

About Vouchers Rewards

How to redeem Vouchers Rewards:

1. Log into your “Experia Portal” by clicking here:
<https://customer-login.bajajfinserv.in/Customer?Source=VoucherRedeem>
2. Enter the One Time Password received on your registered mobile number.
3. Select you **City** and enter **Access Code** of the voucher reward received pursuant to your eligibility under the applicable promotion terms
4. Click on **Submit** to proceed and avail vouchers
5. Click on **View and Redeem** to see terms and conditions and steps of usage for each voucher reward
6. Click on **Redeem** button to view your “promo code”.
7. To avail the benefits of the offer, use the “promo code” at the time of transacting with respective brands who issued the voucher reward as per provided terms & conditions specified on the voucher reward.

Terms & Conditions:

- Voucher rewards are applicable only for those customers who are eligible to receive the same as per the promotional terms and who receive a communication from Bajaj Finance Ltd. (“**BFL**”) in this regard.
- In case a customers’ “Bajaj Finserv EMI Network card ” is blocked then he/she will not be able to redeem any voucher reward irrespective of eligibility.
- All offers are valid for a limited period as mentioned on the voucher reward or intimated by BFL.
- Expired voucher rewards cannot be extended for any reason whatsoever or exchanged for any other reward. **Notwithstanding anything contained elsewhere, the voucher rewards are non-transferable, non-exchangeable and non-encashable.**
- Vouchers redeemable in “co-brand wallet ” can be redeemed only through mobile number registered with Bajaj Finance Limited and by performing required action as specified on the voucher reward through the “co-brand wallet ”.
- To retrieve voucher reward access code, a customer can write a mail to wecare@bajajfinserv.in
- Voucher rewards are issued by third parties and subject to third party terms and conditions. As such, BFL is not responsible voucher Rewards in any manner including for change in terms or validity and any grievance pertaining to use or non-use of the voucher is to be addressed directly to the voucher reward issuer. .
- BFL holds the right to withdraw or revoke any offer in its sole discretion, without any prior communication. Use of the voucher reward or issue of voucher reward are subject to the respective promotional terms and conditions as specified by BFL.