18.9	20.3	19.5
ECL Provision Stage 3 (F)	6.0	4.9	7.5	10.0	10.6
Net Stage 3 assets (G = E-F)	9.9	8.8	11.5	10.3	8.9
Coverage Ratio % Stage 3 assets (H= F/E)	38%	36%	40%	49%	54%
Overall coverage ratio	1.04%	0.97%	0.96%	0.99%	1.00%

*Gross Stage 1 & 2 assets represent loans balance as per Ind AS after adjusting for the impact of amortisation of fees earned and acquisition cost incurred including other assets like security deposits, receivable from related parties, capital advances etc
 @ Gross Stage 3 assets represents loans balance as per Ind AS after adjusting for the impact of (i) amortisation of fees earned and acquisition cost incurred and (ii) overdue interest considered recoverable under Ind AS and other receivables considered as non-performing as at the end of respective periods.

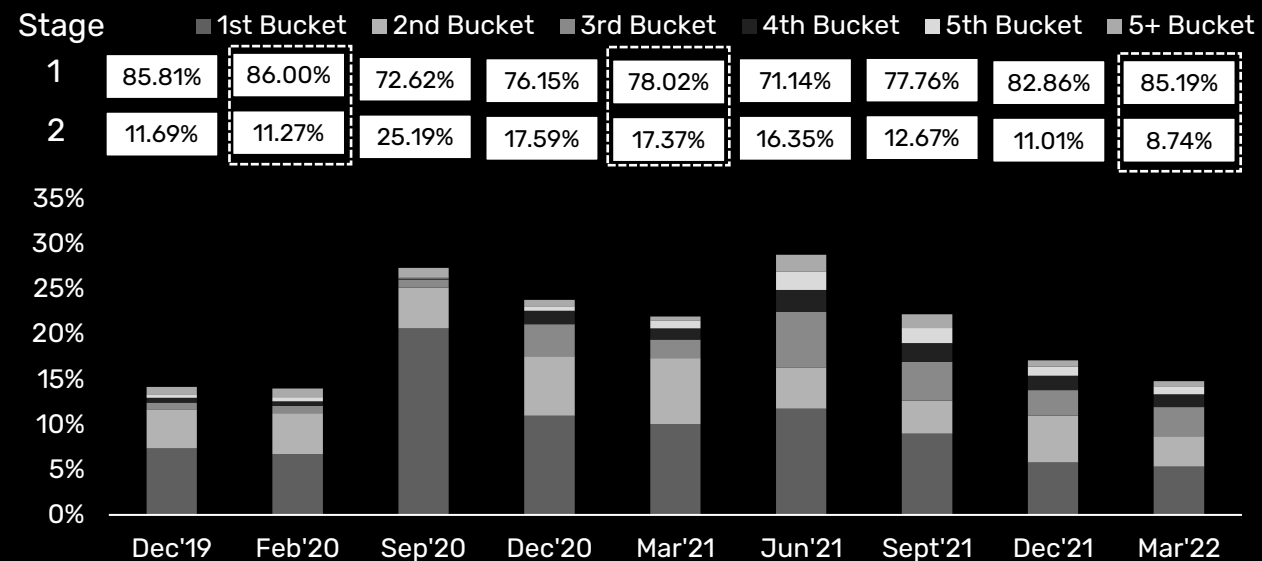
Portfolio credit quality – Consolidated

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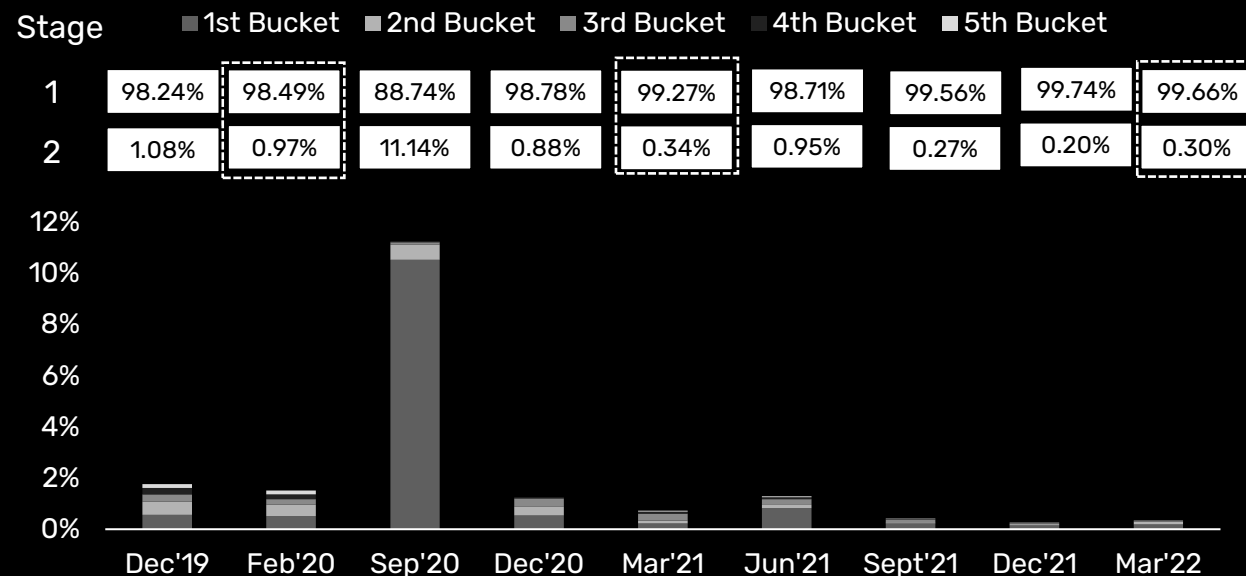
Consumer Durable & Lifestyle



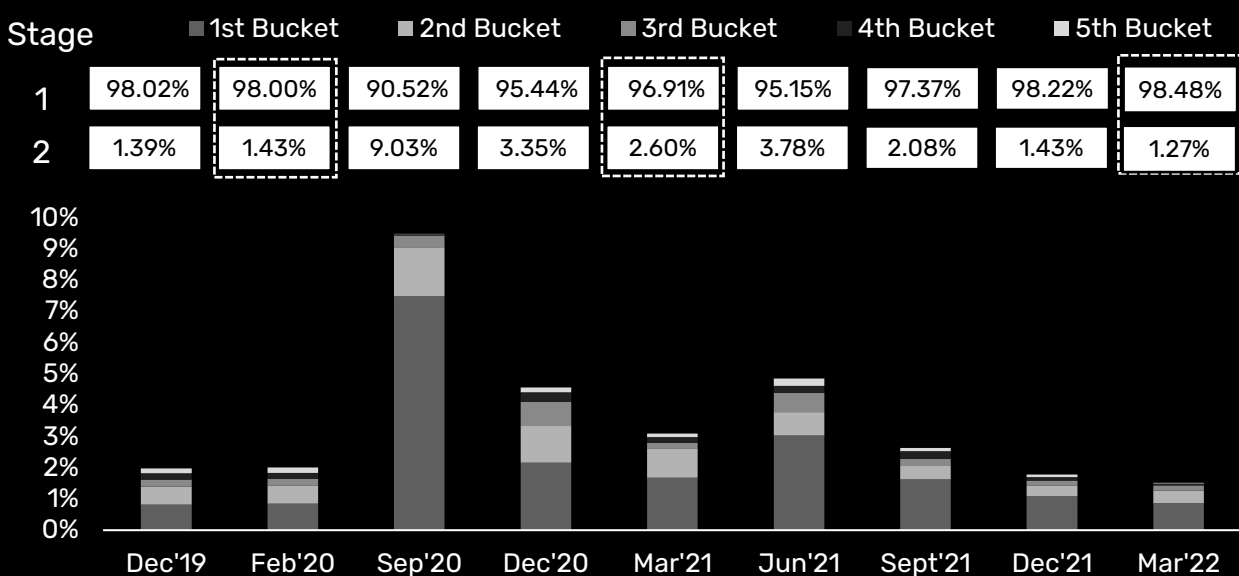
Two & three-wheeler



Digital product



B2C loans



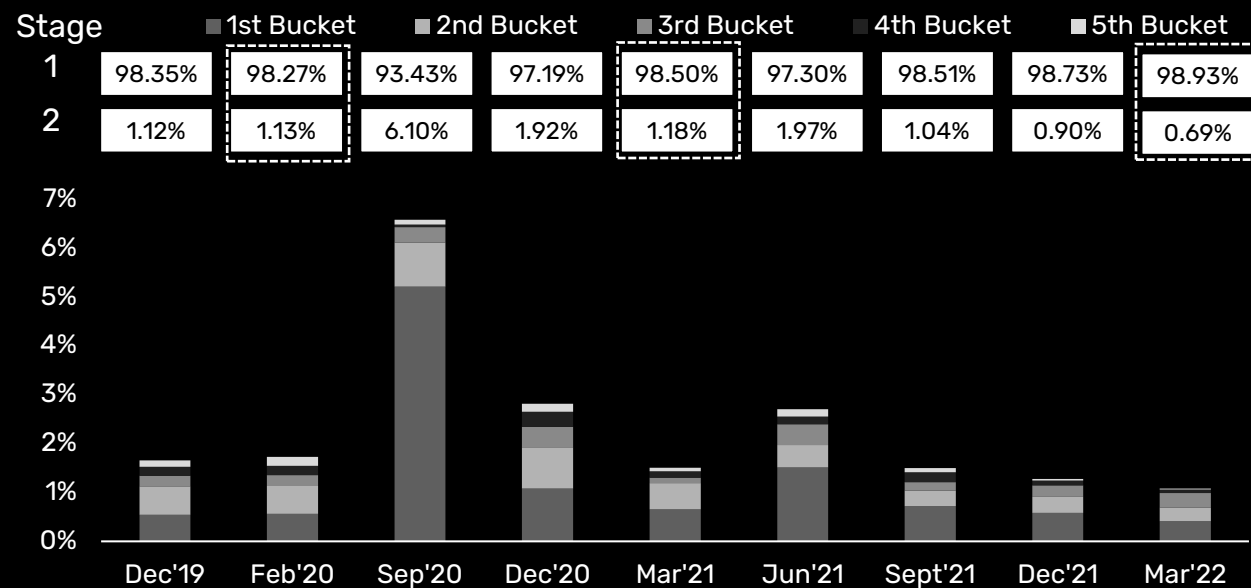
*For March 2022 quarter, Consumer durable and Lifestyle portfolio Stage 1 is 99.64% adjusted for one large B2B commercial lending account.

Portfolio credit quality after adjusting ECL provisions 53

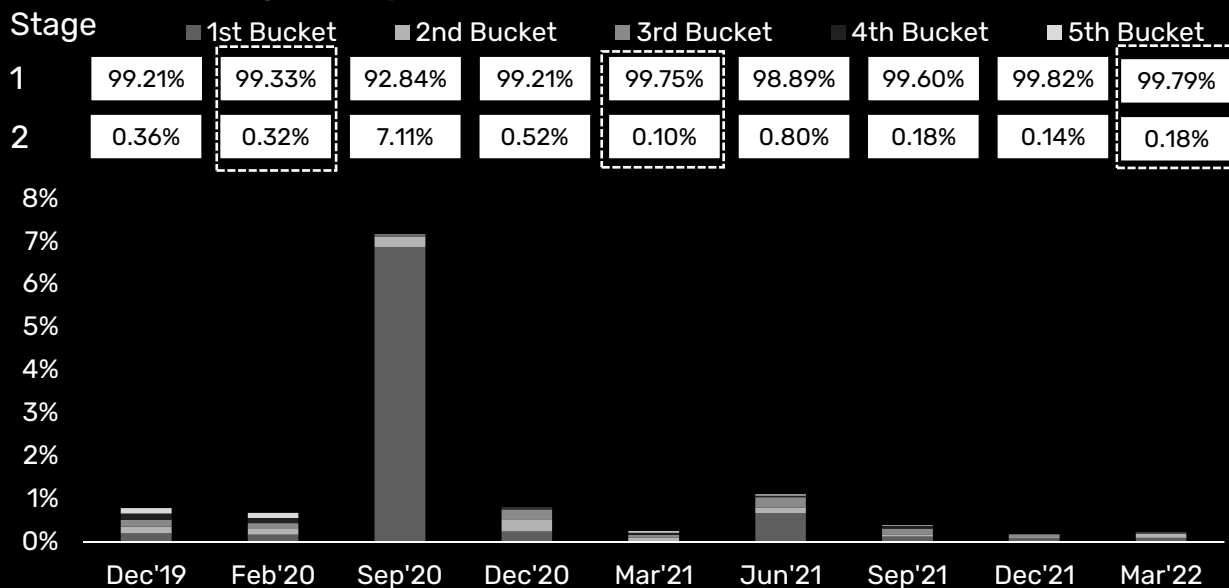
Portfolio credit quality – Consolidated

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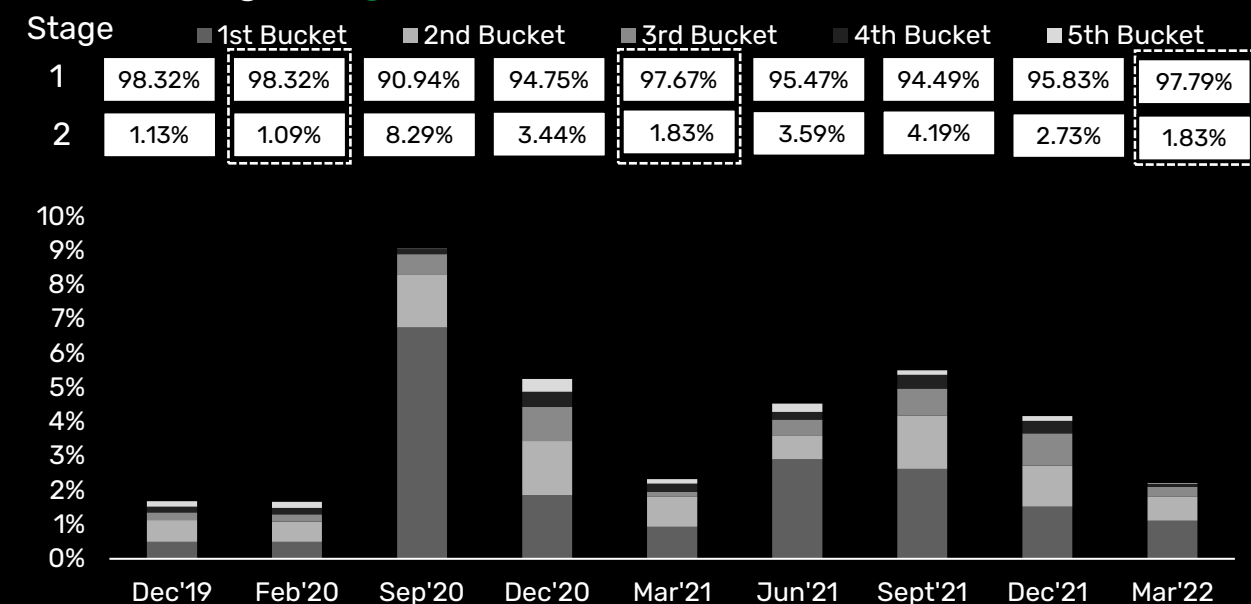
Business & professional loans



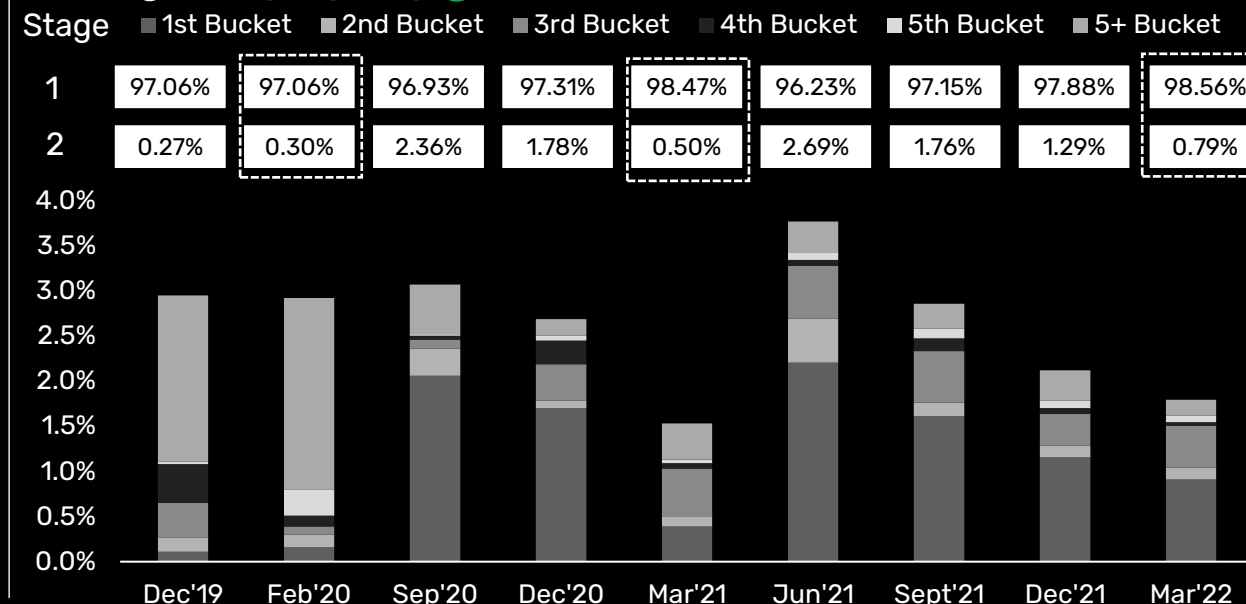
Rural Lending B2B



Rural lending B2C

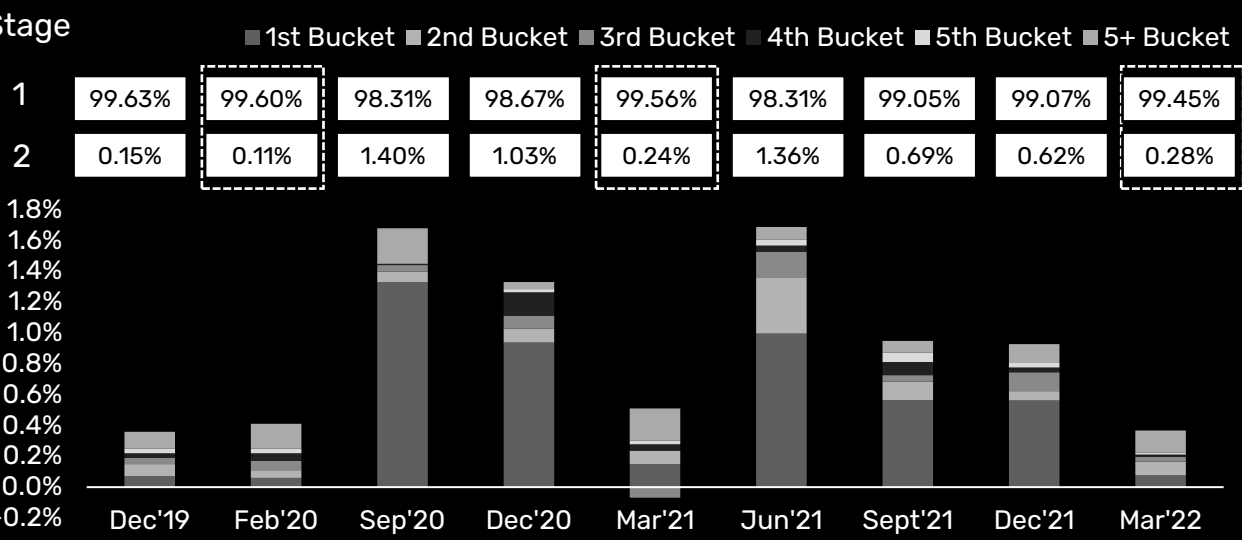


Loan against property



Portfolio credit quality – Consolidated

Home loans



Commercial lending

- Commercial lending business portfolio is 99.82% current. There are two NPA accounts of \$ 6 MM, of which \$ 3 MM has been provided for.

Securities lending

- Securities lending portfolio is almost 100% current.

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Q4 FY22 Investor Presentation

Thank You

Annexure

As a Company, we believe that the purpose of any business transformation is a means to an end. It should result in stronger growth momentum, superior customer experience, better cross sell, lower risk and/or improved operating efficiencies. We are pursuing business transformation singularly with that objective...

At the outset, “All business transformation takes time, team and technology.” It’s been 15 months since we started phase 1 of business transformation project. Due to wave 2, it got delayed by 3 months. Phase 1 of the digital platform has now gone live with a staggered release methodology. The Company plans to transition all consumers to the new digital platform from February onwards. Next 2 slides cover details of the new digital platform and the way forward...

'3-in-1' digital platform – Phase 1 feature set



Payments	UPI		Wallet		EMI Card		Credit Card		6-in-1 Payment Checkout		Bill Payment					
Network	CD Network		DPF Network		REMI Network		LSF Network		LCF Network		E-Com Network		Coaching Network			
Marketplace & Proprietary Apps	No cost EMI Marketplace			Insurance Marketplace			Investment Marketplace			Health RX			Demat and Broking			
3-in-1 Financial Services	No Cost EMI		Unsecured Loans		Mortgage Loans		Other Secured		SME/Prof. Lending		Cards		Deposits		Fee based Services	
	<ul style="list-style-type: none">Consumer Durable MobileLifestyle		<ul style="list-style-type: none">Personal Loans(2)Salaried PL-Lead		<ul style="list-style-type: none">Home LoanLAP		<ul style="list-style-type: none">Gold LoanLASUsed Car		<ul style="list-style-type: none">Professional LoansSME LoansMedical equipment		<ul style="list-style-type: none">EMI CardRBL Bank Card		<ul style="list-style-type: none">Fixed DepositSystematic Dep Plan (SDP)		<ul style="list-style-type: none">Fin fitness reportCredit health report	
Rewards	Earn For “Payment transactions”								Burn							
	<ul style="list-style-type: none">Offers		<ul style="list-style-type: none">Cashbacks		<ul style="list-style-type: none">Vouchers		<ul style="list-style-type: none">Bajaj Coins		<ul style="list-style-type: none">Convert to Cash		<ul style="list-style-type: none">Bill Payment		<ul style="list-style-type: none">Voucher Purchase			
Integrated Voice and Marketing Cloud	Customer Data Platform			Centralized Offer Repository			Multi Channel Orchestration			Multi Dialler Orchestration			Cloud Telephony Infra for Distributed Sales Workforce			
Productivity Apps	Sales One App				Debt management One App				Partner One App 1.0							
Services	Information		EMI , Credit Card		Statement		Documents		Repayment		FD & SDP		Profile Update		Calculators	
	<ul style="list-style-type: none">Loan InfoDeposit InfoFlexi Loan InfoMandate ServicesMutual Fund		<ul style="list-style-type: none">Card LimitCard StatusCard Block/UnblockPIN Change		<ul style="list-style-type: none">Loan StatementRepay ScheduleFD StatementNOCCert. of InsuranceGold receipt		<ul style="list-style-type: none">InvoiceEMI Charge SlipApp. FormT & CAgreementForm 15G		<ul style="list-style-type: none">Overdue, Advance PaymentsPrepaymentsDrawdown		<ul style="list-style-type: none">FD DetailsTDS WaiverNominee addition		<ul style="list-style-type: none">PAN UpdateMobile UpdateEmail ID UpdateAddress UpdateDOB Update		<ul style="list-style-type: none">EMI CalculatorFlexi CalculatorLoan EligibilityFD Calculator	
Engagement Stack (31)	Travel (4)		Entertainment (3)		Food (3)		Utilities(4)		Shopping(6)		Health & Wellness(4)		Education(1)		Other Networks(6)	

'3-in-1' digital platform – Phase 1 enablers

Core Components (20)	Stimulation	Offers and Promotions	Search	Service	Sales	Engagement	Utilities
	<ul style="list-style-type: none">• Notification Engine• Nudges• Personalization	<ul style="list-style-type: none">• Dynamic Banners• Offers• Wishlist	<ul style="list-style-type: none">• Search• Content Streams	<ul style="list-style-type: none">• Raise a Request• FAQ• Document Centre	<ul style="list-style-type: none">• 5 Mins Call Back• Track and Resume Application	<ul style="list-style-type: none">• Social Share• NPS/Feedback• In-App Programs	<ul style="list-style-type: none">• Locate Us- Maps• QR• Calculators• Expense Manager
Data	Channels Data	Structured		Unstructured		Consent based App Data	
	<ul style="list-style-type: none">• Web• Mobile• IVR• Dialler• Email	<ul style="list-style-type: none">• Customer Demographics• Loan & Other Information• Banking & Collections• Transactions		<ul style="list-style-type: none">• Cookies• Consent based SMS data• Click Streams		<ul style="list-style-type: none">• Device Info• Appography• Contacts Info• Network Info	
APIs	400+ Digital APIs						
Core Platform	Loan/Deposit Origination Platform	Loan/ Deposit Booking Platform		Debt Management Platform		Loan/Deposit Service Management Platform	
	<ul style="list-style-type: none">• Loan/Deposit Sourcing APIs• Journey Workflows• Journey Business Rules• Decision Engine	<ul style="list-style-type: none">• Loan Booking APIs• Loan Disbursement APIs• Deposit Booking APIs		<ul style="list-style-type: none">• Overdue Payment APIs• Advance Payment APIs• Loan Settlement APIs		<ul style="list-style-type: none">• Service APIs for Loans• Repayment APIs• Service APIs for Deposits	
Core Infrastructure	High Availability (HA) Infrastructure	Disaster Recovery (DR) Infrastructure	Near DR Infrastructure		Cyber Security		Data Security
Digital & Data Infrastructure	Data Lake	Enterprise Datawarehouse	Change Data Mgmt	APIs / Micro Services	Kubernetes		TechOps
New Talent Onboarded	• Onboarded 580+ Laterals and Fresh hires in last 18 Months in multiple domains						
	120+ UI/UX , Content Management, & Digital Domain specialist	120+ Payment Domain Resources	240+ Engineering Resources		60+ Data Resources		40+ Core Platform & Infra Resources

There are 15 stacks and 55 features and components.

Previous 2 slides have covered the phase 1 of transformation journey. Phase 1 was focused on creating a strong, stable and scalable foundation. Phase 2 will focus on new to Bajaj customer journeys, introducing new features and functionalities, augmenting current feature sets and nuanced journeys for existing customers for each line of business to take them closer and closer to DIY...

Digital app platform – Phase 2 feature set



Payments	UPI	Wallet	EMI Card	Credit Card	6-in-1 Payment Checkout	Bill Payment	POS terminals	6-in-1 Check Out for Partners	QR Based P2M Transaction		
Network	CD Network	DPF Network	REMI Network	LSF Network	LCF Network	E-Com Network	Coaching Network	P2M Network	QR Network		
Marketplace & Proprietary Apps	No cost EMI Marketplace	Insurance Marketplace	Investment Marketplace	2-Wheeler Marketplace	Health RX	Doctor RX	Demat and Broking				
3-in-1 Financial Services	No Cost EMI	Unsecured Lending	Mortgage	Other Secured	SME/Prof. Lending	Cards	Deposits	Fee based Services			
	<ul style="list-style-type: none">Cons. Durable- NTBMobile- NTBLifestyle- NTB	<ul style="list-style-type: none">Personal Loans (9)Salaried PL (15)Short Term Wallet Loan	<ul style="list-style-type: none">Home LoanLAPSecured Enterprise Loan	<ul style="list-style-type: none">Gold Loan(3)LAS2-Wheeler & Used Car	<ul style="list-style-type: none">Prof. Loans (5)SME Loans (2)Medical equipment	<ul style="list-style-type: none">EMI CardHealth CardRBL Bank CardDBS Bank Card	<ul style="list-style-type: none">Fixed Deposits(6)SDP(2)GBSLoan Against FD	<ul style="list-style-type: none">Credit health report 2.0			
Rewards	Earn				Burn						
	<ul style="list-style-type: none">OffersCashbacks	<ul style="list-style-type: none">VouchersMerchant Sponsored Vouchers	<ul style="list-style-type: none">Bajaj Coins	<ul style="list-style-type: none">Convert to Cash	<ul style="list-style-type: none">Bill Payment	<ul style="list-style-type: none">Voucher Purchase					
Integrated Voice and Marketing Cloud	Customer Data Platform	Centralized Offer Repository	Multi Channel Orchestration	Multi Dialler Orchestration	One View for Backend Agents	Cloud Telephony Infra for Distributed Sales Workforce	Voice Call Governance				
Productivity Apps	Sales One App		Debt management One App		Partner One App 2.0		Merchant One App				
	<ul style="list-style-type: none">Enhanced Engage & Compliance Frames		<ul style="list-style-type: none">Compliance, Legal & Repo Mgmt.		<ul style="list-style-type: none">Loan Sourcing , Dashboards		<ul style="list-style-type: none">Onboarding, Payment Dashboards				
Services	Information	EMI, Credit Card	Statement	Documents	Repayments	FD & SDP	Profile Update	Calculators			
	<ul style="list-style-type: none">Loan InfoDeposit InfoFlexi Loan InfoMandate ServicesMutual FundAssisted Chat	<ul style="list-style-type: none">Limit & EnhancementCard StatusCard Block/UnblockPIN ChangeEMI Card Trx historyEMI Card accepted check	<ul style="list-style-type: none">Loan Stat.Repay ScheduleFD StatementNOCCOI (10)GDR & FDR	<ul style="list-style-type: none">InvoiceLTS & Charge SlipApp. FormT & CSanc Letter & AgmtForm 15G	<ul style="list-style-type: none">OD & Adv PayPrepay, DD & FCGL – Part/Full RelEMI VaultCash Pick-up 2.0Smart Debit 2.0	<ul style="list-style-type: none">FD DetailsNominee additionRenew FDTDS WaiverPre-Maturity, Start Stop SDP	<ul style="list-style-type: none">PAN & DOBMobile & Email IDAddressBank DetailsRe-KYC	<ul style="list-style-type: none">EMI & FlexiLoan EligibilityShares + MF calFD, SDP & GBSMortgage CalGST Cal			
Engagement Stack(58)	Travel (6)	Entertainment(5)	Food(11)	Utilities(4)	Shopping (18)	Gaming (10)	Health & Fitness (4)	Education(1)	Other Networks (7)	Donate(2)	30+ Engagement Apps

Digital app platform – Phase 2 enablers



Core Components (23)	Stimulation	Offers and Promotions	Search	Service	Sales	Engagement	Utilities
	<ul style="list-style-type: none">Notification EngineNudgesPersonalizationNext Best Action	<ul style="list-style-type: none">Dynamic BannersOffersWishlist & CartSegmented Banners	<ul style="list-style-type: none">SearchContent StreamsGeo & Context Based Search	<ul style="list-style-type: none">Raise a RequestFAQDocument CentreAssisted Chat	<ul style="list-style-type: none">5 Mins Call BackTrack and Resume Application	<ul style="list-style-type: none">Social ShareNPS/FeedbackIn-App ProgramsPersonalized App Features	<ul style="list-style-type: none">Locate Us- MapsQRCalculatorsExpense ManagerPODs (4)
Data	Channels Data	Structured	Unstructured	Consent based App Data		Contextual Data	
	<ul style="list-style-type: none">WebMobileIVRDiallerEmail	<ul style="list-style-type: none">Customer DemographicsLoan & Other InformationBanking & Collections Txns.Financial Services Journey HeatmapsExternal – Bureau, Acc Agg, etc.	<ul style="list-style-type: none">CookiesConsent based SMS DataConsent based Email DataClick Streams	<ul style="list-style-type: none">Device InfoAppographyContacts InfoNetwork InfoLocation & Phone State		<ul style="list-style-type: none">Personal EventsExternal Events	
APIs 600+ Digital APIs							
Core Platform	Loan/Deposit Origination Platform	Loan/ Deposit Booking Platform		Debt Management Platform		Loan/Deposit Service Management Platform	
	<ul style="list-style-type: none">Loan/Deposit Sourcing APIs 2.0Journey Workflows 2.0Journey Business Rules 2.0Decision Engine	<ul style="list-style-type: none">Loan Booking APIsLoan Disbursement APIsDeposit Booking APIs		<ul style="list-style-type: none">Overdue Payment APIsAdvance Payment APIsLoan Settlement APIs		<ul style="list-style-type: none">Service APIs for Loans 2.0Repayment APIsService APIs for Deposits	
Core Infrastructure	High Availability (HA) Infrastructure	Disaster Recovery(DR) Infrastructure	Near DR Infrastructure		Cyber Security		Data Security
Digital & Data Infrastructure	Data Lake	Enterprise Datawarehouse	Change Data Mgmt	APIs / Micro Services	Kubernetes		TechOps
New Talent Onboarded	Projected Cumulative addition of 1400+ Lateral and Fresh hires in Phase 1 and 2 of Digital Transformation Journey						
	150+ UI/UX , Content Management, & Digital Domain specialist	400+ Payment Domain Resources	625+ Engineering Resources		130+ Data Resources		100+ Core Platform & Infra Resources

There are 15 stacks and 117 features and components.

The Company plans to deliver Phase 2 in 8 to 9 months subject to no major disruption as a result of current & new Covid waves. Unlike phase 1, phase 2 will get delivered in 3-4 sprints. The first update on phase 2 will be provided in July quarter results. During this period, the Company remains committed to delivering its long-term guidance metrics...

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