

## DETAILS OF THE CARD BENEFIT (OFFER)

### Terms & Conditions

#### Definitions:

- i. "Alliance Partner/BFL" shall mean "Bajaj Finserv", who has entered into an alliance agreement with RBL Bank for the purpose of providing the Offer.
- ii. "Card/SuperCard" shall mean a Visa/Master Co-brand credit Card issued by RBL Bank.
- iii. "Card Member/s" shall mean such customer/s to whom a SuperCard has been issued and who is authorized to hold the SuperCard.
- iv. "Offer" shall mean such discount/joint benefits given by the Alliance Partner and RBL Bank on purchase of Products/Services using RBL Bank services during the Offer Period.
- v. "Offer Period" shall mean the period commencing from June 16<sup>th</sup>, 2021 to June 30<sup>th</sup>, 2021 both days inclusive.
- vi. "Products/Services" shall mean the goods/benefits/facilities offered by RBL Bank and Alliance Partner.
- vii. "Website" shall mean the following website of RBL Bank i.e. [www.RBLBANK.com](http://www.RBLBANK.com)
- viii. "Void Transaction" shall mean any transaction wherein the transaction has taken place but has been cancelled/rejected/unsuccessful by RBL Bank or Alliance Partner.

#### Offer:

- I. This Offer is available to **Card Members** who have applied for a Bajaj Finserv RBL Bank SuperCard from BFL EMI Network partner stores from 1<sup>st</sup> March, 2021 to 31<sup>st</sup> May, 2021
- II. The offer is not valid on cash withdrawals, Balance Transfer or Dial for Cash.
- III. Card Member will be eligible for Cash back of Rs.200 on the first transaction (which should be of amount of Rs.1000 or more) on the SuperCard, done by 30<sup>th</sup> June 2021.
- IV. Transaction between 16<sup>th</sup> June to 30<sup>th</sup> June
- V. Cash-back will be given to eligible Card Members within 45 days of the first transaction.
- VI. Only the first transaction on the card will be considered for eligibility.
- VII. RBL Bank will not entertain any correspondence or communication regarding the validity and acceptability of the Offer.
- VIII. For any complaints regarding Cashback, customer can reach out to RBL customer care at 022-7119 0900 or write to [supercardservice@rblbank.com](mailto:supercardservice@rblbank.com)

#### Terms & Conditions as prescribed by Alliance Partner

- I. The Alliance Partner & RBL Bank reserves the right to amend/withdraw the Offer anytime without prior intimation.
- II. Any person availing this Offer shall be deemed to have read and accepted these Terms and Conditions.

#### Terms and conditions prescribed by RBL Bank:

- I. This Offer is available only for individual Card Members and not Corporate Card Members.

- II. RBL Bank does not guarantee and make any representation about the usefulness, worthiness and/or character of the discount / benefit or of the Products/Services under the Offer.
- III. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Card Member due to provision of the Offer, shall be to the sole account of the Card Member. Tax deducted at source, if any, on the monetary value of the Offer shall be payable by the Card Member.
- IV. All issues / queries / complaints / grievances relating to the Offer, if any, shall be addressed to Alliance Partner directly; without any reference to RBL Bank.
- V. The existence of a dispute, if any, regarding the Offer shall not constitute a claim against the RBL Bank and shall be addressed directly by Alliance partner.
- VI. RBL Bank reserves the right to disqualify the Card Member from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
- VII. RBL Bank shall not be held liable for any delay or loss that may be caused in delivery of the Product and Services or the assured gifts / prizes.
- VIII. RBL Bank and Alliance Partner reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- IX. Offer cannot be clubbed with any other offers that may be available to the Card Member by the Alliance Partner and RBL Bank and the Offer is not transferable.
- X. The Offer is not valid and applicable for Void Transaction.
- XI. The Card Member indemnifies RBL Bank from and against all actions, suits, claims, liabilities and proceedings due to or arising out of any or all disputes between the Card Member and manufacturers by reason of RBL Bank acting in good faith and bona-fide belief and for any loss, damages incurred by Card Member on account of the following reasons:
  - a) Deficiency in quality or delivery of product or service.
  - b) Non – delivery of product or services by manufacturers or third parties.
  - c) For any causes due to force majeure such as earthquake, flood, fire and other natural calamities or circumstances beyond the control of RBL Bank or merchant or manufacturers , their agents or third party service providers.
- XII. RBL Bank will not be responsible for any deficiency in products and services provided by the Alliance Partner.
- XIII. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
- XIV. These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai & RBL Bank reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.
- XV. The above Offer is by way of a special offer for Card Members and nothing contained herein shall prejudice or affect the terms and conditions of the Card Member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the Card member agreement.

## Disclaimer:

RBL Bank Limited displays the Offers/ services extended by third parties to RBL Bank's customers and RBL Bank is not rendering any of these Offers/ services. RBL Bank does not act as express or implied agent of the said third parties vis-a-vis the Customers. RBL Bank is neither guaranteeing nor making any representation with respect to the Offers/ services provided by the third parties. RBL Bank is not responsible for quality of the products/ services provided by the third parties. For any queries, complaints, issues and/ or feedback shall be directly dealt with the third parties only. The Offers/ services may also be available at other platforms. The Customer's participation to avail such Offers/ services is purely voluntary.