



# Avail benefits on your spendings With Platinum LifeEasy SuperCard



₹25,000+
Annual savings and accelerated rewards

EMERGENCY ADVANCE 90 days interest-free Personal Loan **EASY CASH** 

No interest on cash withdrawals for up to 50 days

₹2,000
Worth of welcome gift vouchers on joining



Electronics, apparels, grocery and a lot more on No Cost EMIs

# **Product FAQs**



## Bajaj Finserv RBL Bank Platinum LifeEasy SuperCard



Joining and Annual Fee is Rs.1,999 Fee waiver on annual spends of up to Rs. 2 Lakh and above



Fuel surcharge waiver across all pumps up to Rs. 150 per month



You can pay for your down payment using the accumulated SuperCard reward points



Rs. 2,000 worth of gift vouchers with spends of Rs. 2,000 made within the first month



Get 1+1 movie tickets, on www.bookmyshow.com, any day of the month



4 complimentary domestic airport lounge access for a year (1 every 4 months)



5% cashback on grocery spends



10% cashback on Ola/Uber/Fuel purchases (up to Rs. 400 per month)

#### Platinum LifeEasy SuperCard - Value chart

Offers	Value (In Rs.)
Welcome Gift: Rs. 2,000 worth Gift Vouchers	2,000
Spend Based Waiver: Spend Rs. 2,00,000 in a year and get a waiver of Next Year Annual Fee	2,000
10% cashback on Ola/Uber/Fuel Purchases (Rs. 400 per month)	4,800
5% cashback on Grocery Spends (Rs. 400 per month)	4,800
Gift Voucher worth Rs. 1,000 on every spends on Rs. 1,00,000 in a year. (Assuming spend of Rs. 2,00,000. Gift Voucher worth= Rs. 2,000)	2,000
Fuel Surcharge Waiver: Up to Rs. 150 per month	1,800
4 Complimentary Domestic Lounge Access in a year (1 per quarter)	6,000
BookMyShow offer: 1+1 movie ticket once a month (up to Rs. 200)	2,400
TOTAL BENEFITS PER ANNUM	25,000+

T&C apply

## Platinum LifeEasy SuperCard FAQs

#### Q. Why is the card known as the SuperCard?

A. The one-of-its-kind card in the industry not only takes care of your daily/monthly credit needs, but also helps you in emergency cash requirements, EMI finance options\*, discounts/cashback on various categories, and many other offerings. You can experience the power of 4 cards in 1 with the SuperCard.

#### Q. How is SuperCard different from any other credit card in the industry?

- A. SuperCard not only comes with the regular features offered by credit cards but also offers features like:
  - Emergency loan at no interest for up to 3 months
  - Cash withdrawal at no interest for up to 50 days
  - Best security features through in-hand security
  - Instant approval/rejection of the application form
  - Attractive discounts and No Cost EMI options on Bajaj Finserv EMI network\*

#### Q. ATM cash withdrawals on credit cards are very expensive, how can SuperCard help?

A. In times of an emergency, other bank credit cards offer cash withdrawals with a lot of fees and interest. With SuperCard, you can easily withdraw cash from ATM for up to 50 days at no interest and a flat 2.5% processing fee. The amount that you can withdraw will be dependent on bank policies.

#### Q. In a regular credit card the credit limit can be used for merchant transactions, how is SuperCard different?

A. SuperCard offers a unique feature, where in-case of urgent cash requirement, you can request for an emergency loan by converting your cash limit into a loan for up to 3 months at no interest, and only flat 2.5% processing fee. You can avail of a loan under this offer once a year and the amount that you can convert is dependent on bank policies. You must return the amount in 3 equal monthly installments.

#### Q. How safe is my SuperCard from online fraud?

A. SuperCard comes with a feature called 'InControl', where the security of your SuperCard will be in your control. You can control the use of your card through the mobile app too.

#### Q. What kind of exclusive offers will I get on SuperCard?

A. You will receive offers and benefits at Bajaj Finserv partner stores like No Cost EMI option\*, pay with reward points, 5% cashback on a down payment, and much more. You can also enjoy cashback, offers, discounts, and much more on your regular online and offline purchases as well.

#### Q. Can a SuperCard member use this card to purchase CNG and diesel at stations?

A. Yes, a SuperCard member can use this card to purchase CNG and diesel at stations.

#### Q. What are the additional benefits on this card?

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A. Cardmembers get a welcome gift voucher worth Rs. 2000, 10% cashback on Ola/Uber/Fuel purchases (Rs. 400 per month), additional fuel surcharge waiver of up to Rs. 100 per month along with the industry 1st features. Gift voucher worth Rs. 1,000 on spending Rs. 1,00,000 in a year. (Assuming spend of Rs. 2,00,000. Gift Voucher worth= Rs. 2,000)

#### Q. Where can cardmembers use this card for fuel purchases?

A. Cardmembers can use this card on all fuel pumps across India.

# SuperCard FAQs

## SuperCard Generic FAQs

#### Q. Why is the card known as SuperCard?

A. The card is known as SuperCard because of the super features available in it. This is one-of-its-kind card in the industry which not only takes care of your daily/monthly credit needs, but also helps you in emergency cash requirements, EMI finance options\*, discounts/cashbacks on various categories, rewards on every transaction and many other offerings.

#### Q. How is SuperCard different from any other credit card in the industry?

- A. SuperCard not only comes with the regular features offered by credit cards but also offers features like:
  - Emergency loan at 0% interest up to 3 months
  - Cash withdrawal at 0% interest up to 50 days
  - Best security features through 'InHand' security
  - Instant approval/rejection on application form
  - Attractive discounts and No Cost EMI options on Bajaj Finserv Limited network\*

#### Q. ATM cash withdrawals on credit cards are very expensive, how can SuperCard help?

A. In times of an emergency, other bank credit cards offer cash withdrawals with a lot of fee and interest. With SuperCard, you can easily withdraw cash from ATM for up to 50 days at 0% finance charges and a flat 2.5% processing fee. The amount that you can withdraw will be dependent on bank policies.

#### Q. In a regular credit card the credit limit can be used for merchant transactions, how is SuperCard different?

A. SuperCard offers a unique feature, where in case of urgent cash requirement/cash crunch, you can request for emergency loan by converting your credit limit into loan up to 3 months at 0% interest, and only flat 2.5% processing fee. You can avail loan under this offer once a year and the amount that you can convert is dependent on bank policies. You have to return the amount in 3 equal monthly instalments.

#### Q. With increasing number of cybercrimes, how safe is my SuperCard from online fraud?

A. SuperCard comes with a feature called 'InControl', where the security of your SuperCard will be in your control. You can control the use of your card through the mobile App too.

#### Q. What kind of exclusive offers will I get on SuperCard?

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A. You will receive super benefits at Bajaj Finserv Limited partners like No Cost EMI option\* on all your purchases.

#### Q. Are there any super benefits with regards to using rewards as well?

A. Yes, with regards to redemption of rewards, the same can be redeemed at www.rblrewards.com/SuperCard

\*T&C apply

# Rewards FAQs

## **SuperCard Rewards FAQs**

#### Q. What is RBL rewards?

A. RBL rewards is an exclusive loyalty program initiated by RBL Bank for its credit card holders to reward them with points accumulated over transactions and redeeming the same over a wide range of consumer products.

#### Q. What are the benefits of RBL rewards membership?

A. RBL Bank customers now would be rewarded for every transaction they make using their credit card and also have the option to speed their accrual process by interacting with their partners who are leading brands in their respective domains. The RBL rewards points can be redeemed to procure a wide range of products like airline tickets, bus tickets, electronic items, home, fashion, beauty products, etc. The more you spend, the more rewards you get.

#### Q. How do I become a member?

A. As a RBL Bank Credit Card holder you are automatically enrolled as a RBL rewards member. All you need to do is activate your account.

#### Q. How do I activate my account?

A. You can activate your account by visiting the RBL rewards website www.rblrewards.com/SuperCard and click on the 'Activate My Account' link. You will have to fill in a few details and your account would be activated. Alternatively, you can call our RBL rewards Service Centre at 022 71190900 to get your account activated.

#### Q. Can I join RBL rewards if I live outside India but I am an Indian citizen?

A. As long as you hold a RBL Bank Credit Card, you can join RBL rewards.

#### Q. Is RBL rewards open for Non-Indian citizens?

A. Yes, if you are resident of India and hold a RBL Bank Credit Card you automatically become a member of RBL rewards. All you have to do is simply call us at 022 71190900 or e-mail us at supercardservice@rblbank.com

#### Q. Can't find your answer?

A. Please call us at 022 71190900 or write to us at supercardservice@rblbank.com

#### Q. How do I register a reward program on www.rblrewards.com/SuperCard?

A. To login, you need the login username and password sent by www.rblrewards.com/SuperCard on your registered mobile number and email ID.

#### Q. How do I get my username and password?

A. Your username and password is sent by www.rblrewards.com/SuperCard to your registered mobile number and email ID once you register on www.rblrewards.com/SuperCard

#### Q. What if I have forgotten my username or password?

A. You can reset your username or your password online. Simply click the 'Forgot Password' link. In case you forget your username and your password, you will need to call our Customer Care and speak to a customer service representative to have your login credentials reset.

#### Q. Do you have any other login related query?

A. If you have any other query, call us at 022 71190900 or e-mail us at supercardservice@rblbank.com and we'll be glad to assist you.

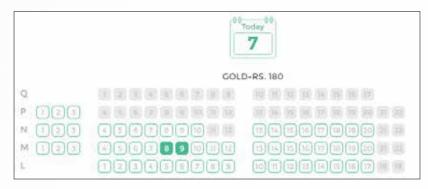
## How to avail BookMyShow offer?

Step 1: Visit BookMyShow website or mobile App, select movie show and time and proceed with ticket selection

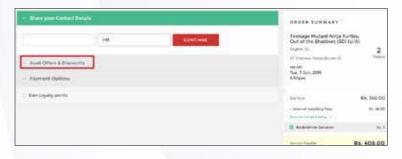
#### 1A. Select movie show



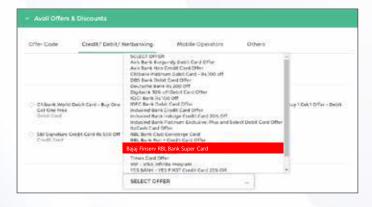
1B. Select seats and click on proceed



Step 2: On the payments page, click on avail offers and discounts

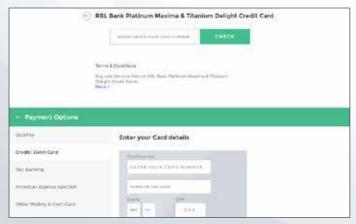


Step 3: Select Bajaj Finserv RBL Bank SuperCard



**Step 4:** Verify Bajaj Finserv RBL Bank SuperCard number discount will be applied automatically

Pay for the movie tickets using the same card



# Thank You